

# Minnesota Accountable Health Model: Community Advisory Task Force

WEDNESDAY, NOVEMBER 19, 2014  
HIWAY FEDERAL CREDIT UNION  
840 WESTMINSTER, ST. PAUL  
9 AM – 12 NOON



# Looking back/looking forward on task force accomplishments

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- Welcome and Overview of Agenda
- **Looking back/looking forward on task force accomplishments**
- Update: Minnesota Accountable Health Model
- Data Analytics Subgroup
- E-Health Advisory Committee
- Minnesota Accountable Health Model - Evaluation
- Community Engagement
- Next Steps/Public Comment

# Looking Back: 2014 Task Force Accomplishments

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- Updated the overall Vision and Goals
- Developed the Minnesota Accountable Health Model: Continuum of Accountability Matrix and Assessment Tool
- Convened ACH Subgroup to advise on ACH criteria
- Advised on key questions related to health information exchange/data analytics; helped to shape RFI

# Looking Back: 2014 Task Force Accomplishments

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- Reviewed and provided guidance about the evaluation framework developed by SHADAC
- Provided feedback that helped shape RFPs for practice transformation, learning communities, and emerging professions grant programs
- Provided initial feedback for ACO baseline assessment
- Established the Data Analytics Subgroup

# Looking Forward: 2015 Task Force Opportunities

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## Lessons Learned from Grant Awardees

- Community Care Teams (CCTs)
- E-Health Projects
- Emerging Professionals
- Accountable Communities for Health (ACH)

## Data Analytics

- Phase One & Two

## Evaluation

## Community Engagement

## Test Year Three & Beyond

# Update: Minnesota Accountable Health Model (Continued)

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# Update: Minnesota Accountable Health Model

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## RFPs & Contracts

- Accountable Communities for Health RFP
- Emerging Professions Round Two
- Emerging Professions Toolkit RFP
- Privacy, Security and Consent Management RFP
- Practice Transformation Grant RFP
- e-health Roadmaps RFP
- ACO Baseline Assessment Contract
- Data Analytics Contract
- Learning Community Contract

# Update: Minnesota Accountable Health Model (Continued)

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## **Project Management**

- Operational Plan for Test Year Two
- Submission of Quarterly Reporting

## **Practice Facilitation**

## **Evaluation**

- State Evaluation (SHADAC contract)
- Federal Evaluation (RTI)

## **Communications**

- Website enhancements & webinars

# Data Analytics Subgroup

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# Data Analytics Subgroup

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- Nominations were open through August 29
- 14 people accepted membership to the subgroup from a range of organizations
- For Phase One, the Subgroup will work over a series of three meetings: November, December and February
- First meeting was Monday, November 17
- Phase One work will be shared with the Task Forces to consider and to help shape what is needed in Phase Two

# Data Analytic Subgroup Members

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- Dr. Rahul Koranne, Medical Director, HealthEast – *Subgroup Chair*
- Scott Gerdes, CFO, Zumbro Mental Health Center
- Stacey Guggisberg, Director of Provider Services Primewest & Director of ARCH
- David Maddux, Data Quality Analyst, Centra Care
- Ross Owen, Deputy Director, Hennepin Health
- Elizabeth Smith, MD, VP of Medical Operations for Clinics, Allina
- Eric Taylor, Head of Data Dept., Bluestone Physician Services
- Cathy VonRueden, VP Contracting & Strategy, Essentia Health
- Dr. Alvaro Sanchez, Assistant Medical Director, UCare
- Ginelle Uhlenkamp, Director Analysis Health Care Cost & Quality, Blue Cross Blue Shield
- Bobbi Cordano, VP, Wilder Foundation
- Mónica María Hurtado, Organizing Apprenticeship Project
- George Klauser, Lutheran Social Services of MN
- Kari Thurlow, Aging Services Minnesota

# Data Analytics Subgroup: First Meeting Topics

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- MN Accountable Health Model
- Data Analytics work done thus far
- Data Analytics Subgroup Charter, plus Phase One outcomes
- A Model for Defining “Data Analytics”
- Insights from Organizations that Share Data within MN
  - Stratis
  - MN Community Measurement
  - ICSI
- Planning for the work to be done during Phase One, plus initial questions and any needed clarifications

Future Phase One meetings: December 8, 2014 and February 9, 2015

# E-Health Advisory Committee

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# Minnesota e-Health Initiative

## Opportunities for Collaboration with MN SIM Efforts

### MN e-Health Advisory Committee Co-Chairs

- **Alan Abramson**, PhD, Sr. VP, IS&T and CIO, HealthPartners
- **Bobbie McAdam**, Sr. Director, Business Integration, Medica

### Minnesota Department of Health Staff

- **Jennifer Fritz**, Deputy Director, Office of Health IT & e-Health



# The Minnesota e-Health Initiative

## A public-private collaboration established in 2004

- Legislatively chartered
- Coordinates and recommends statewide policy on e-Health
- Develops and acts on statewide e-health priorities
- Reflects the health community's strong commitment to act in a coordinated, systematic and focused way



**“Vision:** ... accelerate the adoption and effective use of **Health Information Technology** to improve healthcare quality, increase patient safety, reduce healthcare costs, and enable individuals and communities to make the best possible health decisions.”

# The Minnesota e-Health Advisory Committee Charge

- Performs the work assigned under Minnesota Statutes, section 62J.495
- Provides recommendations to the Commissioner of Health on achieving the vision of the Minnesota e-Health Initiative.
- Supports the implementation of the statewide implementation plan for interoperable electronic health records (EHRs) by:
  - Recommending policies and practical tools and information resources (e.g., adoption and effective use of interoperable EHRs, identification of standards for sharing patient data)
  - Coordinating among state and national EHR and HIT activities (e.g., coordinated responses to federal rule making)
  - Advising on special projects and activities (e.g., recommending how EHRs can best support state and federal health reform initiatives)

# The Minnesota e-Health Advisory Committee

- **25 members, legislatively chartered, appointed by the Commissioner of Health**

## Representing

- Academics/Research
- Clinic Managers
- Consumers
- Dentists
- Experts
- Health Plans
- Hospitals – Large & Small
- Local Public Health
- Long Term Care
- Nurses
- Pharmacists
- Physicians
- Primary Care/Clinics
- Purchasers
- State Agencies
- Quality Improvement Organizations
- Vendors

# *Workgroup Plans and Activity for 2014-2015*



# E-Health Workgroups for 2014-2015

- Health Information Exchange
  - Co-Chairs: Barb Daiker, Peter Schuna
  - Staff Contact: [Melinda.Hanson@state.mn.us](mailto:Melinda.Hanson@state.mn.us)
- Privacy and Security
  - Co-Chairs: Laurie Beyer-Kropuenske, LaVonne Wieland
  - Staff Contact: [Bob.b.Johnson@state.mn.us](mailto:Bob.b.Johnson@state.mn.us)
- Standards and Interoperability
  - Co-Chairs: Greg Linden, Jonathan Shoemaker
  - Staff Contact: [Kari.Guida@state.mn.us](mailto:Kari.Guida@state.mn.us)
- E-Prescribing
  - Co-Chairs: Steve Simenson, Lee Mork
  - Staff Contact: [Karen.Soderberg@state.mn.us](mailto:Karen.Soderberg@state.mn.us)



# Health Information Exchange Workgroup 2014-2015

## **Deliverables:**

- A preliminary recommendation for Minnesota e-Health/HIT framework for accountable care that builds from national and MN efforts\*
- A summary of current requirements and gaps, needs and concerns for transactions necessary for Minnesota's 2015 mandate for interoperable EHRs\*
- New and updated HIE resources, including the Minnesota e-Health HIE Guide\*

## **Next Meeting Date:**

- December 4, 1:00 – 3:30, TIES Event Center, Hamline Room – focus on HIT/HIE for accountable care



# Standards and Interoperability Workgroup 2014-2015

## **Deliverables:**

- A preliminary summary of the status, gaps, barriers, opportunities and recommendations regarding the ability of EHRs to capture socio-demographic factors for the purpose of quality measurement, quality improvement, and population health\*
- A summary of current requirements and gaps, needs and concerns for implementing transactions necessary for Minnesota's 2015 mandate for interoperable EHRs\*
- A summary of implementation tools and resources
- Update for 2015 version of Minnesota e-Health Standards guide

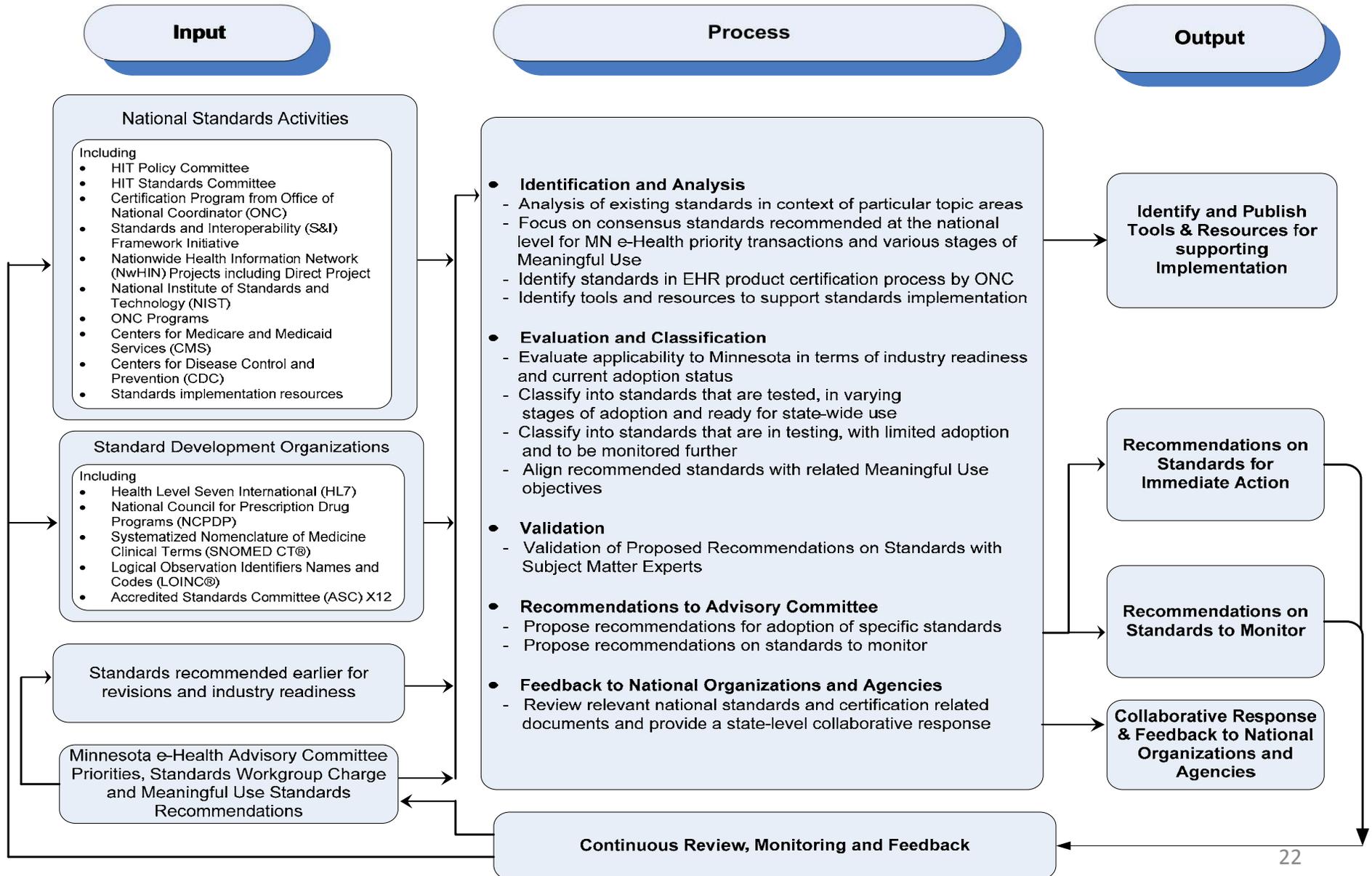
## **Next Meeting Date:**

- Next meeting planned for late January/early February, 2015 – focus standards recommendations related to social determinants of health and initial discussion on interoperability needs between providers and MDH



# MN e-Health Standards Workgroup Process

## [Promote Use of Standards & Interoperability]



# Privacy and Security Workgroup 2014-2015

## Deliverables:

- Advice on approach to patient/consumer education including:
  - Leading practices for patient notification in the event of a breach\*
  - Identify and review available information for patients/consumers on the disclosure and sharing of health information: how their data is used, stored, disclosed, etc.\*
- Assist in identification of additional national resources such as tools, tips, and templates that support privacy and security programs for dissemination\*
- Advise on MDH outreach and communication strategies for disseminating privacy and security deliverables\*
- On-going:
  - Monitoring national and other relevant privacy and security activities
  - Provide input, as needed and learn from Minnesota Accountable Health Model activities, including Minnesota e-Health Roadmaps and grant programs on Privacy, Security, and Consent\*

## Next Meeting Date:

- January 23, 1:00 – 3:30, HealthEast in St. Paul, Conley Room



# E-Prescribing Workgroup 2014-2015

## **Deliverables:**

- Provide expert input into the proposed updated 2015 e-prescribing guide, including advice and perspective on the guidance for information relating to controlled substances, meaningful use incentives, setting-specific issues such as long-term care, data and resource references, optimization opportunities, editorial corrections, best practices for named transactions, and emerging issues.
- A compilation of topics, issues, barriers and opportunities for action to support full implementation of e-prescribing, such as recommended best practices for stakeholders and recommended policy considerations.
- A presentation to the Minnesota e-Health Initiative Advisory Committee to communicate significant changes to the guidance and review the compilation of issues and recommendations, including requests for action.

## **Next Meeting Date:**

- TBD



# E-Health Ad-Hoc Workgroups for 2014-2015

- Consumer Engagement
  - Co-Chairs: Ken Zaiken, TBD
  - Staff Contact: [Sarah.Shaw@state.mn.us](mailto:Sarah.Shaw@state.mn.us)
- Workforce
  - Co-Chairs: Sunny Ainley, Lynn Choromanski
  - Staff Contact: [Bob.b.Johnson@state.mn.us](mailto:Bob.b.Johnson@state.mn.us)



# 2015 Minnesota e-Health Summit

## Save the Date!

**Dates:** *Tuesday June 16 &  
Wednesday, June 17, 2015*

**Location:** *DoubleTree Hotel, St. Louis Park*

**Theme:** Connecting Communities to Advance Population Health

**Call for Abstracts:** due December 15, 2014  
Submit an abstract [online](#) at ehera.



# Future e-Health Advisory Committee Meetings (open to public)

- **Tuesday, December 9, 2014 from 1:00 - 4:00 p.m.**  
TIES Event Center, Larpenteur Room  
1644 Larpenteur Ave., St. Paul
- **Tuesday, February 10, 2015 from 1:00 – 4:00 p.m.**  
Normandale Community College, Partnership Center,  
Room P0806  
9700 France Ave S, Bloomington
- **Thursday, April 23, 2015 from 1:00 – 4:00 p.m.**  
HealthPartners, Superior Room  
8170 33<sup>rd</sup> Ave S, Bloomington



# For More Information

Contact the Office of Health  
Information Technology ([OHIT](#)):



Sign up to receive MN E-Health  
weekly newsletter



# Policy Topics for Discussion

- The Minnesota e-Health Advisory Committee is scheduled to sunset in June 2015. How might its charge be updated to address issues related to the Minnesota Accountable Health Model?
- What potential changes to Minnesota Statute are needed to support the Minnesota Accountable Health Model? (e.g., Consent and longitudinal patient records)



# Agenda

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# Minnesota Accountable Health Model Evaluation Update

Lynn Blewett and Kelli Johnson

State Health Access Data Assistance Center (SHADAC)

Community Advisory Task Force and  
Multi-Payer Task Force Meetings

November 19, 2014

# Evaluation Activities – Status Update

- External evaluator – SHADAC at UMN School of Public Health
  - Contract finalized 7/1/2014
- Initial meetings with Leadership Team, Workgroups, and key state staff
- Meetings with staff/consultants on Hennepin Health and Health Care Homes evaluations
- Draft evaluation design submitted 10/31/2014
  - Currently getting feedback from staff before finalizing the evaluation design (Jan 2015)

# Evaluation Framework

- Five overall evaluation goals
  - Developed in collaboration with Leadership Team and Workgroups
- Driver-specific evaluation activities
  - Organized by State's five drivers (HIT/HIE, Data Analytics, Practice Transformation, ACHs, ACO Alignment)
  - Driver-specific questions and topics under each evaluation goal
- Cross-driver evaluation activities

# The Five Evaluation Goals

1. Document SIM activities
2. Assess variations in programs, approaches, innovations
3. Identify opportunities for continuous improvement
4. Examine contributions of MN Accountable Health Model
5. Identify lessons learned for sustainability

# Evaluation Questions for Goals 1 and 2

- **Goal 1. Document the activities carried out under the Minnesota Accountable Health Model (MAHM)**
  - What activities have been completed under MAHM?
  - Which activities changed from what was planned?
- **Goal 2. Document the variation in design, approaches, and innovation in MAHM activities and programs**
  - What forms or models have emerged out of MAHM activities and programs?
  - How are they similar? How do they differ?

# Evaluation Questions for Goal 3

- **Goal 3. Identify opportunities for continuous improvement in MAHM activities and programs**
  - What have been barriers/facilitators to implementation/completion of activities and programs?
  - What support is needed?
  - Have there been unintended results or consequences?
  - How has the state used evaluation results for continuous improvement?

# Evaluation Questions for Goals 4 and 5

- **Goal 4. Examine how the Model has contributed to advancing Minnesota's SIM goals**
  - What are key outcomes of MAHM programs/activities?
  - Which models/approaches are associated with more success?
  - What gaps exist under MAHM activities and programs?
  - How do the key outcomes relate to broader goals?
- **Goal 5. Identify lessons learned for sustaining the MAHM beyond the SIM grant**
  - What are key policy and operational implications from the SIM test?

# Cross-Driver Evaluation Activities Under Consideration

- Effectiveness of Accountability Assessment Tool
- State data assets for monitoring ACO spread and impacts in MN
  - APCD
  - SQRMS
  - ACO baseline
- Organizational engagement and partnerships

# Questions? Feedback?

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UNIVERSITY  
OF MINNESOTA

Driven to Discover<sup>SM</sup>



[www.shadac.org](http://www.shadac.org)



# Community Engagement Feedback & Commentary

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- Lots of opportunity and funding resources available through SIM – matching resources with organizations is key
- How are we considering providers' readiness to apply/participate in these grant programs?
- How is SIM working to advance health equity in Minnesota?
- Additional resources desired to assist in developing equitable partnerships & expanding partnerships to be reflective of target populations

# Community Engagement Opportunities & Activities

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- Seeking provider input on eHealth Roadmaps and Practice Facilitation
- Community reviewers in grant selection processes
- Staff training on authentic community engagement 12/3
- Seeking best practices or success stories to highlight from different perspectives for TA
- Seeing best practices from you about how you do community engagement in your organizations

# Community Engagement Discussion

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- Has your organization been involved in a community engagement initiative or project? If so, what was your experience? What did you learn?
- What are the challenges or barriers to broadly engaging stakeholders?
- What assistance would be useful to your organizations in supporting and encouraging participation from stakeholders?

# Next Steps: Community Advisory Task Force

## Upcoming Meeting Dates

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- Anticipate a quarterly schedule for 2015 with additional subgroup meetings scheduled between full task force meetings

### **Next Full Task Force Meeting Tentatively Scheduled:**

March 18, 2015

9:00 am-12 noon

Wilder Foundation

451 Lexington Parkway N., St. Paul MN

# Public Comment

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# Contact Information

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## Community Advisory Task Force

- Jennifer Lundblad ([jlundblad@stratishealth.org](mailto:jlundblad@stratishealth.org)), Chair
- Diane Rydrych ([Diane.Rydrych@state.mn.us](mailto:Diane.Rydrych@state.mn.us)), MDH
- Marie Zimmerman ([Marie.Zimmerman@state.mn.us](mailto:Marie.Zimmerman@state.mn.us)), DHS
- Jennifer Blanchard ([jennifer.blanchard@state.mn.us](mailto:jennifer.blanchard@state.mn.us)), DHS

## Facilitation Team

- Shannon McMahon ([smcmahon@chcs.org](mailto:smcmahon@chcs.org))
- Diane Stollenwerk ([diane@stollenwerks.com](mailto:diane@stollenwerks.com))
- Christian Heiss ([cheiss@chcs.org](mailto:cheiss@chcs.org))