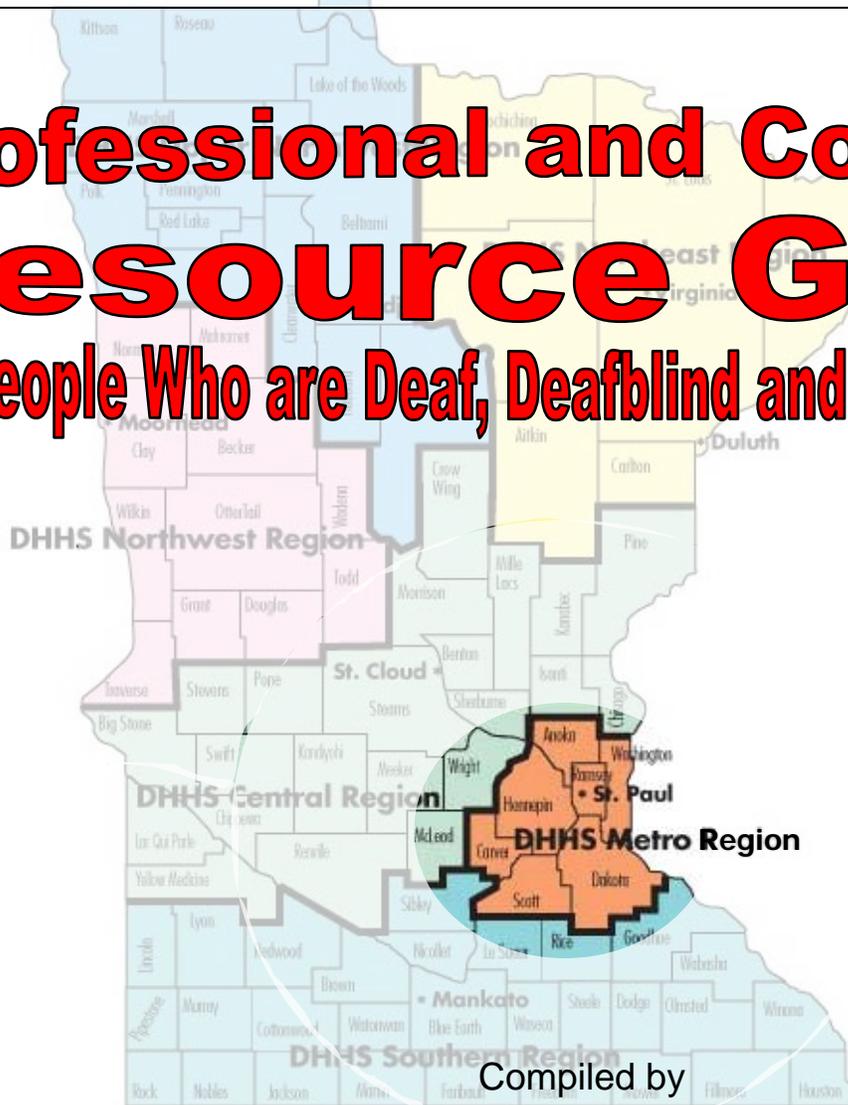


Twin Cities Metro Area

Professional and Consumer Resource Guide for People Who are Deaf, Deafblind and Hard of Hearing



Deaf and Hard of Hearing Services
Metro office

(651) 431-5940 V
(651) 964-1514 VP
1-888-206-6513 TTY

63.231.241.106 IP
(651) 431-7587 FAX
dhhs.metro@state.mn.us

www.dhhsd.org



Deaf and Hard of Hearing Services

Metro office serves these counties:



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Advocacy / Information / Referral

Deaf and Hard of Hearing Services (DHHS) Metro

Golden Rule Building

85 East 7th Pl. #105

St. Paul, MN 55101

Mailing Address:

444 Lafayette Rd. N.

St. Paul, MN 55155-3814

(651) 431-5940 (V)

(651) 964-1514 (VP)

1-888-206-6513 (TTY)

(651) 431-7587 (FAX)

E-mail: dhhs.metro@state.mn.us

Website: www.dhhsd.org

Deaf and Hard of Hearing Services (DHHS) Metro office offers services to all ages of individuals who are deaf, deafblind and hard of hearing as well as families who have a family member with a hearing loss. Services include direct consumer assistance (including the DeafBlind Consumer Directed Services Program), information and referral, mental health services, a technology demonstration lab, Employee Equipment Loan Program, etc. DHHS oversees the Telephone Equipment Distribution (TED) Program, loaning out telecommunications equipment to eligible individuals with a hearing loss, physical disability or speech impairment. DHHS Metro provides training seminars and offers consultation to human service providers, employers/businesses, schools, etc., on hearing loss issues and trends.

ADA Minnesota

c/o Metropolitan Center for Independent Living

530 Robert Street N

St. Paul, MN 55101

(651) 603-2015 (V)

(651) 603-2001 (TTY)

(651) 603-2015 (FAX)

Contact: Cindy Tarshish

E-mail: cindytm@mcil-mn.org

Website: www.mcil-mn.org

ADA Minnesota provides information on implementing the Americans with Disabilities Act. Staff works with Minnesota citizens with disabilities, businesses, colleges, local governments and communities to improve access for persons with disabilities in all areas of life.

Attorney General's Office

Consumer Services Division

Citizen Assistance Center

1400 Bremer Tower

445 Minnesota Street, St. Paul, MN 55101

(651) 296-3353 (V)

(651) 297-7206 (TTY)

E-mail: attorney.general@state.mn.us

Website: www.ag.state.mn.us/consumer

Handles complaints and questions about all kinds of consumer issues such as problems with door-to-door salesmen, auto sales, utility shut offs, collection agencies, landlord/tenant issues, answers about common credit questions, and more.

Advocacy / Information / Referral – Cont.

Black Deaf Advocates (BDA)

St Paul/Minneapolis Black Deaf Advocates #25
PO Box 48853, Coon Rapids, MN 55448
Contact: Kim Wassenaar

Email: stpaulmplsbda@gmail.com
(866) 788-1782 (VP)
Website: www.stpaulmplsbda.org

Local chapter of national organization. From the national website: “The Mission of the National Black Deaf Advocate is to promote the leadership development, economic and educational opportunities, social equality, and to safeguard the general health and welfare of Black deaf and hard of hearing people.”

Commission of Deaf, DeafBlind, and Hard of Hearing Minnesotans (MNCDDH)

Golden Rule Bldg, 85 East 7th Pl. #105
St. Paul, MN 55101
Mailing Address:
444 Lafayette Rd. N.
St. Paul, MN 55155-3814

(651) 431-5961 (V)
1-888-206-2001 (TTY)
Contact: Mary Hartnett
E-mail: mncdhh.info@state.mn.us
Website: www.mncdhh.com

The Commission of Deaf, DeafBlind, and Hard of Hearing Minnesotans is a Governor appointed Commission that advocates for equal opportunity for Minnesotans who are Deaf, Deafblind and Hard of Hearing for equal opportunity.

Communication Service for the Deaf, Inc. (CSD)

2800 Rice Street, Suite 154
St. Paul, MN 55113

(651) 964-2052 (V/VP)
Contact: Aaron Gutzke
Email: agutzke@c-s-d.org
Website: www.c-s-d.org

A statewide non-profit agency providing direct services to the deaf and hard of hearing communities including: adult education, post-secondary tutoring, adult diploma, community education, computer training, citizenship, domestic violence education, interpreter referral, online interpreting, recreation, and information/referral resources are available.

Advocacy / Information / Referral – Cont.

Minneapolis Department of Civil Rights

City Hall Room 239

350 South 5th Street

Minneapolis, Minnesota 55415-1371

(612) 673-3012 (V)

(612) 673-2599 (FAX)

Website: www.ci.minneapolis.mn.us/civil-rights

Disability discrimination is the denial of opportunity or unequal treatment based solely on disability and not on actual skills or abilities. The Minnesota Civil Rights Ordinance prohibits discrimination against people with disabilities in these areas to name a few: employment, housing, education, and public accommodation. A person who suspects discrimination can contact the Department in person or by phone. Sign language interpreters, with advance notice, are available for clients who are deaf or hard of hearing.

Minnesota Association of Deaf Citizens (MADC)

E-mail: secretary@minndeaf.org

Website: www.minndeaf.org

Established in 1885 and a non-profit, 501(c)(4) organization, MADC advocates for and promotes a better quality of life and social wellness of Deaf people through its membership, activities and advocacy. MADC is run by a board of directors that is elected every two or four years at MADC's biennial conference. Vision: Advance and ensure the quality of life for Deaf Minnesotans. Mission: Preserve, protect and promote American Sign Language and political, educational, economic and social equality for Deaf Minnesotans. Values: American Sign Language, Collaboration and resource sharing, Communication access, Deaf Heritage, Preservation of the Deaf community.

MN Hands & Voices

709 University Avenue West

St. Paul, N 55104-4804

(651) 265-2435 (V)

(866) DHOHKID (V Toll-Free) or (866) 346-4543

(866) 261-0857 (VP)

E-mail: MNHV@lifetrack-mn.org

Website: www.mnhandsandvoices.org

MN Hands & Voices' mission is to build better lives for children who are deaf and hard of hearing by providing parent to parent emotional support and comprehensive information about all options by trained Parent Guides from 7 regions of the state. Parents contacting MN Hands & Voices can obtain information about a wide variety of topics such as American Sign Language, cued speech, listening and spoken language, educational options, parenting deaf and hard of hearing children, cochlear implants, and assistive listening devices. Services include: information and referral, newsletter and email news updates, lending library (in person or via our website), educational and social programs, resource directory, and connections to other parents with children who are deaf and hard of hearing. The program's website has many sections that can assist families in better understanding key issues and opportunities at www.mnhandsandvoices.org.

Advocacy / Information / Referral – Cont.

Minnesota Department of Human Rights

Freeman Building
625 Robert Street North
Saint Paul, Minnesota 55155

(651) 539-1100 (V)
(800) 657-3704 (V Toll Free)
(651) 296-1283 (TTY)
Website: www.humanrights.state.mn.us/
E-mail: MDHR@state.mn.us

Contact them for further information about discrimination whether you've been a victim, wish to file a complaint, have questions regarding your rights, or just need information about the Human Rights Act.

Minnesota State Council on Disability

121 East 7th Place, Suite 107
St. Paul, Minnesota 55101

(651) 361-7800 (V/TTY)
(800) 945-8913 (V/TTY)
Website: www.disability.state.mn.us
E-mail: council.disability@state.mn.us

The Minnesota State Council on Disability advises, provides technical assistance, collaborates and advocates to expand opportunities, improve the quality of life, and empower all persons with disabilities.

Tubman

(612) 825-0000 (V) – Crisis Line
Website: www.tubman.org

Tubman provides family crisis and support services for over 40,000 people each year by providing safe shelter, legal services, mental and chemical health counseling, elder care resources, youth programming and community education. Please contact us at 612-825-0000 or tubman.org.

VR4Hearing Loss

Website: www.vr4hearingloss.net

Gain a basic understanding of Federal laws that provide people hearing loss equal opportunity and accommodations for the workplace, places of public accommodations, State and local governments, when traveling, and when accessing telecommunications. Learn about consumer protection in the states and find out about the resources and organizations available to help advocate for greater access for people with hearing loss.

Arts, Recreation, and Theatre

Art Programs and Art Museums

Minneapolis Institute of Arts

2400 3rd Avenue South
Minneapolis, MN 55404

Tour Scheduling Office: (612) 870-3140 (V)
(888) MIA-ARTS (642-2787) Toll Free
Website: www.artsmia.org

On website click on “Visit the Museum,” then “services for Visitors with Disabilities” for details. Online email form available to request accommodations for tours. An interpreter is provided for a tour on the first Sunday of each month at 1:00 p.m. Additionally, private small group or individual tours of the permanent or special exhibits may be scheduled – please submit request via phone or email form at least 4 weeks in advance.

Walker Art Center

1750 Hennepin Avenue
Minneapolis, Minnesota 55403

General Information: (612) 375-7600 (V)
Website: www.walkerart.org
E-mail: info@walkerart.org

Gallery Group Tours and Art Lab Experiences: Accessible to all visitors. Please call 612.375.7564 to arrange accommodations and make a reservation at least four weeks in advance.

Assistive Listening Devices: Available for events in the Cinema, Lecture Room, and the William and Nadine McGuire Theater. Headsets and neck loops can be borrowed from the lobby desk.

American Sign Language Interpreters: Available for selected events and can be arranged for any Walker event with at least two weeks advance notice. The free 2 p.m. public tour on the first Saturday of the month is always ASL interpreted.

Adults with Special Needs Program

Community Education
Anoka-Hennepin School District #11
2727 North Ferry
Anoka, Minnesota 55303

Contact: Justine Knox
justine.knox@anoka.k12.mn.us
(763) 506-1279 (V)
(763) 506-1299 (Fax)

Provides social/recreational opportunities for adults. Music, cooking and craft classes offered; bowling, T-ball and various recreational outings. Interpreters provided with advance notice.

Arts, Recreation, and Theatre – Cont.

Boy Scouts of America - Northern Star Council
393 Marshall Avenue
St. Paul, Minnesota 55102

Contact Person: Sara Amberg (763)231-7244 or
Jodi Wang (763) 231-7245
Website: <http://www.northernstarbsa.org/>
E-mail: samberg@northernstarbsa.org or
jwang@nsbsa.org

Will help individuals organize a deaf Scout troop or refer to a troop. Adult volunteers who know sign language are needed. Responsible older youth (16-18) who know how to sign are also welcome to help.

True Friends
10509 108th Street NW
Annandale, MN 55302

(952) 852-0101
Toll free: (800) 450-8376
Website: www.truefriends.org
E-mail: info@truefriends.org

Five Minnesota camp locations offer summer and winter residential and day camp programs as well as respite services, therapeutic horseback riding, travel and volunteer programs, leadership development, team building and conference and retreat options.

Department of Natural Resources Information Center
500 Lafayette Road
St. Paul, MN 55155

(651) 296-5484 (TTY)
(651) 296-6157 (V)
1-888-646-6367
Website: www.mndnr.gov
E-mail: info.dnr@state.mn.us

Provides general information and answers questions on Minnesota state laws regarding hunting, fishing, wildlife, recreation and other sources or programs.

Communication Service for the Deaf, Inc.
2800 Rice Street, Suite 154
St. Paul, MN 55113

Contact: Aaron Gutzke
(651) 964-2052 (V/VP)
E-mail: agutzke@c-s-d.org

Deaf and Hard of Hearing Recreation program provides accessible recreational services to the deaf community in the metro area. From time to time, CSD offers Deaf Day events at various venues within the Twin Cities including different professional sports teams.

Creekside Community Center
9801 Penn Avenue South
Bloomington, Minnesota 55431

(952) 563-4944 (V)
(952) 563-4957 (V/TTY)
Contact: Shelly Durand

Leisure Education, Children's Puppet Program, Resource Library, Woodshop, Pool room, and an Advocacy Office for all.

Arts, Recreation, and Theatre – Cont.

Recreation Programs

MinnePaul Athletic Association of the Deaf

Contact: Ralph Fuechtmann, President

E-mail: fuechralph@aol.com

Website: www.minnepaul.org

MinnePaul members meet to discuss and may decide to form teams in various sports as desired by the members of the club. Basketball and Softball are the current sports programs.

Project Power

2727 N Ferry St
Anoka, MN 55303

(763) 506-1279

Contact: Justine Knox,

PeopleWithDisabilities@DiscoverCommunityEd.com

Project Power offers classes and activities for special needs adults and disability accommodation services for all program participants.

Science Museum of Minnesota

120 West Kellogg Boulevard
St. Paul, MN 55102

(651) 221-4585 (TTY)

(651) 221-9444 (V)

Website: www.smm.org

E-mail: info@smm.org

The education department of the Science Museum--classes are on weekends and after school during the school year, and classes and day camps full time weekdays during the summer. Hands-on interdisciplinary science classes for kids ages 3 - 14 and their families. Interpreter will be provided upon request. Please give as much notice as possible. Rear Projection Captioning or Rear Window® Captioning is available for most Omnitheater films. Please inquire at the box office or call (651)221-9444. Sign language interpreters can be arranged with 72 hours' notice. Call (651) 221-9406 to schedule an interpreter. Many of the exhibits have open or closed captioning.

Thompson Hall

1824 Marshall Avenue
St. Paul, Minnesota 55104

(651) 644-3455 (TTY)

(651) 964-1396 (VP)

Website: www.thdeafclub.com

Deaf club where a variety of activities are held. They include bingo, community forums, and meetings.

Wilderness Inquiry

808 14th Ave SE
Minneapolis, MN 55414

(612) 676-9400 (V/TTY)

(800) 728-0719 (Toll Free)

(612) 676-9401 (FAX)

E-mail: info@wildernessinquiry.org

Website: www.wildernessinquiry.org

Provides wilderness adventures. Accessible to deaf, hard of hearing and people of all abilities. "We make every effort to provide sign language interpreters on trips when needed. Please indicate your needs on your registration form and give us plenty of advance notice."

Arts, Recreation, and Theatre

Live Theatre

Calliope Women's Chorus

P. O. Box 80077

Minneapolis, MN 55408

(612) 285-5835 (V)

E-mail: calliopewc@aol.com

Website: www.calliopewomenschorus.org

Two to three major concerts and a few smaller performances are held each year with music from a variety of styles and cultures. All performances are ASL interpreted and wheelchair accessible.

Chanhassen Dinner Theatres

501 West 78th Street

Chanhassen, Minnesota 55317

General Info: 952-934-1500

Box Office: (952) 934-1525 (V), (800) 362-3515 (V)

E-mail: information@chanhassentheatres.com

Website: www.chanhassentheatres.com

Hearing Devices are available for use during a Main Stage production. Upon arrival place your request with the bartender in the Hogarth lounge. Signed (ASL) and Audio Described services are available for specific Main Stage performances. Patrons seeking an Audio Described or Signed service should contact the box office for performance dates and proper seating location.

Children's Theatre Company

2400 3rd Avenue South

Minneapolis, Minnesota 55404

(612) 874-0400 (V) (for TTY use relay)

E-mail: info@childrenstheatre.org

Website: www.childrenstheatre.org

ASL Interpreters and Audio Description are available at select performances of each production. Our Assistive Listening Devices and personal induction neck loop systems is available free of charge in any seat on the Main Floor. Please specify individual needs when ordering your tickets. Accessibility Information on the website is at <http://www.childrenstheatre.org/plan/accommodations-for-our-patrons>.

Arts, Recreation and Theatre

Live Theatre

Stages Theatre Company
1111 Mainstreet
Hopkins, Minnesota 55343

(952) 979-1111 (V) Box Office
(952) 979-1123 (Administration)
E-mail: info@stages theatre.org
Website: www.stages theatre.org

The theater is wheelchair accessible and has two interpreted performances per run. Contact for dates. Assistive listening devices are also available at the box office.

History Theatre
30 East Tenth Street
St. Paul, MN 55101

(651) 292-4323 (V)
(651) 292-4322 (FAX)
E-mail: info@history theatre.com
Website: www.history theatre.com

When ordering tickets, please indicate any special needs that you may have. History Theatre is equipped with an FM hearing enhancement system. We have 30 receivers, and offer ASL interpreted and Audio Described performances for our patrons at a discounted rate of \$20.00 tickets (regular price \$45.00).

Guthrie Theater
818 2nd St South
Minneapolis MN 55415

(612) 225-6000 (V) Admin.
(612) 377-2224 (V) Box Office
(612) 377-6626 (TTY)
E-mail: accessibility@gutherieth theater.org
Website: www.gutherieth theater.org/Accessibility

- FM Assistive Hearing System may be borrowed from the Patron Services Desk on Level 4.
- Scheduled ASL Interpreted Performances and events: one, sometimes two, interpreted performances per show.
- Select performances will be Open Captioned.
- ASL Tours: Standard backstage tours interpreted in American Sign Language by a Guthrie interpreter can be arranged for groups of five or more people, depending upon availability. Four weeks prior notice is required to book an ASL interpreted tour.

Historic Theatre Group, Ltd.
State Theatre, 805 Hennepin Av.
Orpheum Theatre, 910 Hennepin Av.
Pantages Theatre, 710 Hennepin Av.
Minneapolis, MN 55402

(612) 339-7007 (V)
ASL/Audio Described Show Hotline (612) 373-5650 (V)
Website: www.hennepin theatre trust.org

The last Sunday matinee performance of each run in the regular Broadway season will be interpreted. Interpreters can be requested for any performance with a minimum of 2 weeks' notice. Enhancement devices are available by request.

Arts, Recreation, and Theatre

Live Theatre

The Minnesota Opera

620 North First Street
Minneapolis, MN 55401

(612) 333-2700 (V)

Ticket Office: 612-333-6669 (V)

(612) 333-0869 (FAX)

E-mail: mnop@mnopera.org

Website: www.mnopera.org

Infrared listening systems available at Patron Services. English translations are also projected above the stage.

Ordway Center for the Performing Arts

345 Washington Street
St. Paul, Minnesota 55102

(651) 282-3000 (V)

Box office: (651) 224-4222 (V)

E-mail: available through website

Website: <http://www.ordway.org/accessibility>

The Ordway offers ASL interpreted, open captioned and audio-described performances for our patrons with hearing and visual impairments. Please see an usher to obtain a large print or braille program. The Ordway is also equipped with an infrared listening system. Listening devices are available at Patron Services for all performances at no charge. For more information, visit <http://www.ordway.org/accessibility>.

Stepping Stone Theater for Youth Development

55 Victoria Street North
Saint Paul, MN 55104

(651) 225-9265 (V)

(651) 225-1225 (FAX)

E-mail: info@steppingstonetheatre.org

Website: www.steppingstonetheatre.org

One performance per show (usually a Sunday matinee) is interpreted, call for details.

Target Center

600 First Avenue North
Minneapolis, MN 55403

Box Office (612) 673-0900 (V)

Administration Office (612) 673-1600 (V)

E-mail: info@targetcenter.com

Website: www.targetcenter.com

Stop by the Patron Services office outside section 138 in the lower level for assistive listening devices. When purchasing event tickets please request seating in the hearing loss section as ASL interpreters can be provided for events. If have you a question about an interpreted performance, call 612.673.1380

Arts, Recreation, and Theatre

Live Theatre

Target Field

1 Twins Way
(3rd Ave. N, between 5th St. N and 7th St. N)
Minneapolis, MN 55403

(612) 659-3654 (V)
(612) 33-TWINS (voice)
(612) 659-3648 (TTY)
Guest Services Staff :1-800-33- TWINS or
Website:
<http://minnesota.twins.mlb.com/min/ballpark/index.jsp>

LED displays located near the foul poles caption the announcers' commentary – one on the first base line, one on the third base line. ALDs available free of charge, as well as TTYs at one of the Guest Services Centers located on the Main Concourse near Section 113 and on the Terrace Concourse near section 204. Service animals for guests with disabilities are permitted. An "Access Guide" link is available on the website.

VSA Arts of Minnesota

Access to Performing Arts Program
528 Hennepin Ave., #305
Minneapolis, MN 55403
Contact: Jon Skaalen

(612) 332-3888 ext. 2 (V/TTY)
E-mail: jon@vsaartsmn.org
Program E-mail: program@vsaartsmn.org
Website: www.vsaartsmn.org

The Access to Performing Arts program works to improve both your access to and enjoyment of theatre, dance and music programs in Minnesota. They help theatre and dance organizations provide American Sign Language interpreters for events, help provide ticket subsidies for audience members who use the service, and help publicize performances that provide ASL interpreters. This is made possible by funding from COMPAS and VSA arts. They do the same thing for Audio Described performances.

VSA also has a weekly listing of upcoming performances that will be Audio Described or ASL-interpreted on at least two phone recordings. For updates by phone, call VSA arts of Minnesota at 612-332-3888 ext. 2 or statewide 800-801-3883 (voice/TTY). Listings are also posted on the Web at: www.vsaartsmn.org or www.mact.net. To receive this list by email each month, call VSA arts or send an email to jon@vsaartsmn.org. Specify if you want to receive the Audio Description listings, ASL-Interpreted shows, or the combined list.

Local Movie Theatres

Mopix: Access to Movie Theaters for Patrons who are Deaf, Hard of Hearing, Blind or Visually Impaired

Website: <http://ncam.wgbh.org/mopix/>

Rear Window® Captioning and DVS Theatrical® make theaters accessible to audiences with disabilities the day and date films debut, and during regular showtimes. Rear Window Captioning enables movie fans with hearing loss to enjoy a film via reflected captions that appear on a plexiglas panel at the seat. Patrons sitting in the surrounding seats cannot see the captions. DVS Theatrical presents concise narration of visual cues, including scenery, facial expressions and silent movement of characters, through a FM or infrared system delivered to headsets. There is no additional charge to use the systems.

Local Movie Theatres – Cont.

CaptionFish.com

This website provides information about captioned movies within specific geographical areas in the U.S.A. for the next seven days. It also lists foreign films with subtitles. This website also shows captioned or subtitled trailers for most of the films.

Chemical Dependency

Health and Wellness Program Serving Deaf, DeafBlind, and Hard of Hearing People (HWP)

Regions Hospital
640 Jackson Street
St. Paul, MN 55101

(651) 254-4786 (V/TTY)
(651) 254-1888 (TTY)
(888) 322-2354 (TTY)
E-mail: kristen.l.swan@healthpartners.com

Consultation services provided on chemical dependency treatment with deaf or hard of hearing persons. For other mental health services from HWP, see "Medical/Mental Health."

Minnesota Chemical Dependency Program for Deaf/Hard of Hearing Individuals

University of MN Medical Center – Fairview
Riverside West Building
2450 Riverside Avenue South
Minneapolis, MN 55454

(651) 964-1427 (VP)
(800) 282-3323 (V/TTY)
Intake Department: (800) 233-7503
(612) 672-2736 (V/TTY)
E-mail: deafhoh1@fairview.org
Website: www.mncddeaf.org

An individualized treatment program providing inpatient and outpatient services specifically designed for persons who are deaf or hard of hearing and their families to provide the support, education and treatment they need to live healthy lives without drugs or alcohol. All staff in the program are fluent in sign language and are respectful of deaf and hearing culture. All twelve step materials have been adapted.

Deaf Living Sober (DLS)

1828 Central Ave NE
Minneapolis, MN 55418

(612) 207-6592 (V)
(612) 999-2429 (VP)
(952) 405-6748 (FAX)
Mike Adams, Project Manager: mike.deafcan@gmail.com

Deaf Living Sober will serve Deaf, Hard of Hearing and DeafBlind individuals in recovery and seeking supported housing. The building is a sobriety-based apartment complex. Subsidized housing with rental assistance is available for eligible applicants. Features of this program include but are not limited to: individual studio apartments, security building with 24-hour front desk staff, ASL-fluent case workers providing chemical health and mental health supports, independent living and recovery skills, transit training (bus or rail), computer and internet access, community and meeting rooms, outdoor space and garden, sober social activities and public videophones. The location is ideal because it is on a bus line, close to downtown Minneapolis and near business and retail stores.

Chemical Dependency – Cont.

Metro Area AA Meetings Attended by Deaf & Hard of Hearing AA Members

Day	Time	Name	Location	Format	Type
Thursday	7:30 pm	Foxhall Chapter 7 Group	Eden Prairie Wooddale Church 6636 Shady Oak Road	Men & Women Open ASL	Open
Monday	7:30 pm	Tradition Five AA Group	Golden Valley Valley of Peace Lutheran Church 4735 Bassett Creek Road	Men & Women Step & Tradition	Closed
Friday	7:30 pm	Three Legacies	Hopkins Cross of Glory Baptist Church 4600 Shady Oak Road	D/HoH Men and Women Speaker Meeting	Open
Sunday	7:15 pm	Minneapolis Open Speaker Meeting	Minneapolis Fairview Medical Center – East Building, Brennan Center, Riverside Campus, 2450 Riverside Ave	Open Speaker (Interpreter)	Open
Tuesday	7:00 pm	Deaf 12-Step	Minneapolis Fairview Medical Center – North Building Room NG23, Riverside Campus, 2450 Riverside Ave		
Wednesday	7:00 pm	OMD	St Paul Dunning Recreation Center 1221 Marshall Avenue	Men & Women Big Book, Callup (Interpreter)	Open
Sunday	8:00 pm	St. Paul Open Speakers Meeting	St. Paul Saint Joseph’s Hospital 3M Auditorium, 2 nd Floor 45 West 10 th Street	Open Speaker (Interpreter)	Open
For updated information on meeting times and locations contact:			For updated information on meeting times and locations contact:		
St. Paul Intergroup 1600 University Avenue West, Suite 407 St. Paul, MN 55104-3898 (651) 227-5502 www.aastpaul.org			Minneapolis Intergroup 7204 West 27 th Street, Suite 113 St. Louis Park, MN 55426-3112 (952)922-0880 or (952) 922-1061 www.aaminneapolis.org		

DeafBlind

DeafBlind Services Minnesota, LLC (DBSM)

1936 Lyndale Avenue South
Minneapolis, MN 55403-3101

(612) 362-8454 (V)
(612) 362-8422 (TTY)
(612) 872-0189 (FAX)
(952) 388-2102 (VP)
E-mail: pauld@dbsm.org
Website: www.dbsmllc.org

DBSM provides community support services in the form of Support Service Provider (SSP) services for deafblind adults and Intervener Services for deafblind children and their families. The Children, Youth & Families program also provides supports for parents of deafblind children. DBSM also provides independent living skills training and supports for deaf, hard of hearing, deafblind and blind/visually impaired Minnesota residents who are referred through the Medical Assistance CADI and EW waiver programs. DBSM collaborates with Career Ventures, Inc. to host DB Club, a monthly social time for the deafblind community and other persons interested in socializing with them. DBSM's parent company, Vision Loss Resources, Inc., provides rehabilitation training services for independent living and adjustment to deafblindness skills with consultation by DBSM staff. For more information, contact Paul Deeming, M.S., C.I., Services and Training Coordinator.

Minnesota Deaf Blind Association

1821 University Ave. W. #S-117
St. Paul, MN 55104

Contact: Tricia Borman
E-mail: mbda@visi.com
Website: www.deafnonprofit.net/mdba

MDBA is a non-profit organization serving persons who are DeafBlind in the state of Minnesota. Active since 1979, MDBA is committed to providing information, education, advocacy, and other to services to persons who are DeafBlind, family members, and professionals. As an organization, MDBA strives to advance the economic, educational, and social welfare of people experiencing vision and hearing losses. MDBA is the only organization run by DeafBlind consumers themselves.

Minnesota Deaf-Blind Technical Assistance Project

3055 Old Highway 8 #302
St. Anthony, MN 55418

(612) 638-1525 (V)
(612) 706-0808 (TTY)
(612) 706-0811 (FAX)
(800) 848-4905 (V)
Contact: Deanna Rothbauer, Project Coordinator
E-mail: mndb@skypoint.com
Website: www.dbproject.mn.org

The project is committed to improving the lives of children and youth with deafblindness through training and educational services to professionals, service providers, and families.

DeafBlind – Cont.

State Services for the Blind (SSB)
2200 University Ave West Suite 240
St. Paul, MN 55114

(651) 642-0500 (V)
(612) 293-4582 (VP)

Under the Department of Economic Security (DEED), they provide services to both blind and deaf-blind in areas of independent living, direct client service, communication, advocacy, counseling, financial support, unemployment and education.

For vocational (employment related) counseling, contact: Katy K. Thorpe, Deaf-Blind Rehabilitation Counselor, (612)293-4582 (VP); Katy.Thorpe@state.mn.us or Lindsey Hanson: (651)539-2340 (V) Lindsey.hanson@state.mn.us

For the Self Sufficiency program, contact Linda Lingen: (651)539-2279 linda.lingren@state.mn.us

Developmental Disabilities

Community Involvement Programs – CIP
2300 Kennedy St. NE, Suite 140
Minneapolis, MN 55413

Contact: Bobbi VanGrinsven
(612) 353-4595 ext. 104
Website: www.cipmn.org

Employment Services – At Community Involvement Programs our employment services are all community-based because we believe that is the best way for people to become a part of their communities. Our flexible, individualized approaches allow us to support people in various areas of the Twin Cities, with a focus on Hennepin and Ramsey Counties.

Employment First – We take pride in our commitment to an Employment First philosophy: We believe that employment should be the first and preferred option for working-aged adults who have disabilities, just as it is for other adults in our society. We work hard to reinforce the expectation that people with disabilities can and should be contributing members of their communities, and employment is one of the best ways to accomplish this mission.

Innovative, Customized Supports – We provide innovative, customized, employment-focused supports to assist adults with a wide range of disabilities to find and maintain regular employment, at regular businesses, and at fair wages. Community Involvement Programs has expertise in providing flexible, individualized employment supports – from start to finish – to people with intellectual and developmental disabilities, mental illness, brain injury, physical disabilities, and vision or hearing impairments.

Many deaf and hard of hearing people served. Some staff members are fluent in American Sign Language and others go through ASL training and know basic sign.

Developmental Disabilities – Cont.

Laurent Clerc Services Inc.

Administrative Office
2705 Bunker Lake Blvd Suite 110
Andover, MN 55304

(763) 755-6644 (V)
(763) 755-6867 (FAX)
Contact: Monica Kowaliw
E-mail: lcs4us@aol.com

Provides three communication accessible residential services to adults with developmental disabilities who are deaf or hard of hearing.

Education (For Interpreter Training Program, See the Interpreting Section)

For a list of metro K – 12 public school programs for deaf and hard of hearing children, contact Deaf and Hard of Hearing Services Metro. See contact information on the front cover of this guide.

Access Services – MPLS Community Education

Davis Center
1250 Broadway Ave
Minneapolis, MN 55411

(612) 668-3939
Contact: Jack Tamble, *Director*
E-mail: community.education@mpls.k12.mn.us

A community education program serving adults with various disabilities. Will arrange interpreters for community education classes in Minneapolis.

Communication Service for the Deaf, inc.

2800 Rice Street, Suite 154
St. Paul, MN 55113

Contact: Sarah Hoggard
(612) 234-5371 (V); (651) 243-4709 (VP)
E-mail: education@c-s-d.org
Website: www.c-s-d/org/grow/home.aspx

The Adult Education Program is designed to meet the needs of Deaf and Hard of Hearing learners through a variety of settings: Adult Basic Education (ABE), Computer Training, Citizenship Training, GED, and ESL programming. The program is provided at metro locations including St. Paul, Bloomington, and Minneapolis. A St. Cloud class for Adult Education will begin fall 2014. Go to www.deafabe.com for up-to-date information.

Deaf Immigrant Center for Education

701 Park Avenue
Minneapolis, MN 55415

(612) 873-2319
E-mail: deafimmigrantcenterford@gmail.com
Contact: Nathan Ellis, Director
Direct Line: (612) 873-2315
E-mail: Nathan.ellis@hcmcd.org

DICE is a resource and education center for the deaf, deaf immigrants and immigrant families of deaf individuals. The center utilizes community health workers in many settings including clinic visits, home visits, and center supported presentations to facilitate learning and growth as empowered individuals.

Education – Cont.

Health Education Program Serving Deaf, DeafBlind and Hard of Hearing People

Family Tree Clinic, #205
1619 Dayton Avenue
St Paul, MN 55104

(651) 645-0478 (V) Clinician Appointments
(651) 642-2523 (FAX)

Website: www.familytreeclinic.org

Health Educations Contact:

Denise Anderson or Judy Klopp

(651) 964-1330 (VP) (651) 379-1458 (TTY)

(651) 523-0171 ext. 132 (V)

danderson@familytreeclinic.org

judy@familytreeclinic.org

Family Tree Clinic provides Health Education, Family Planning and Sexuality Education to the Deaf, DeafBlind and Hard of Hearing Community. Health Educators provide factual information, education and other prevention services to group or individuals from youth to adulthood throughout Minnesota.

This is a free service that includes information and education on the following topics: family planning (including a comprehensive childbirth education, in-home parent/child visits and parent education classes), hepatitis education, HIV/AIDS education, HPV (Human Papilloma Virus) Education, Men’s Health, Parents as Sexuality Educators (P.A.S.E.), pregnancy prevention/birth control education, puberty, relationships and self-esteem, sexual development and health, sexually transmitted infections/STI’s and Women’s Health.

The Learning Exchange

Community Education Campus (ISD #271)
2575 West 88th Street
Bloomington, MN 55431-1925

(952) 681-6107 (V) For TTY use relay

Contact: Coordinator, Gina Carpenter

(952) 681-6122 (V)

gcarpenter@bloomington.k12.mn.us

Customize community education classes for adults with disabilities. ABE (Adult Basic Education) classes offered through Communication Services for the Deaf. Provides inclusion, interpreters, note-takers for adult community education classes in Bloomington, Edina, Eden Prairie and Richfield.

Minnesota Resource Center – Deaf/Hard of Hearing

Minnesota Department of Education
1500 Highway 36
Roseville, MN 55113

(507) 412-5214 (VP)

(651) 582-8729 (Fax)

Contact: Mary Cashman-Bakken

E-mail: mary.cashman-bakken@state.mn.us

A statewide technical assistance resource addressing special education and services for learners who are deaf or hard of hearing, their parents and educators.

Education – Cont.

PEPNet2 (pn2)

Contact: Bambi Riehl
(414) 229-2343 (V)
(414) 395-8280 (VP)
E-Mail: bambi.riehl@pepnet.org
Website: www.pepnet.org

Pepnet2 (pn2) recognizes the full range of postsecondary education and training options available for individuals who are deaf or hard of hearing, including those with co-occurring disabilities, and strives to enhance the capacity of those institutions to appropriately serve this diverse student population. Pn2 is a national collaboration of professionals with expertise in a broad array of content areas and a variety of environments, including research, technology, personnel development, media production, and technical assistance.

Adults with Special Needs Program

Community Education
Anoka-Hennepin School District #11
2727 North Ferry
Anoka, MN 55303

Contact: Justine Knox
E-mail: Justine.knox@anoka.k12mn.us
(763) 506-1279 (V)
(763) 506-1292 (TTY)
(763) 506-1299 (FAX)

Community education classes for adults who have a hearing loss and adults who have disabilities. Sends out a quarterly newsletter outlining course offerings. Fees depend on individual classes. Will hire interpreters for community education classes.

River Valley Project Explore

15180 Canada Avenue
Rosemount, MN 55068

(651) 423-7931 (V)
(651) 423-7929 (TTY)
(651) 423-7930 (FAX)
Website: www.district196.org/projectexplore
E-mail: available on website

Community Education classes and activities serving adults with disabilities in Dakota county and other counties. Will provide interpreters and notetakers upon request.

Employment

Career Ventures, INC

1821 University Ave, Suite 112
St. Paul, MN 55104

Contacts:

Wendy DeVore, Organization Executive

wdevore@careerventures.com

(651) 492-7346 (V)

Christine Marble, Executive Director

cmarble@careerventures.com

(651) 208-0079 (V)

Fax: (651) 304-1494

VP: (651) 705-6955

Website: www.careerventuresinc.com

Offers a broad range of services, focusing on the individual needs of our consumers and their respective employers. Services are adapted to fit the needs of consumers. Staff are highly qualified, professional and adhere to the OCS Code of Ethics.

Customized Services: √ Job Placement √ Resume Development √ Job Coaching √ Sign Language Interpreting √ Site Evaluations √ Independent Living Skills Training √ Job Readiness Training √ Technical Assessments √ Retention Services √ Community Advocacy

Workplace Presentations and Trainings: √ Deaf Awareness/Sensitivity √ DeafBlind Awareness/Sensitivity √ Hard of Hearing Awareness/Sensitivity √ Hearing Awareness/Sensitivity

Client Assistance Project (C.A.P.)

Minnesota Disability Law Center
430 1st Avenue North #300
Minneapolis, MN 55401-1780

(651) 222-3479 (V)

E-mail: On Website

Website: www.mylegalaid.org

“For 100 years, Legal Aid has worked in pursuit of helping Minnesota’s most vulnerable citizens gain access to their basic rights for safety, shelter, food, health care and education. And with the support of hundreds of Minnesotans, we’ve had the privilege to change lives along the way.”

Employment – Cont

Employment Endeavors, LLC

2200 University Ave, Suite 200
St. Paul, MN 55114

Contact:

Mary White, CEO/President

mwhite@eelc.net

(651) 366-0846 (V)

Fax: (651) 344-0467

Website: www.eelc.net

Since 2005, Employment Endeavors has been serving Deaf, blind, DeafBlind, low-vision, and hard-of-hearing individuals in their unique and individualized job search.

Their mission is to provide the highest quality employment services to individuals with disabilities to successfully transition and fully integrate into the community workforce.

Employment Endeavors has been awarded a 3 year accreditation in the following Programs/Services in 2012:

- √ Community Employment Services: Employment Supports
- √ Community Employment Services: Job Development
- √ Employee Development Services
- √ Employment Planning Services

Minnesota Employment Center (MEC)

Lifetrack

709 University Avenue
St. Paul, MN 55104

Rise Corporate Offices
8406 Sunset Road NE
Spring Lake Park, MN 55432-1387

Lifetrack

(651) 227-8471 (V)

(651) 227-3779 (TTY)

Contact: Becky Bazzarre, E-Mail: beckyb@lifetrack-mn.org

(651) 265-2387

Website: www.rise.org

Rise

(763) 786-8334 (V/TTY)

(763) 786-0008 (FAX)

Contact: Krystle Kleven, E-Mail: kkleven@rise.org

(763) 783-2808

Website: www.rise.org/program-services/hearing

Employment agency for people who are deaf or hard of hearing.

Services include : √ Placement Services √ Evaluation √ Tryouts √ Tours √ Job Coaching √ Follow Up Services √ Employer Awareness Training √ Job Seeking Skills Classes √ Job Club

Employment – Cont.

Vocational Rehabilitation Services

-Metro Deaf and Hard of Hearing Unit

540 Fairview Ave N, Suite 100

St. Paul, MN 55104

(651) 642-0642 (TTY)

(651) 964-1325 (VP)

(651) 642-0429 (V)

(651) 642-0662 (FAX)

IP: 63.226.154.89

Intake:

Deaf – Pamella Koliha

(651) 964-1325 (VP)

IP: 63.226.154.89

(651) 642-0642 (TTY)

E-Mail: pamella.koliha@state.mn.us

Hard of Hearing – Jessica Norem

(651) 642-0429 (V)

Provides intake services to assist people with a hearing loss in preparing for obtaining, and retaining employment

Workforce Centers (formerly called “Job Service”) www.mnwfc.org/field/

Blaine

1201 89th Ave NE #220

Blaine, MN 55434

(763) 279-4350 (V)

(763) 785-3365 (FAX)

Bloomington

4220 W. Old Shakopee Rd,

#200

Bloomington, MN

55437

(952) 703-7765 (V)

(952) 346-4300 (FAX)

(952) 346-4302 (TTY)

Brooklyn Park

7225 Northland Drive N.,

#100

Brooklyn Park, MN 55428

(763) 279-4400 (V)

(763) 536-6004 (FAX)

(763) 536-6006 (TTY)

Burnsville

2800 Cty Rd 42 W.

Burnsville, MN 55337

(952) 703-3100 (V)

(952) 895-7636 (FAX)

Minneapolis – North

1200 Plymouth Ave N

Minneapolis, MN 55411

(612) 302-7061(V/TTY)

(612) 302-7062 (FAX)

Minneapolis – South

777 East Lake St, #204

Minneapolis, MN 55407

(612) 821-4063 (V)

(612) 821-4427 (FAX)

800 657-3973 (TTY)

North St. Paul

2098 E 11th Ave,

Suite 100

N St. Paul, MN 55109

(651) 779-5940 (V)

(651) 779-5676 (FAX)

(651) 779-5223 (TTY)

St. Paul – Midway

540 Fairview Ave N, Suite 100

St. Paul, MN 55104

(651) 642-0429 (V)

(651) 642-0642 (TTY)

(651) 642-0662 (FAX)

Shakopee

752 Canterbury Rd S

Shakopee, MN 55379

(952) 402-9804 (V)

(952) 402-9800 (FAX)

(952) 402-9801 (TTY)

West St. Paul

1 Mendota Rd W, #170

W St. Paul, MN 55118

(651) 554-5955 (V)

(651) 554-6565 (FAX)

(651) 554-5914 (TTY)

Woodbury

6043 Hudson Road,

Suite 170

Woodbury, MN 55125

(651) 501-6363 (V)

(651) 501-6377 (FAX)

(651) 501-6370 (TTY)

Funding and Financial Aid

Family Means Consumer Credit Counseling Service (CCCS)

Offices include the Metro (MPSL/St. Paul border),
Stillwater and Rochester

Appts: (651) 789-4014

Website: www.familymeans.org

E-Mail: cccs@familymeans.org

A non-profit agency that offers confidential credit counseling in the areas of money management, budget planning and debt repayment. Appointments are scheduled through the main office in Stillwater. They will provide a sign language interpreter for appointments, but also welcome your own to help cut expense.

Hearing Aids:

There are several non-profit agencies and foundations which offer free or low cost audiological testing services and/or financial help for the purchase of hearing aids. For a listing of these resources, **please contact Deaf and Hard of Hearing Services to request the “Hearing Aid Financial Factsheet.”** See contact information on the front cover of this guide. There is no charge for information. It is also available on our website at www.dhhs.org

Government

<p>Anoka County (763) 421-4760 (V) (763) 323-5289 (TTY) publicinfo@co.anoka.mn.us www.co.anoka.mn.us</p>	<p>Carver County (952) 361-1500 (V) www.co.carver.mn.us</p>	<p>Dakota County (651) 438-4618 (TTY) (651) 437-3191 (V) or www.co.dakota.mn.us email available on website</p>	<p>Hennepin County (612) 348-3000 (V) henn.net@co.hennepin.mn.us www.co.hennepin.mn.us</p>
<p>Ramsey County (651) 266-8500 (V) www.co.ramsey.mn.us contractramseycounty@co.ramsey.mn.us</p>	<p>Scott County (952) 455-7750 (V) (952) 496-8170 (TTY) www.co.scott.mn.us email available on website</p>	<p>Washington County (651) 430-6000 (V) (651) 430-6246 (TT) www.co.washington.mn.us</p>	<p>Metropolitan Council (651) 602-1140 (V) (651) 602-1464 (FAX) data.center@metc.state.mn.us www.metrocouncil.org</p>
<p>House Information (651) 296-2146 (V) www.house.leg.state.mn.us</p>	<p>Senate Information (651) 296-0250 (TTY) (651) 296-0504 (V)</p>	<p>City of St. Paul www.stpaul.gov Refer to website for more detailed contact information.</p>	<p>State of Minnesota www.state.mn.us</p>
<p>City of Minneapolis Need to report a broken street light? Is there a stray dog roaming your neighborhood? Do you just want a question about the city of Minneapolis answered? Minneapolis 311 can help. Just call 3.1.1 weekdays from 7:00 AM to 11:00 PM and a 311 agent will assist you. If you are outside the Minneapolis city limits or are unable to dial 311, you can reach 311 by dialing (612)673-3000. For TTY/TDD customers please dial (612) 673-2157. E-Mail: minneapolis311@ci.minneapolis.mn.us City Website: www.ci.minneapolis.mn.us</p>			<p>Governor's Office Constituent Services (651)296-0075 (TTY) (651)296-3391 (V) www.governor.state.mn.us</p>

Housing

<p>Dakota County Community Development Agency 1228 Town Centre Drive Eagan, MN 55123</p>	<p>(651)675-4400 (V); for TTY, use relay (651) 675-4444 (FAX) Website: www.dakotacda.org E-Mail: form available on website</p>
<p>Administers public housing and Section 8 programs for Dakota County which helps pay the rent on housing that the applicant can find in the private market. Call for dates of application and eligibility requirements.</p>	

Housing – Cont.

Ebenezer Park Apartments

2700 Park Avenue South
Minneapolis, MN 55407

(612) 879-2233 (V), (612) 879-8889 (TTY)

(612) 879-8111 (FAX)

Website:

www.fairviewebenezer.org/Minneapolis/park/S_014629

A HUD-subsidized apartment high-rise (Section 8) for older adults and persons who are deaf or disabled. Services include : √ Wheelchair accessible √ Some apartments equipped for the deaf (flashing lights for fire alarm and door signal) √ Sign language interpreter on staff √ TTY in office, also at front door (entry system) √ Captioned TV – large screen – in lounge √ FM listening system, Pocket Talkers

Metro Council Housing & Redevelopment Authority

390 North Robert Street
St. Paul, MN 55101

(651) 602-1000 (V);(651) 291-0904 (TTY)

(651) 602-1888 (Voice Mail Information Line)

(651) 602-1313 (FAX)

Website: www.metrocouncil.org/Housing/Services/Metro-HRA-Services.aspx

E-Mail: data.center@metc.state.mn.us

Provides rental assistance and property improvement loans to low income persons and families in Anoka, Carver, Suburban Hennepin and Suburban Ramsey counties. Call for specific maximum income eligibility requirements. Interpreters will be provided for appointments with at least one week advance notice.

Metropolitan Center for Independent Living

530 Robert Street N
St. Paul, MN 55101

(651) 646-8342 (V)

(651) 603-2001 (TTY)

(651) 603-2006 (FAX)

Website: www.mcil-mn.org

Information services staff can assist with providing information on housing resources.

Minneapolis Public Housing Authority

1001 Washington Avenue N
Minneapolis, MN 55401

(612) 342-1400 (V)

(612) 342-1415 (TTY-Public Housing)

(612) 342-1474 (TTY – Section 8)

Website: www.mplspha.org

Efficiency or one-bedroom housing available in high-rise apartments. Single dwelling units or project housing (one to five bedrooms) available for families. Rent is determined according to income. Interpreters provided with two weeks advance notice.

Housing – Cont.

City of Minneapolis, Department of Community Planning & Economic Development (CPED)

Housing Rehabilitation & Ownership Programs
105 5th Avenue S, Room 200
Minneapolis, MN 55401

Dial 3-1-1 from MPLS, or (612) 673-3000 outside MPLS (V);
(612) 673-2157 TTY

Website: <http://www.minneapolismn.gov/cped/index.htm>

E-mail: Minneapolis311@ci.minneapolis.mn.us

Special financing to help low – and moderate-income households purchase a home in the city, or if they own a home, to help complete the repair of housing code maintenance violations or prevent foreclosures.

Minnesota Housing Finance Agency

400 Sibley Street, Suite 300
St. Paul, MN 55101-1998

(651) 296-7608 (V)

(651) 297-2361 (TTY)

Website: www.mnhousing.gov

E-Mail: mn.housing@state.mn.us

Assists low and moderate income residents of Minnesota with housing needs, including homeownership, rental home improvement, development and other types of assistance. Can arrange for sign language interpreters with advance notice.

St. Louis Park Housing Authority

5005 Minnetonka Boulevard
St. Louis Park, MN 55416

(952) 924-2514 (V)

(952) 924-2668 (TTY)

Contact: Jane Klesk (952) 924-2579 (V)

E-Mail: jklesk@stlouispark.org

Administers public housing and Section 8 programs for St. Louis Park area. Section 8 helps pay the rent on housing that the applicant can find in the private market. Public Housing is owned by the Authority and offered as a specific unit. Call for dates of application and eligibility requirements. Can arrange for interpreter with advance notice.

St. Paul Public Housing Authority

W. Andrew Boss Building
555 Wabasha Street
St. Paul, MN 55102

Central Administrative Office – Suite 400

(651) 298-5664 (V)

Rental Office – Suite 300

(651) 298-5158 (V); (651) 292-7280 (TTY)

Website: www.stpha.org

Low-cost housing available to family in housing developments, persons who are disabled, or over age 62. Efficiency units available for single persons. Interpreters will be provided for appointments with advance notice. Section 8 rent assistance provided for approximately 3000 clients.

Housing – Cont.

Lyngblomsten Heritage Apartments

1440 Midway Parkway
St. Paul, MN 55108

651-632-5424(V)

651-632-5451 (FAX)

Website: www.lyngblomsten.org/seniorhousing

Contact: Sylvia Newgren, Assistant Manager

Email: jhult@lyngblomsten.org

The Heritage is a 60-unit fair market rate rental apartment building on the campus of Lyngblomsten in the Midway/Como neighborhood of St. Paul. We are a senior living facility with services available for deaf and hard of hearing who are 62 years of age and over. Services include: Wheelchair accessibility with apartments that can be equipped for the deaf with flashing lights for fire alarm and door signal. Interpreters offered upon request. Front door (entry system), captioned TV – large screen in dining room, FM listening system and Pocket Talkers. Attached to the Lyngblomsten Care Center and a Transitional Care Unit.

Lyngblomsten Apartments

1455 Almond Avenue
St. Paul, MN 55108

651-632-5424(V)

651-632-5451 (FAX)

Website: www.lyngblomsten.org/seniorhousing

Contact: Sylvia Newgren, Assistant Manager

Email: jhult@lyngblomsten.org

Lyngblomsten Apartments is a HUD-subsidized (Section 8) building offering housing with services. We are a senior living facility with services available for deaf and hard of hearing who are 62 years of age and older. Services include: weekly meeting with ASL interpreter or upon request, apartments equipped with flashing lights for fire alarm and door signal, front door (entry system), captioned TV- large screen in dining room and Pocket Talkers available upon request. We are a part of the Lyngblomsten Campus including Lyngblomsten Care Center, The Heritage Apartments, and 5-5-1 Club.

Lyngblomsten Care Center

1415 Almond Avenue
St. Paul, MN 55108

651-632-5301

Kathy Starr, Admissions Coordinator

Website: www.lyngblomsten.org/services/residential-services Email: kstarr@lyngblomsten.org

Lyngblomsten Care Center provides 24-hour skilled nursing care in our facility so that it is as much like home as possible. Well-trained and caring staff feels privileged to provide person-centered, individualized care to enhance the quality of life for persons needing transitional/short-term care, long-term care, respite care, and memory care. Staff have specialty training in Parkinson's Disease. ASL interpreter for the Wednesday Catholic mass @ 3:30 pm and rosary @ 3:00 pm. Free Wifi for those using videophones or personal computers. Interpreter services can be coordinated for communication and continuity of care meetings.

Independent Living Services

Deaf Immigrant Center for Education

701 Park Avenue
Minneapolis, MN 55415

(612) 873-2319

E-mail: deafimmigrantcenterfored@gmail.com

Contact: Nathan Ellis, Director

Direct Line: (612) 873-2315

E-mail: Nathan.ellis@hcmcd.org

DICE is a resource and education center for deaf, deaf immigrants and immigrant families of deaf individuals. The center utilizes community health workers in many settings including clinic visits, home visits, and center supported presentations to facilitate learning and growth as empowered individuals.

Metropolitan Center for Independent Living (MCIL)

530 Robert Street N
St. Paul, MN 55101

Contact: IL Manager Ann Roscoe

(651)603-2026 (V) annr@mcil-mn.org

Missy Williams

(651) 603-2027 (V) missyw@mcil-mn.org

Website: www.mcil-mn.org/

Provides instruction in independent living skills such as money management, nutrition, transportation and housing issues, sexuality, self-determination and assertiveness, etc.

People Incorporated Programs

HCAFC (Hennepin County Adult Foster Care) – Each house is a 4 bed adult foster care facility. Our AFCs are licensed to serve clients with either DD or CADI waivers.

Program Manager: Annmarie Florest, LICSW

Program Supervisor: Jessica Howe

Website: www.peopleincorporated.org

PENN HOUSE

1800 Penn Avenue N
Minneapolis, MN 55411
(612) 521-0642 (V)
(612) 521-9869 (TTY)
(612) 284-9717

SCOTT HOUSE

7573 Scott Avenue N
Minneapolis, MN 55443
(763) 503-9343 (V)
(763) 503-6794
(651) 964-1527

UPTON HOUSE

7720 Upton Avenue S
Richfield, MN 55423
(612) 866-5490 (V)
(612) 866-5490 (TTY)
(651) 964-1458 (VP)

People Incorporated Programs

DMHS (Deaf Mental Health Services) – DMHS provides outreach services to the seven-county metro area. Staff are fluent in ASL and in working with clients with mental illness and/or SMPI. They provide CADI/ILS services. DMHS also has a language accessible drop-in center (CSP) for Deaf/HH/DeafBlind individuals who experience mental illness and desire socialization in a safe and supported environment. Hours of operation are Tuesdays 3pm-9pm and Fridays 1pm-9pm. Activities take place in the community and on-site. There are no membership fees. Please call for an appointment to tour DMHS and a membership application.

726 2nd Street NE

Minneapolis, MN 55413

(612) 379-1070 (V); (612) 379-1079 (TTY); (952) 388-2166 (VP)

Program Manager: Mike Poindexter, LMFT

Program Supervisor : Colleen Schmidt

DSL (Deaf Supportive Living) – DSL is a 12 bed customized living plus program.

726 2nd Street NE

Minneapolis, MN 55413

(612) 331-3525 (V); (612) 623-1045 (TTY); (952) 388-2165 (VP)

Program Manager: Annmarie Florest, LICSW

Program Supervisor: Sara Rheault, M.Ed

Information Services

United Way 2-1-1

404 South Eighth Street

Minneapolis, MN 55404

2-1-1 or (651) 291-0211 (V/TTY)

(800) 543-7709 (toll free)

E-Mail: twincitiescontent@beehive.org

Website: www.gtcuw.org/get_help/

24 hour information and referral service. If you have questions related to health, recreation, education or social services, 2-1-1 can direct you to the appropriate agency contact. Serves all of Minnesota.

Disability Linkage Line

Metropolitan Center for Independent Living

530 Robert Street N

St. Paul, MN 55101

1-866-333-2466 or (651) 603-2006 (V)

Contact: Chris Persons, Disability Linkage Line

Coordinator for the Metro Area

E-Mail: chrisp@mcil-mn.org

The Disability Linkage Line is state wide information and referral resource for Minnesotans with disabilities or chronic illness, their family members and service providers. An Option Counselor will be available during regular business hours (8:30 a.m. to 5:00 p.m.) to provide one-to-one assistance to help people learn about their options and connect with the supports and services they choose. Learn how work and benefits can work together, Disability Benefits 101:

www.db101.org

Information Services – Cont.

Libraries

(Your Local Public Library)

Many offer free reference services. Contact your local library with questions, if you need facts, dates or statistics. Also, free computer WEBSITE use (probably restricted time, i.e. ½ hour time limit), must have a library card.

www.minnesotahelp.info

Senior Linkage Line: 1-800-333-2433

This resource database focusing on senior citizens, people with disabilities and families and children contains information on the community services individuals and communities need to sustain and improve their daily lives – healthcare and childcare, job training, education and recreation, retirement, disability and social service information. This Directory contains information on nonprofit and public health and human service programs and some for-profit programs such as housing. Brought to you by the Minnesota Board on Aging, the MN Department of Human Services and other partners.

Interpreting Information/Interpreting Services/Interpreter Training Programs

www.interpreterreferral.org

Deaf and Hard of Hearing Services Division's (DHHS) interpreter referral website was created to help ensure that all Minnesotans are able to locate needed sign language interpreter services. It's also a source of information about sign language interpreters and the laws related to communication access for deaf and hard of hearing people.

All Hands Interpreting Services, Inc.

Bloomington, MN

(612) 242-5122 (V)

(952) 888-3461 (FAX)

E-Mail: info@deafstuffnmore.com

Website: www.deafstuffnmore.com

AHIS provides a wide range of sign language interpreter services. All interpreter skills levels meet or exceed ADA requirements.

ASL Interpreting Services

6517 Hunter Road
Corcoran, MN 55340-9632

(763) 478-8963 (V); 952-388-2141 (VideoPhone)

(866) ASL-DEAF

FaceTime (Video): info@aslis.com

Skype (Video): info@aslis.com

Email: info@aslis.com

Website: www.aslis.com

Serving the Twin Cities and Greater Minnesota, for both in person interpreting and Video Remote Interpreting (VRI). Consulting services and training on Deaf Awareness.

Interpreting Information/Interpreting Services/Interpreter Training Programs – Cont.

CATIE Center

St. Catherine University
2004 Randolph Avenue, #4280
St. Paul, MN 55105

[\(651\) 690-6770](tel:(651)690-6770) (V)
[\(651\) 690-6338](tel:(651)690-6338) (VP)
[\(651\) 690-6727](tel:(651)690-6727) (FAX)
E-Mail: catiecenter@stkate.edu
Website: www.stkate.edu/catie

The CATIE Center at the College of St. Catherine is a member of the National Consortium of Interpreter Education Centers, funded by the U.S. Department of Education (RS) to significantly increase the number of qualified interpreters available to interpret in vocational rehabilitation and other professional settings, with a focus on expanding educational opportunities for interpreting in healthcare settings. Our region includes the states of Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, Ohio and Wisconsin.

Interpreting Services

operated by Communication Service for the Deaf of Minnesota

(651) 224-6548 (V/TTY)
E-mail: interpretingstpaul@c-s-d.org
(7:00 a.m.- 7:00 p.m., Monday - Friday);
Emergency after hours and weekends:
(651) 224-6548 (V/TTY), 1-877-456-7589 (V/TTY)

Coordinates requests for interpreters from public/private agencies and consumers who are deaf or hard of hearing in Minnesota. Advance notice in making arrangements for interpreter services is requested. On-call interpreter services available for emergency/weekend assignments.

Communication Services for the Deaf, Inc.

2800 Rice Street, Suite 154
Saint Paul, MN 55113

(877) 456-7589 (V)
(507) 412-5005 (VP)
(877) 907-3509 (FAX)
Website: www.c-s-d.org
Email: MNinterpreting@c-s-d.org

Statewide interpreting referral provider all types of interpreting scenario and also offers video remote interpreting when requested. All interpreters requested are nationally certified.

Vineya is the only place that allows you to pick online from over 1,600 available certified interpreters based on location, qualification, preference and/or price across 50 states. Thanks to web-automation, getting an interpreter of your choice through Vineya has never been easier! www.govineya.com

Interpreting Information/Interpreting Services/Interpreter Training Programs – Cont.

Deaf and Hard of Hearing Services (DHHS)

Contact: Sharisse Leier, Interpreter Coordinator

Mailing Address:

PO Box 64969

St. Paul, MN 55164-0969

(651) 431-3253 (V)

1-888-206-6507 (TTY)

(651) 431-7417 (FAX)

Website: www.dhhsd.org

E-Mail: sharisse.leier@state.mn.us

Program operated by Deaf and Hard of Hearing Services Division, Minnesota Department of Human Services. Provides interpreter and accessibility related advocacy, information and referral, consultation, technical assistance, and training for agencies and consumers in the seven county metro area. **(Does not provide freelance interpreting services.)**

Katherine Hallet, Inc.

6510 12th Avenue South

Richfield, MN 55423

(612) 251-9501 (V/MRS/2-Way pager)

Contact: Katherine Hallet

E-mail: Katherine.hallet@gmail.com

Legal Interpreting specialty firm. Providing interpreting services in a broad range of settings with legal content. Providing general interpreting services upon request.

Keystone Interpreting Solutions, Inc.

1799 Hillcrest Avenue

Saint Paul, MN 55116-2152

Phone: 651-4KISASL (454-7275)

Website: www.kisasl.com (includes online request form)

E-mail: info@kisasl.com

Deaf-owned, KIS is a unique partnership of two nationally known interpreters with over 50 years of interpreting experience, serving all interpreting needs with expertise in academic, legal, and healthcare settings.

Minnesota Registry of Interpreters for the Deaf (MRID)

P.O. Box 4414

St. Paul, Minnesota 55104

Contact: current President

Website: www.mrid.org

E-mail: links available on website

MRID is the state affiliate chapter of the national Registry of Interpreters for the Deaf (RID). It is a non-profit organization whose members are professional interpreters, consumers and persons interested in the field of interpreting. MRID's mission is to promote the profession of interpreting and transliterating and accomplishes this by providing information and referral, as well as providing conferences and workshops related to interpreting and linguistic development.

Interpreting Information/Interpreting Services/Interpreter Training Programs – Cont.

SportSign

P. O. Box 2747
Minneapolis, MN 55402

(952) 334-2254 (V/Text)
Contact: Terry Schwankl
Website: www.sportsign.org
E-mail: terry@sportsign.org

SportSign is a sign language interpreting service that provides professional, qualified interpreters for various sporting and recreational events, including entire sports seasons or single events

City of Minneapolis

Civil Rights Department
Multicultural Services Unit
350 South 5th Street, Room 237
Minneapolis, MN 55415-1314

(612) 673-3220 (V)
(612) 673-2157 (TTY)
(612) 673-3359 (FAX)
E-Mail: minneapolis311@minneapolis.mn.gov

Saint Catherine University

ASL & Interpreting Department

2004 Randolph Avenue, #4291
St. Paul, MN 55105

Program Chair: Paula Gajewski Mickelson
(651) 690-6095 (V); (612) 520-7178 (VP)
E-Mail: paulagm@stkate.edu

Program Coordinator/Interpreter: Ashley Butcher
(651) 690-6770 (V); (612) 913-4326 (VP)
E-Mail: asl@stkate.edu

For admissions info: (651) 690-8649 (V)
Website: <https://www2.stkate.edu/asl/home>

Students may pursue a BA degree in either Interpreting or ASL. The department offers small, intensive courses from nationally known faculty. Students can take courses related to medical, educational and/or deafblind interpreting. Persons already holding a Bachelor's degree may choose to complete the Interpreting or ASL courses and receive a second major from St. Kate's. Graduates are prepared to take the NIC Written Exam.

Saint Paul College – Sign Language Interpreter

Transliterator Program (general interpreting)

235 Marshall Avenue
Saint Paul, MN 55102

(651) 846-1358 (V); (651) 846-1545 (TTY)
Contact: Patty O'Connell, Department Chair
E-mail: patricia.oconnell@saintpaul.edu

Saint Paul College offers a 2-year Sign Language Interpreter/Transliterator) AAS degree. Program prerequisites are: ASL I, II, III, & IV, English Composition and Psychology Throughout the Lifespan (preferred) General Psychology (accepted). For additional information see website www.saintpaul.edu
Bachelor Degree Programs: BA in Individualized Studies from Metropolitan State University or a BS in Applied Organizational Studies from Minnesota State University, Mankato.

Interpreting Information/Interpreting Services/Interpreter Training Programs – Cont.

State Court Administration

Minnesota Court Interpreter Program

105 Minnesota Judicial Center
25 Rev. Dr. Martin Luther King Jr. Blvd.
Saint Paul, MN 55155

(651) 297-5300

Website: www.mncourts.gov/?page=304

E-mail: via contact form on website

On the website you will find information on how to become a court certified interpreter, reference material, testing and training, and a list of current interpreters who work in the court system.

Legal

ADA Minnesota

c/o Metropolitan Center for Independent Living
530 Robert Street N
St. Paul, MN 55101

(651) 603-2015 (V); (651) 603-2001 (TTY)

(651) 603-2006 (FAX)

Contact: Cindy Tarshish

E-mail: CindyT@mcil-mn.org

Website: www.mcil-mn.org

ADA Minnesota provides information on implementing the Americans with Disabilities Act. Staff work with Minnesota citizens with disabilities, businesses, colleges, local governments and communities to improve access for persons with disabilities in all areas of life.

Attorney General's Office - Consumer Services Division /
Citizen Assistance Center
1400 Bremer Tower
445 Minnesota Street

(651) 296-3353 (V)

(651) 297-7206 (TTY)

E-Mail: attorney.general@state.mn.us

Website: www.ag.state.mn.us/consumer

Handles complaints and questions about all kinds of consumer issues such as problems with door-to-door salesmen, auto sales, utility shut offs, collection agencies, landlord/tenant issues, answers about common credit questions, and more.

Client Assistance Project

- Assistance and Advocacy in Obtaining Rehabilitation
Services
Part of Minnesota Disability Law Center – listed later in this section

New Client Intake: (612) 334-5970 (V)

General Information: (612) 332-1441 (V)

(800) 292-4150 Toll Free (V/TTY)

(612) 332-4668 (TTY)

E-Mail: On Website

Website: www.mylegalaid.org

Provides statewide advocacy to help people with disabilities get the vocational rehabilitation services they are entitled to by law. If clients receiving DVR/DRS services are not satisfied with the services they receive or have questions about their benefits, the Client Assistance Project can help.

Legal – Cont.

DBTAC – Great Lakes ADA Center

University of Illinois/Chicago
Department on Disability & Human Development
1640 West Roosevelt Road #405
Chicago, IL 60608

(800) 949-4232 (V/TTY)
(312) 413-1407 (V/TTY)
(312) 413-1856 (Fax)
E-mail: gldbtac@uic.edu
Website: www.adagreatlakes.org

Serves Region 5
(IL, IN, MI, MN, OH, WI)

This regional center provides information, training and technical assistance to employers, people with disabilities and other entities with responsibilities under the ADA. It acts as a “one-stop” central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications, working closely with local business, disability, governmental, rehabilitation, and other professional networks to provide ADA information and assistance. In addition to ADA services, the centers assist individuals and entities in better understanding related disability legislation which may impact their rights or responsibilities.

Disability Partners

2579 Hamline Avenue N, Suite C
St. Paul, Minnesota 55113

(651) 633-4882 (V)
Contact: J. Asha Sharma and Caryn Ye
Website: www.disabilitypartners.net
E-mail: asha@DisabilityPartners.net

Disability Partners helps people qualify for Social Security Disability. They represent clients throughout Minnesota with disability applications and hearings. Fee charged only if they win your case. Most work is done over the phone/VP/VRS. If and when a face to face meeting is necessary, they will provide interpreters for the appointments.

Immigrant Law Center of Minnesota

450 North Syndicate St., Suite 200
Saint Paul, MN 55104

1-800-223-1368 (client line)
(651) 641-1011 (V) (Office line)
(651) 641-1131 (Fax)
E-mail: oficinalegal@ilcm.org
Website: www.ilcm.org

A nonprofit law-office that provides legal representation and law-related education in immigration matters to the low-income immigrant and refugee communities in Minnesota.

Legal – Cont.

LawHelpMN.org

LawHelpMN.org provides answers to legal questions, contact information for legal aid offices, links to courthouses and local community organizations. There are five different ways in which an organization can provide help: ✓ Full Representation - by a lawyer or a legal advocate in court or at a hearing at a government agency. ✓ Brief Advice - in person or over the telephone. ✓ Legal Clinic - where you can briefly talk to an attorney about your legal problem. ✓ Pro Se Clinics - where you are shown how you can "help yourself" with a particular legal problem. ✓ Self-Help - educational materials such as factsheets and brochures. Some organizations cannot serve people with incomes higher than their guidelines. LawHelpMN.org does not guarantee assistance from an organization even if you meet its income guidelines.

Legal Aid Society of Minneapolis

430 1st Avenue North, Suite 300
Minneapolis, MN 55401-1780

Northside Office

125 West Broadway, Suite 105
Minneapolis, MN 55412

Southside Office

2929 4th Avenue South 2nd Floor
Minneapolis, MN 55408

New Client Intake: (612) 334-5970 (V)

General Info: (612) 332-1441 (V)

(612) 332-4668 (TTY)

(612) 334-5755 (FAX)

(612) 588-2099 (V)

(612) 522-7166 (TTY)

(612) 522-7254 (FAX)

(612) 827 3774 (V)

(612) 827-1491 (TTY)

(612) 827-7890 (FAX)

Offers basic legal services for low income persons in the areas of housing, family, public benefits, or legal assistance for older Americans. Legal services are free for eligible persons. All offices of the Legal Aid Society are accessible to persons who are in wheelchairs or who have a hearing loss. Interpreting services are available upon request.

Metropolitan Center For Independent Living

530 Robert Street N
St. Paul, MN 55101

(651) 602-2005 (V)

(651) 603-2007 (TTY)

Contact: Chris Persons

Website: www.mcil-mn.org

E-Mail: chrisp@mcil-mn.org

MCIL has obtained the volunteer services of an attorney who can assist consumers who have questions about legal rights and documents they have received. Consumers can call for the attorney's name and phone number. If an interpreter is needed, MCIL will provide one.

Legal – Cont.

Midwest Center on Law and the Deaf (MCLD)

P.O. Box 804297
Chicago, IL 60680-4104

(800) 894-3653 (V)
(800) 894-3654 (TTY)
(312) 873-3813 (FAX)
Contact: Rachel Arfa
E-Mail: contactmcl@gmail.com
Website: www.mcl.org

MCLD provides limited information and referral, education, and legal resources with the goal of bridging the gap between the legal system and deaf and hard-of-hearing individuals.

Minneapolis Department of Civil Rights

City Hall Room 239
350 South 5th Street
Minneapolis, Minnesota 55415

(612) 673-3012 (V)
(612) 673-2599 (FAX)
Website: <http://www.ci.minneapolis.mn.us/index.htm>

Disability discrimination is the denial of opportunity or unequal treatment based solely on disability and not on actual skills or abilities. The Minnesota Civil Rights Ordinance prohibits discrimination against people with disabilities in these areas: education, employment, labor, lending, public accommodations and services, professional organization membership and services, and housing. A person who suspects discrimination can contact the Department in person or by phone. Sign interpretation, with advance notice, is possible for clients who are deaf or hard of hearing.

Minnesota Disability Law Center

(part of Legal Aid Society – listed in this section)

New Client Intake: (612) 334-5970 (V)
General Information: (612) 332-1441 (V)
(612) 332-4668 (TTY)
(800) 292-4150 Toll Free (V/TTY)
E-Mail: On Website: www.mylegalaid.org

Provides assistance to people who have any type of disability who have legal problems related to their disabilities. They serve people with any kind of disability, without regard to their income, with discrimination complaints. This may include representation on civil rights issues such as violations of ADA, subject to limitations.

Southern Minnesota Regional Legal Services, Inc.

Administrative Offices
55 E. 5th Street, Suite 400
St. Paul, MN 55101

Allow time for them to
connect their TTY to the phone

(651) 222-4731 (V – for intake)
(651) 222-5863 (V/TTY)
Website: www.smrls.org

Provides assistance in the areas of public benefits, tenants' rights, foreclosure, family, civil rights, and consumer law. Eligible clients are not charged fees. Interpreters available upon request.

Legal – Cont.

Tubman	(612) 825-3333 (V) Website: www.tubman.org
<p>If you are a victim of a domestic abuse related crime, Tubman’s legal services are here to help you through the complex processes of the court and legal system. Tubman addresses a variety of domestic abuse and family law issues in Hennepin, Washington and Ramsey counties.</p>	

Volunteer Lawyers Network	(612) 752-6677 (V)
<p>Provides free legal services to low income clients in Hennepin County by appointment only at various locations. Interpreting services sometimes available upon request.</p>	

Agencies Enforcing the ADA		
<i>Employment Issues:</i>	<i>Public Accommodations & Public Services</i>	<i>Transportation</i>
<p>Equal Employment Opportunity Commission</p> <p>(800) 669-4000 (V) (800) 669-6820 (TTY) E-Mail: info@eeoc.gov Please include your zip code and/or city and state so that you email will be sent to the appropriate office. Mpls. Area Office (Towle Bldg.) 330 South 2nd Avenue, Suite 430 Minneapolis, MN 55401-2224 (612) 335-4040 (V) (612) 335-4045 (TTY) Website: www.eeoc.gov</p>	<p>U.S. Department of Justice, Civil Rights Division, Office on the A.D.A. P.O. Box 66118 Washington, DC 20035-6118 (800) 514-0301 (V) (800) 514-0383 (TTY) ADA Specialists are available to provide ADA information and answers to technical questions on Monday, Tuesday, Wednesday and Friday from 10:30am – 4:30pm or on Thursday from 12:30pm – 4:30pm (Eastern Time). Website: www.usdoj.gov/crt.ada</p>	<p>Department Of Transportation 1200 New Jersey Ave., SE Washington, DC 20590 (866) 377-8642 (V) (800) 877-8339 (TTY) (877) 877-6280 (VCO) Website: www.dot.gov</p>

Libraries (Public)

Anoka County Library
707 County Rd 10 NE
Blaine, MN 55434-2398

(763) 785-3695 Administrative offices
(763) 717-3267. option 1 for reference librarian
(763) 717-3271 (TTY)
Library Director E-Mail: Director@anoka.lib.mn.us
Website: www.anoka.lib.mn.us

Please address general comments via email to anoka@anoka.lib.mn.us Your message will be forwarded to the appropriate staff person. Please include your library barcode or other contact information.

Dakota County Library System
Website: www.co.dakota.mn.us/library/

(651) 450-2921 (TTY) – Wescott Library (Eagan)

When requested in advance, the library will provide a sign language interpreter for library programs for either children or adults.

Hennepin County Libraries www.hclib.org or <http://www.hclib.org/pub/info/Accessibility.cfm>

Assistive Listening System

Amplifies sound from a microphone through infrared system for person(s) wearing a headset. *In Meeting Rooms at: Augsburg Park, Brookdale, Brooklyn Park, Eden Prairie, Edina, Maple Grove, Oxboro, Penn Lake, Plymouth, Ridgedale, Rockford Road, Southdale*

Sign Language Interpreters

Available for library programs by request. Contact the library hosting the event for more information.

Z-Phone

A Z-phone uses video relay service for library customers who use ASL (American Sign Language) to use to communicate with any library staff. The phone is available when the library is open and can be requested at the Welcome Desk. The video relay service uses VOIP (voice over Internet protocol) and a high quality video camera with certified interpreters and is provided at no cost to qualified people through Federal Communication Commission funding. Available at: *Minneapolis Central Adaptive Technology Lab*

Pocketalker II

Personal microphone and headset system allows individual amplification for the headset wearer.

Available at the information desk at: Brooklyn Park, Maple Grove, Hopkins, Oxboro, Plymouth, Ridgedale, Southdale, Wayzata, Westonka

Television With Telecaption Decoder

Provides written captions of words as they are spoken on a television program that provides closed captioning (cc). Also accommodates closed captioned videos. *Available at: Brookdale, Champlin, Plymouth, Ridgedale, Southdale*

St. Paul Public Library – Merriam Park Branch
1831 Marshall Avenue
St. Paul, MN 55104

(651) 642-0385 (V)
(651) 298-4184 (TTY)
Website:
www.stpail.lib.mn.us/locations/merriampark.html
E-Mail: branch.merriam@ci.stpaul.mn.us

This branch library, located across the street from the Metro area's Deaf Club - Thompson Hall - has a special Deaf and Hard of Hearing collection of resources concerning American Sign Language, Hearing Loss, Coping Strategies, and Deaf Heritage. Materials in the collection include books, close-captioned videos, ASL videos, videos about deaf and hard-of-hearing issues, and signed children's books. These materials may be checked out directly from the Merriam Park Branch, or they may be requested from any metro area library in the MELSA system, through inter-library loan.

Medical/Mental Health

**Acute Psychiatric Services
(Formerly Crisis Intervention Center)**
701 Park Avenue
Minneapolis, MN 55415

Crisis Intervention: (612) 873-3161 (V)
Suicide Hotline: (612) 873-2222
Website:
http://www.hcmc.org/clinics/AdultPsychiatryClinicMedication/psychiatricservices/HCMC_MAINCONTENT_425

A program of Hennepin County Medical Center that provides crisis intervention to individuals who are undergoing a significant life crisis.

Communication Service for the Deaf (CSD) of Minnesota
2800 Rice St, Suite 154
St. Paul, MN 55113

Contact: Aaron Gutzke (651) 964-2052 (V/VP)
E-Mail: agutzke@c-s-d.org
Website: www.deafabe.com

The Health Education program provides education and information to deaf and hard of hearing people on how to prevent HIV/AIDS & STD infection and how to help stop it from spreading in the deaf community (Rapid HIV testing available), cancer prevention and screening and other requested information. Staff also provides in-service training for youth, parents, school administrators, agencies and organizations and the community on a wide range of health related topics.

Canvas Health - Crisis Connection
1550 E. 78th Street
Richfield, MN 55423

(612) 852-2201 (V)
(612) 379-6391
Website: www.crisis.org

The mission of Canvas Health is to bring hope, healing, and recovery to people's lives. 24-hour crisis line and phone counseling.

Medical/Mental Health – Cont.

Deaf Community Health Worker Project
Bread of Life Lutheran Church for the Deaf
2901 38th Avenue South
Minneapolis, Minnesota 55406

(612) 729-2424 (Phone/VP)
(651) 330-4610 (FAX)
Contact: Anita Buel
E-mail: anita@deafchw.org
Website: deafhealthnews@gmail.com

The Deaf Community Health Worker Project (DCHW) is part of Minnesota's statewide Community Health Worker Initiative. The DCHW's job is to

- Educate people about health
- Serve as a cultural broker for Deaf patients & family members
- Teach people how to find their way through the healthcare system

Examples: Go to doctor's appointments with clients who have no one to advocate for them or support them, work with people who have difficulty understanding medical concepts and are afraid, make sure people follow doctors' orders and organize educational events in partnership with other organizations.

Deaf Hospice Education Project
c/o DEAF/MADC
2800 Rice Street, Suite 154
St. Paul, MN 55113

Contact: Barb Schmidt (763) 208-7700 (TTY)
Nancy Meyers (612) 824-2753 (V/TTY)
Website: www.minndeaf.org/aboutdeafHospice.htm
E-mail: dhep@mm.com

Educational outreach to the Minnesota Deaf community about health care directives (living wills) and hospice, and volunteer assistance.

Another goal is to educate hospice staff about Deaf culture and how to improve care for Deaf people.

Paula J. Detjen, PLLC, LMFT, LPC
105 E. Fourth Street, Suite 301
Northfield, Minnesota 55057 *or*
14041 Burnhaven Dr., Suite 145,
Burnsville, MN 55337

(507)581-0430 (V)
(507) 663-8849 (FAX)
E-mail: Paula.J.Detjen@charter.net
Website: www.DetjenCounseling.com

A licensed Marriage and Family Therapist in private practice participating in most major health insurance networks. Graduate of Gallaudet University and Alfred Adler Graduate School. Convenient weekend and evening hours. Fluent in ASL and Deaf Culture. Services available to children, adolescents and adults: Individual Therapy, Couples Therapy, Family Therapy, Parent Training, Premarital and Marital Counseling, Compulsive Gambling Assessment and Treatment, Mental Health Assessment, Problem-Focused Groups.

Medical/Mental Health – Cont.

Dr. Howard Dickman Ph.D., LP

1405 Lilac Drive, Suite 150
Golden Valley, Minnesota 55422

(612) 849-5822

E-mail: hdickman@gvclinic.com

Website: www.gvclinic.com

Dr. Dickman is now in private practice serving adults and children. He was previously director of the Health and Wellness Program at Regions Hospital in St. Paul and has had ASL skills for over twenty years. Areas of Specialty: adjustment issues, anxiety, childhood disorders, depression, personality disorders, recent or increased hearing loss, schizophrenia or other psychotic disorders, obsessive-compulsive disorder, gay/lesbian/bisexual/transgender, aging/gerontological, childhood & adolescence, anger management, parenting concerns, relationship/marriage and domestic violence. Treatment Modalities: individual psychotherapy, couples psychotherapy, and family psychotherapy. Assessment: psychological assessment

Health and Wellness Program Serving Deaf, Deafblind and Hard of Hearing People (HWP)

Regions Hospital, 640 Jackson Street
St. Paul, Minnesota 55101

(651) 254-4786 (V/TTY/voice answering machine)

(651) 254-1888 (TTY answering machine)

(888) 322-2354 toll Free (V/TTY/voice answering machine)

Website: www.regionshospital.com

E-mail: Kristen.L.Swan@HealthPartners.com

Comprehensive mental health services for children and adults with a hearing loss and their families. Individual, couple, family and group opportunities. In-patient and out-patient services.

Health Education Program Serving Deaf, DeafBlind and Hard of Hearing People

Family Tree Clinic
1619 Dayton Avenue
St. Paul, MN 55104

(651) 379-5127 (TTY) Clinician Appointments

(651) 642-2523 (FAX)

Website: www.familytreeclinic.org

Health Educators Contact:

Denise Anderson or Judy Klopp

(651) 379-1458 (VP/TTY)

(651) 645-0478 ext. 132 (V)

danderson@familytreeclinic.org

judy@familytreeclinic.org

Family Tree Clinic provides Health Education, Family Planning and Sexuality Education to the Deaf, DeafBlind and Hard of Hearing Community. Health Educators provide factual information, education and other prevention services to group or individuals from youth to adulthood throughout Minnesota.

This is a free service that includes information and education on the following topics: family planning (including a comprehensive childbirth education, in-home parent/child visits and parent education classes), hepatitis education, HIV/AIDS education, HPV (Human Papilloma Virus) Education, Men's Health, Parents as Sexuality Educators (P.A.S.E.), pregnancy prevention/birth control education, puberty, relationships and self-esteem, sexual development and health, sexually transmitted infections/STI's and Women's Health.

Medical/Mental Health – Cont.

Judith A. Ingram, M. Ed., LP

5841 Cedar Lake Road, Suite 201
Minneapolis, MN 55416

(952) 541-0608 (V)

(952) 541-1674 (TTY)

Provides outpatient mental health and psycho-educational counseling services. Works with adults and couples. Optional group therapy. Interested in working also with hearing parents who have children who are deaf. Medical Assistance, Blue Cross/Blue Shield, Aware Gold, and UBH (Medica) insurance plans are accepted. Services are offered in sign language. No interpreter is needed. Works primarily, but not exclusively, with issues of abuse (sexual, physical, etc.), depression, chronic illness and/or disability, sexual preference (lesbian, gay), addictions.

Laurie Lee Johnson, Ph.D, LP

33 East Wentworth Avenue, Suite 292A
West St. Paul, MN 55118

E-mail: LaurieLeeJohnson@msn.com (best way to contact)

(651) 457-1301 (TTY)

(651) 964-2064 (V – please leave a message)

Dr. Johnson provides mental health services and counseling for emotional problems for people who are deaf or hard of hearing and their families. Services include diagnostic assessment, appropriate psychological testing, counseling for issues such as depression, anxiety, adjustment, stress management, interpersonal problem-solving, and behavior disorders. Almost all insurance is accepted, including Medical Assistance. Dr. Johnson is deaf and communicates in sign language and voice.

Jaime L. Monson, MSW, LICSW

Volunteers of America Mental Health Clinics
5905 Golden Valley Road
Golden Valley, MN 55422

(763) 252-4059 (V)

(763) 744-8630 (V/text)

(612) 326-4255 (VP)

E-Mail: jmonson@voamn.org

Website: www.voamn.org

Providing individual, couple, family and group counseling/therapy to hearing, hard of hearing and deaf children, adolescents and adults. Specializing in services to children and families. Fluent in American Sign Language and knowledgeable of Deaf culture. Graduate of Gallaudet University Graduate School with a Master of Social Work degree.

National Crisis Line for the Deaf

(800) 380-DEAF (3323) (V/TTY)

Coming soon: texting capabilities

For Crisis Intervention: A toll-free, 24-hour crisis line for Deaf and Hard of Hearing individuals and their families staffed by volunteers familiar with Deaf culture.

For Resource Referral: A database for Deaf and hearing individuals to find resources and service providers dealing with Deaf issues in the state where they live.

Medical/Mental Health – Cont.

National AIDS Hotline

TTY: (888) 232-6348
VOICE: (800) CDC-INFO

(800) 232 -4636
cdcinfo@cdc.gov

Provided by the Centers for Disease Control (CDC), this is a FREE and PRIVATE hotline with separate lines for voice and TTY users. Staff can answer questions about HIV and AIDS and other STDs, mail out information and refer you to local contacts for further help. You do not need to give your name if you don't want to.

24 hours a day, 7 days a week.

Jackie S. Niemand, MA, LP

6750 Stillwater Blvd, North
Stillwater, MN 55082

(651) 275-9680 (V)
(for TTY use relay)
(651) 430-9296 (FAX)
Email: jackie@jackieniemand.com

Twenty minutes from downtown St. Paul off of Hwy 36, Jackie Niemand provides psychological services to deaf, hard of hearing and hearing clients. With fluency in American Sign Language and Deaf culture, she provides diagnostic assessment and treatment for Emotional/Behavioral Disorders in Children and Adolescents, Parenting Issues, ADHD in Children and Adults, Depression, Anxiety and Relationship Issues. She is an in-network provider for BCBS, HealthPartners, Preferred One and Medica and accepts private pay and all other insurance on an out-of-network basis. Medical Assistance and Medicare are not accepted.

Nineline

1 (800) 999-9915 (TTY)
1 (800) 999-9999 (V)
Website: www.nineline.org
Email form available on website

The Covenant House Nineline is a toll-free crisis hotline providing crisis intervention and referral services to youth and their families. Nineline assists callers with family troubles, homelessness, loneliness and depression, and a wide variety of other problems. TTY service provided 24 hours a day.

Hope and Healing Family Counseling, LLC

2499 Rice Street, Suite 70
Roseville, MN 55113

(651) 484-4184 (V)
(651) 484-4051 (FAX)
Email: info@hopeandhealingmn.com

Hope and Healing Family Counseling, LLC (HHFC) is a private practice that provides child-focused, trauma-informed mental health services to children, adolescents and families. Using play therapy, sand play therapy, parent-child relational therapies and Trauma Focused-Cognitive Behavioral Therapy, among other treatment modalities, we strive to limit the impact of a traumatic event or relationship so that healthy choices become real options. All children and families are welcome at HHFC, especially those who are deaf, hard of hearing, deaf-blind, or have a family member with a hearing loss. Therapists are fluent in American Sign Language, value Deaf culture and are experienced working with children and families touched by hearing loss.

Medical/Mental Health – Cont.

Ashlee Schmidt, MN, NCC, LPCC
Mental Health Specialist
Deaf and Hard of Hearing Services Division
Golden Rule Building (downtown St Paul)
85 East 7th Place #105 (at Robert St.)

(651) 431-5980 (V); (651) 964-1841 (VP)
1-888-292-9540 (TTY)
E-mail: ashlee.schmidt@state.mn.us
Website: www.dhs.state.mn.us/dhhsd-mh

Mailing Address: 444 Lafayette Rd
St. Paul, MN 55155-3814

Serves adults only. Areas of Specialty: adjustment issues, anxiety, depression, personality disorders, recent or increased hearing loss, post-traumatic stress disorder, schizophrenia or other psychotic disorders, substance abuse, obsessive-compulsive disorder, cultural diversity, anger management, parenting concerns, and grief & loss

Treatment Modalities: individual psychotherapy, family psychotherapy, and dialectical behavioral therapy (DBT).

Tubman

(612) 870-2426 (V)
Website: www.tubman.org

Tubman offers mental and chemical health care to women, men, children, adolescents, families and couples. Our staff are professional, experienced and qualified with diverse interests, specialties and degrees including: Licensed Psychologists, Licensed Independent Clinical Social Workers, Licensed Marriage and Family Therapists, Licensed Clinical Nurse Specialists, Youth and Adolescent Therapists, and Masters and Doctoral Level Interns.

Vail Place
1412 West 36th Street
Minneapolis, MN 55408 *or*
15 9th Avenue S
Hopkins, MN 55343

(612) 824-8061 (V) – Minneapolis
(952) 938-9622 (V) – Hopkins
Website: www.vailplace.org

A mental health clubhouse program serving adults. Services include vocational, housing, social recreation, and outreach. Clients must have a diagnosed mental illness.

Medical/Mental Health – Cont.

People Incorporated Programs

DMHS (Deaf Mental Health Services) – DMHS provides outreach services to the seven-county metro area. Staff are fluent in ASL and in working with clients with mental illness and/or SMPI. They provide CADI/ILS services. DMHS also has a language accessible drop-in center (CSP) for Deaf/HH/Deaf Blind individuals who experience mental illness and desire socialization in a safe and supported environment. Hours of operation are Tuesdays 3 pm- 9 pm and Fridays 1 pm- 9 pm. Activities take place in the community and on-site. There are no membership fees. Please call for an appointment to tour DMHS and a membership application.

726 2nd Street NE
 Minneapolis, MN 55413
 612-379-1070 (V); 612-379-1079 (TTY)
 952-388-2166 (VP)
 Program Manager: Mike Poindexter, LMFT
 Program Supervisor: Colleen Schmidt

DSL (Deaf Supportive Living) - DSL is a 12 bed customized living plus program.

726 2nd Street NE
 Minneapolis, MN 55413
 612-331-3525 (V); 612-623-1045 (TTY)
 952-388-2165 (VP)
 Program Manager: Annmarie Florest, LICSW
 Program Supervisor: Sara Rheault, M.Ed

HCAFC (Hennepin County Adult Foster Care) - Each house is a 4 bed adult foster care facility. Our AFCs are licensed to serve clients with either DD or CADI waivers.

Program Manager: Annmarie Florest, LICSW
 Program Supervisor: Jessica Howe

<p>PENN HOUSE 1800 Penn Avenue N Minneapolis, MN 55411 612-521-0642 (V) 612-521-9869 (TTY) 612-284-9717 (VP)</p>	<p>SCOTT HOUSE 7573 Scott Avenue N Minneapolis, MN 55443 763-503-9343 (V) 763-503-6794 (TTY) 651-964-1527 (VP)</p>	<p>UPTON HOUSE 7720 Upton Avenue S. Richfield, MN 55423 612-866-5490 (V) 612-866-5490 (TTY) 651-964-1458 (VP)</p>
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Medical/Mental Health – Cont.

Volunteers of America

DHH School-Based Mental Health Services

VOA Mental Health Clinics

Golden Valley Clinic:

5905 Golden Valley Rd

Golden Valley, MN 55422

Anoka Clinic:

22426 St Francis Blvd

NW

Anoka, MN 55303

(763) 753-7310 (V)

1-888-965-5130 (FAX)

Website: www.voamn.org

Referrals: (763) 252-4509

Program is designed to provide mental health services within the school setting to deaf, deafblind and hard of hearing children, adolescents and their families from professionals fluent in ASL and familiar with deaf culture. This program also provides telehealth services for children, adolescents and families who do not have access to the Twin Cities clinics.

Karen E. Wills, Ph.D., LP, ABPP-CN-Pediatric

Neuropsychologist

Children's Hospitals & Clinics of MN

2525 Chicago Avenue S, Suite 17-217

Minneapolis, MN 55404

(612) 813-6244 (V)

(612) 813-6344 (V)

E-mail: Karen.wills@childrensmn.org

Website: www.childrensmn.org

NO therapy; testing only, AGES 2 to 18. Familiar with Deaf Culture, educational & developmental issues, autism, ADHD, brain injury. Clinician fluent in Signed English. Hospital provides ASL, Signed English, or Cued Speech interpreters.

Laurel Wills, M.D.-Sleep Medicine Specialist

Gillette Children's Specialty Healthcare

9550 Upland Lane N, Suite 220

Maple Grove, MN 55369

6060 Clearwater Dr.

Minnetonka, MN 55343

(651) 290-8707 (V)

(800) 719-4040 (V)

Clinician fluent in ASL. No general pediatrics (i.e. well child checks), only consultation pediatrics about developmental or behavioral (or sleep disorders) concerns with children and adolescents.

Parents

Pacer Center, Inc. (Parent Advocacy Coalition for Educational Rights)

8161 Normandale Blvd
Bloomington, MN 55437

(952) 838-9000 (V)
(952) 838-0190 (TTY)
(800) 53PACER (V)
(952) 838-0199 (FAX)
E-mail: pacer@pacer.org
Website: www.pacer.org

Parents of children with special needs often have special needs of their own for information. PACER can help you understand the educational system for pre-school or school age children with disabilities and the adult service system and planning for your son's or daughter's transition to adult life. Interpreters available for appointments with advance notice.

Minnesota Hands and Voices (Formerly: The Family Support Connection)

709 University Avenue W
St. Paul, MN 55104-4804

(651) 265-2372 (V)
866-DHOHKID (346-4543) Toll Free
(866) 261-0857 (VP)
E-Mail: MNHV@lifetrackresources.org
Website: www.mnhandsandvoices.org

Minnesota Hands and Voices' mission is to build better lives for children who are deaf/hard of hearing by providing parent to parent, unbiased support to families. Parents contacting Minnesota Hands and Voices can obtain information about a wide variety of topics such as American Sign Language, educational options, cued speech, parenting deaf and hard of hearing children, cochlear implants, auditory training and assistive listening devices. Services include: information and referral, lending library (in person or via our website), educational and social programs, fact sheets, a resource directory, and connections to other parents with hard of hearing or deaf children. The program's website has many sections that can assist families in better understanding key issues and options. Parents can view an online copy of the resource directory, newsletter, written family stories, and out state parent mentors at www.mnhandsandvoices.org

Parenting and Family Education

Tubman (formerly Chrysalis Center)
4432 Chicago Avenue S
Minneapolis, MN 55407

(612) 871-0118 (V)
(612) 824-2780 (TTY)
(612) 870-2403 (FAX)
E-mail: info@chrysaliswomen.org
Website: www.tubman.org

Note: Tubman Family Alliance and Chrysalis, A Center for Women have merged and renamed our combined organization Tubman.

Tubman has a Parenting and Family Education program which includes: workshops for parents and children that satisfy county mandates for divorcing families, Sandcastles workshop for children coping with divorce, a Shared Parenting Workshop, and a range of diverse family support and enrichment groups both on and off-site. Tubman strives to make its services accessible to all women and families. Many of Tubman's services are offered in a variety of community locations. Tubman provides ASL interpreters and TTY services.

Physical/Sexual Abuse

Nationwide 24-hours Domestic Violence Hotline

1-800-799-SAFE (V), 1-800-787-3224 TTY, 206-518-9361 (VP)

E-Mail: ndvh@ndvh.org or deafhelp@ndvh.org or adwas@nvh.org

Website: www.ndvh.org or www.adwas.org

Communication Service For The Deaf, Inc.

2800 Rice Street, Suite 154
St. Paul, MN 55113

Contact: Stephanie Ritenour
(651) 829-9089 (DV/Sexual Assault VP)
E-mail: sritenour@c-s-d.org
Website: www.c-s-d.org

The Deaf Domestic Violence Program meets the language and cultural needs of deaf and hard of hearing individuals in the state of Minnesota. The program strives to fill the gaps in domestic violence services currently available in Minnesota. Deaf survivors of violence receive guidance that empowers them to sustain, develop and strengthen healthy personal and family relationships. Through educational outreach, mainstream service providers are equipped with knowledge about deaf culture and are able to refer appropriate individuals to specialized programming for assistance.

Domestic Abuse Project

204 West Franklin Avenue
Minneapolis, Minnesota 55404

Public Services Building

250 South 4th Street, Suite 201

Minneapolis, MN 55415
(612) 673-3526 (V)
(612) 335-5848 (FAX)

NorthPoint Advocacy Office

1315 Penn Ave. No., Room 206
Minneapolis, MN 55411
(612) 529-7477

Contact: Deena Anders
(612) 874-7063 (V)
(612) 874-8445 (FAX)
Website: www.domesticabuseproject.org
E-Mail: dap@mndap.org

Little Earth at the NELC Outreach Office

2438 18th Avenue South #9
Minneapolis, MN 55404
(612) 728-5874 (V)

Non-profit organization. Provides therapy treatment group for abusers and groups for victims.

*No county restrictions.

Will assist in arranging for interpreters.

Physical/Sexual Abuse – Cont.

Project P.E.A.C.E.

5637 Brooklyn Blvd., Suite 201
Brooklyn Center, MN 55429

Serving Brooklyn
Center,
Maple Grove,
Crystal and
Robbinsdale

(763) 533-0733 Business Line

(763) 533-0861 Fax

Website: www.projectpeace.org

E-mail: info@projectpeace.org

Project P.E.A.C.E. is a community based domestic abuse intervention project staffed by advocates who are available to offer you support, information, referrals and options to help you deal with your situation. We provide legal advocacy in both criminal and civil court cases, as well as help victims obtain Orders for Protection and Harassment Restraining Orders. All our services are confidential and free of charge.

Rape and Sexual Abuse Center

Neighborhood Involvement Program
2431 Hennepin Avenue South
Minneapolis, MN 55405

(612) 374-9077 (V)

(612) 377-4163 (TTY)

Website: www.neighborhoodinvolve.org

E-Mail: nip@neighborhoodinvolve.org

Services provided include crisis intervention, legal advocacy, counseling around past or recent sexual assault issues, individual therapy as well as support groups and therapy groups. The TTY line will be available from 9:00 - 5:00, Monday through Friday. After business hours the message will provide referrals to two 24-hour crisis intervention lines.

Battered Women's Support Groups

Every shelter and community program listed has a support group for battered women. Call for day and time. Peer facilitator training for self-help groups is periodically scheduled. Call the 24-hour Crisis Line (651) 646-0994 V/TTY, or the Coalition Office (651) 646-6177 V/TTY from 9 a.m. to 5 p.m. **There is no fee for attending any of the support groups.** Interpreters provided with advance notice.

Alexandra House (Blaine)

Office: (763) 780-2332 (V)

Crisis: (763) 780-2330 (V/TTY)

E-Mail: info@alexandrahouse.org

Website: www.alexandrahouse.org

Harriet Tubman Women's Shelter (Mpls.)

Office: (612) 825-3333 (V)

Tubman Family Alliance's 24-hour help line TTY: 612-821-4757
Crisis: (612) 825-0000 (V)

Office E-mail: info@tubmanfamilyalliance.org

Website: www.tubman.org

Casa De Esperanza (St. Paul)

Office: (651) 772-1723 (V)

E-mail: info@casadeesperanza.org

Crisis: (651) 772-1611 (V/TTY)

Website: www.casadeesperanza.org

Sojourner Shelter (Hopkins)

Office: (952) 933-7433 (V)

Crisis: (952) 933-7422 (V)

E-mail: info@SojournerProject.org

Website: www.SojournerProject.org

Home Free (Plymouth)

Office: (763) 559-9008 (V)

Crisis: (763) 559-4945 (V)

Website: www.homefreeprograms.org

Women's Advocates (St. Paul)

Office: (651) 227-9966 (V)

Crisis: (651) 227-8284 (V/TTY)

Website: www.wadvocates.org

Physical/Sexual Abuse – Cont.

Battered Women’s Support Groups

Women of Nations Eagle’s Nest Shelter (St. Paul)
Office (651) 251-1603 (V)
Crisis: (651) 222-5836 or (877) 209-1266 Toll Free (V)
Website: www.women-of-nations.org

B. Robert Lewis House 1-800-799-SAFE

A service of the Community Action Council (7233)
(increased accessibility for Deaf and Hard of Hearing)

Office: (651) 452-7466 (V); (651) 405-9455 (TTY)
Crisis: (651) 452-7288 (V); (651) 405-9455 (TTY) (Eagan)
(651)437-1291 (V); (651)437-2838 (TTY) (Hastings)

Website: www.communityactioncouncil.org - serves women & children, but also provides resources for men

Places of Worship

Accessibility: Many places already have assistive listening devices and sign language interpreted or cued speech transliterated services, contact your local place of worship to inquire.

The website links below have information either about accessible churches, interpreted sermons online, devotions in ASL, or captioned worship services on TV. If you know of other websites that are not listed here, please feel free to ask us to add them.

<http://deaffaith.com/videos.html>
www.linkasl.com

www.deafmissions.com
www.hourofpower.org

Bread of Life Deaf Lutheran Church
2901 38th Avenue South
Minneapolis, Minnesota 55406

(VP): 612-260-6296
Contact: Dorothy Sparks, Associate in Ministry
Website: www.breadoflifedeaf.org
E-Mail: boldpastor@gmail.com

Sunday Worship 10:30 a.m. All services and functions are signed by staff.

Brunswick United Methodist Church
6122 42nd Avenue N
Crystal, MN 55422

(763) 533-1661 (V) – Office
(763) 443-6783 – Ashley Dietz, NIC
Website: www.brunswicklife.org

Interpreted contemporary worship service at 9:30 a.m. on Sundays during the summer months and 10:30 am. Sundays fall through spring.

Places of Worship – Cont.

Our Lady of Mt. Carmel Church Catholic Deaf Community

701 Fillmore Street Northeast
Minneapolis, MN 55413

(612) 623-4019 (V)
(612) 378-1334 (TTY); (612) 331-3407 (Fax)
Deacon Michael Powers, Director
E-mail: powersm1@archspm.org
E-mail: olmc@olmcmpls.org
Website: <http://www.olmcmpls.org/>

Signed and voiced worship service on Sundays at 9:30am. Sacraments, spiritual counseling, weddings, funerals, and baptisms by appointment. Senior Citizens Deaf group meets first Wednesday of each month (Sept.-May).

Pleasant View Deaf Assembly

7901 Pleasant View Drive
Minneapolis, Minnesota 55432

(763) 784-1049
Contact: JoAnn Smith
E-mail: joann.smith@northcentral.edu
Website: <http://deafpvda.com>

All worship services are signed by the pastor and are voice interpreted for equal accessibility. Sunday School 9:30 a.m. Sunday Worship 10:45 a.m. Wednesday Bible Study 7:00 p.m. Sunday Evening Prayer 6:00 p.m.

Prince of Peace Lutheran Church for the Deaf

7700 Monroe Street NE
Spring Lake Park, MN 55432

(763) 786-1706
Website: <http://ppslp.org>
Email: dgehlbach@aol.com

9:15 am, Worship for the Deaf. Calendar of events available on homepage of website.

Twin Cities Deaf Assembly of God

536 Snelling Avenue South
St. Paul Minnesota 55116-1501

(651) 698-4614 (VP)
Contact: Rev. Emory Dively, Rev. Cindy Dively
E-mail: ekdively@aol.com

Pastors sign for themselves. Deafblind TV service provided.
Sunday service 10:30 am- 12:00 pm. Wednesday Bible classes 7:00pm – 8:15 pm.

Seniors

Deaf Hospice Education Project

c/o DEAF/MADC
2055 Rice Street
Roseville, Minnesota 55113

Contact: Barb Schmidt (763) 208-7700 (TTY)
Nancy Meyers (612) 824-2753 (V/TTY)
Website: www.minndeaf.org/aboutdeafHospice.htm
E-mail: dhep@mm.com or njmeyers@gmail.com

Educational outreach to the Minnesota Deaf community about health care directives (living wills) and hospice, and volunteer assistance. Educate hospice staff about Deaf culture to how to improve care for Deaf individuals.

Seniors – Cont.

Ebenezer Park Apartments

2700 Park Avenue South
Minneapolis, Minnesota 55407

(612) 879-2223 (V)
(612) 879-8889 (TTY)
(612) 879-8111 (FAX)

Website:

www.fairviewebenezer.org/Minneapolis/park/S_014629

A HUD-subsidized apartment high rise (Section 8) for older adults and persons who are deaf or disabled. ➤ Wheelchair accessible ➤ Some apartments equipped for deaf (flashing light for fire alarm and door signal) ➤ Sign language interpreter on staff ➤ TTY in office, also at front door (entry system) ➤ Captioned TV - large screen - in lounge ➤ FM listening system, Pocket Talkers.

Metro Deaf Senior Citizens

Charles Thompson Memorial Hall
1824 Marshall Avenue
St. Paul, Minnesota 55104

Contact: Barb Schmidt (763) 208-7700 (TTY)

Social Groups/Support Groups/Clubs

Association of Late Deafened Adults (ALDA)

8038 Macintosh Lane
Rockford, IL 61107

(815) 332-1515 (V/TTY)

(877) 907-1738 (FAX)

E-Mail: info@alda.org

Website: www.alda.org

Support group for individuals who have experienced a hearing loss later in their life. Discussion includes strategies for coping with hearing loss, social networking and advocacy.

Black Deaf Advocates

St. Paul/Minneapolis BDA
PO Box 48853
Coon Rapids, MN 55448

Contact: Kim Wassenaar

E-Mail: stpaulmplsbda@gmail.com

(612)279-8932 (VP)

Local chapter of national organization. From the national website: "The Mission of the National Black Deaf Advocate is to promote the leadership development, economic and educational opportunities, social equality, and to safeguard the general health and welfare of Black deaf and hard of hearing people."

Social Groups/Support Groups/Clubs – Cont.

Deaf Blind Club (DB Club)

Deaf Blind Services Minnesota
1936 Lyndale Avenue South
Minneapolis, Minnesota 55403

Contact: Paul Deeming
(612) 362-8454 (V); (612) 362-8422 (TTY)
(866) 338-1442 (VP); (612) 362-8433 (FAX)
E-mail: deafblindclub@dbsm.org

Free social time for and with deafblind persons. Open to others who would like to meet and socialize with deafblind people. Usually meets the third Saturday of each month 11:00 a.m. to 2:00 p.m. at DeafBlind Services Minnesota.

To be put on an e-mail list for announcements and changes send e-mail to: pauld@dbsm.org

Family Meet-Up at University of Minnesota Amplatz Children's Hospital

2450 Riverside Ave
Minneapolis, MN 55454

(612) 365-8300 (V)
Contact: Erika King
E-mail: childrenshearing@fairview.org

Share the joys and challenges of your parenting experiences with others! You'll find a supportive place to talk, seek advice, and make connections with other parents of children who are deaf and hard of hearing. Quarterly meetings take place from 9:00 to 10:00 A.M. Meet in the Family Resource Center and Children's Library in the Main Lobby of the University of Minnesota Amplatz Children's Hospital. Free onsite childcare, light refreshments and free parking. Interpreters are available upon request.

Meeting Dates:

Tuesdays in 2014: August 5th and November 4th

Thursdays in 2015: February 5th; May 7th; August 6th and November 5th

Hearing Loss Association of America, Twin Cities Chapter (Formerly Self Help For Hard of Hearing S.H.H.H.)

P. O. Box 8037
Minneapolis, MN 55408-0037

(763) 447-9672
Contact: Christine Morgan, president
E-mail: vicepresident@hlaatc.org
Website: www.hlaatc.org

Local chapter of a national self-help organization for people who are hard of hearing. Meetings are held the 3rd Saturday of the month, except June, July and August. Detailed information regarding meetings on website.

Meniere's Disease and Tinnitus Support Groups

International Hearing Foundation
701 25th Avenue South
Minneapolis, Minnesota 55454

(612) 339-2120 (V)
Contact: Rosie Larson
(952) 925-9890
Website:
www.internationalhearingfoundation.org/menieres-tinnitus.html

First Saturday of every month; 10 a.m.-noon. Located near the Fairview-University Medical Center (Riverside Campus), in the Riverside Park Plaza Auditorium.

Social Groups/Support Groups/Clubs – Cont.

Minnesota Association of Deaf Citizens (MADC)

1824 Marshall Ave.
St. Paul, MN 55104

President: Adan Burke

Website: www.minndeaf.org

Minnesota Association of Deaf Citizens (MADC) was established in 1885 and is a non-profit, 501(c)(4) organization. MADC advocates for and promotes a better quality of life and social wellness of Deaf people through its membership, activities, and advocacy.

MinneCODA

Contact: Richard Herod III, President
(612) 239-9545

Website: <http://minnecoda.org>

MinneCODA is a local support, education & advocacy organization, and is aligned with CODA International, Inc. (Children of Deaf Adults). MinneCODA strives to promote the positive shared experiences of growing up in a family where one or more parents are Deaf. Local activities include monthly social gatherings for CODAs ages 18 and above, and other occasional family events. Local dues are \$10.00/yr. MinneCODA also supports its community by providing scholarship funds for Koda Camp (below age 18) and for the CODA Int'l conference (age 18+).

For information about CODA International, Inc., visit www.coda-international.org

Minnesota Hands and Voices

(Formerly: The Family Support Connection)
709 University Avenue West
St. Paul, MN 55104-4804

(651) 265-2372 (V); (866) 346-4543 (V – toll free)
(866) 261-0857 (VP)

E-Mail: MNHV@lifetrackresources.org

Website: www.mnhandsandvoices.org

Minnesota Hands and Voices' mission is to build better lives for children who are deaf/hard of hearing by providing parent to parent, unbiased support to families. Parents contacting Minnesota Hands and Voices can obtain information about a wide variety of topics such as American Sign Language, educational options, cued speech, parenting deaf and hard of hearing children, cochlear implants, auditory training and assistive listening devices.

Services include: information and referral, lending library (in person or via our website), educational and social programs, fact sheets, a resource directory, and connections to other parents with hard of hearing or deaf children. The program's website has many sections that can assist families in better understanding key issues and options. Parents can view an online copy of the resource directory, newsletter, written family stories, and out state parent mentors at www.mnhandsandvoices.org

Pink Deafies

Breast Cancer Support Group

Contacts: Anita Buel (612) 293-3502 (Phone/VP)
(651)330-4610 (FAX)

E-Mail: anitabuel2004@yahoo.com

Carol Fenton: simcarol@aol.com

Contact Anita or Carol for current information on time and meeting places.

Social Groups/Support Groups/Clubs – Cont.

Thompson Hall

1824 Marshall Avenue
St. Paul, Minnesota 55104

(651) 644-3455 (V/TTY)

Website: www.thdeafclub.com

Deaf Club of the Twin City area.

Social Security

The national TTY number is 1-800-325-0778, voice number is 1-800-772-1213. A representative at these numbers can often handle your situation, if not, they will set up an appointment for you with your local office, or will transfer the call to your local office. There is a national website, "Social Security Online" at www.ssa.gov From this site you can - among other things - find out how to contact the office nearest you.

Both the St. Paul and the Minneapolis Social Security Offices have interpreters available during the times specified; no appointment is needed.

Minneapolis Office

1811 Chicago Avenue
Minneapolis, MN 55404

(612) 870-2000 (V); (612) 870-2046 (TTY)

(612) 870-2047 (FAX)

Interpreter available: Thursdays 9:00 am to 1:00 pm

St. Paul Office

Sibley Building, Suite 800
190 5th Street East

St. Paul, MN 55101

(866) 667-7481 (V); (800) 325-0778 (TTY)

(651) 290-3811 (FAX)

Interpreter available: by appointment only

Disability Partners

2579 Hamline Avenue North, Suite C
St. Paul, Minnesota 55113
(651) 633-4882 (V)

Contact: J. Asha Sharma and Caryn Ye

Website: www.disabilitypartners.net

E-mail: asha@DisabilityPartners.net

Disability Partners helps people qualify for Social Security Disability. They represent clients throughout Minnesota with disability applications and hearings. Fee charged only if they win your case. Most work is done over the phone/VP/VRS. If and when a face to face meeting is necessary, they will provide interpreters for the appointments.

Social Service Agencies

An asterisk (*) indicates social workers who are specially trained to work with deaf or hard of hearing people

<p>Anoka County www.co.anoka.mn.us/departments/human_serv/index.htm General Information (Switchboard) (763) 421-4760 (V) Social Services (763) 422-7000 (V) Assistance Programs For adults without children: (763) 422-7200 (V); (763) 422- 7166 (TTY) Families with minor children (763) 717-7730 (V)</p>	<p>Carver County www.co.carver.mn.us/departments/CSS/index.asp Community Social Services (952) 361-1600 (V) For TTY, use Relay Email available on website</p>	<p>Dakota County www.co.dakota.mn.us Employment & Economic Assistance Department (651) 554-5611 (V) Social Services Department (952) 891-7480 (V) (952) 891-7202 (TTY) email available on website</p>
<p>Scott County www.co.scott.mn.us (click on “Helping People and Health” for a list of several links to social services departments) (952) 445-7751 (V); (952) 496-8170 (TTY) Email available on website Katie Hassig, Social Worker Home and Community Care (952) 496-8294</p>	<p>Washington County www.co.washington.mn.us/info_for_residents/community_services/ Community Services Divisions (651) 430-6544 – Receptionist (V) (651) 291-6795 – Emergency Social Services After Hours (V)</p>	

Social Service Agencies – Cont.

<p style="text-align: center;">Ramsey County www.co.ramsey.mn.us/hs/index/asp (651) 266-4012 (V)</p>	<p style="text-align: center;">Hennepin County www.hennepin.us (612) 348-3000 (V)</p>
<p>Human Services General Information (651) 266-4444 (V)</p> <p>Public Health (651) 266-2400 (V); (651) 266-2594 (TTY)</p> <p>Social Services Information (651) 266-0332 (V) Common Entry Point (CEP number) (651) 266-4466 (V)</p> <p>Intellectual/DD – Social Worker</p> <p>*Brenda Rystephanuk-Giese brenda.giese@co.ramsey.mn.us (651) 964-2068 (V/VP)</p> <p>Adult Protection/Mental Health housed at People Inc. 317 York Av, St. Paul For both: VP (651) 964-1424, TTY (651) 288-3463</p> <p>*Jennifer Yates jennifer.yates@peopleincorporated.org</p> <p>*Amy Ebbesen amy.ebbesen@co.ramsey.mn.us (651) 900-9210 (V); (651) 266-4471</p>	<p>Adult Services <i>Front Door Social Services</i> (612) 348-4111 (V) Email: Socialservices@hennepin.us</p> <p><i>Deaf Case Managers</i> *Mark Geiger (612) 594-7622 (VP) mark.geiger@hennepin.us *Mary Scott (612) 564-7775 (VP) (612) 596-7965 (TTY) mary.scott@hennepin.us</p> <p><i>Service Planner</i> *Emily Collins, MSW, LCSW (612) 543-0156 (V) Emily.p.Collins@hennepin.us</p> <p>Children & Family Services Intake (612) 348-4111 (V) HSPH.frontdoor.screener@hennepin.us *Hilary Bearmon (612) 543-0009 (V) Hilary.bearmon@hennepin.us</p> <p>ASL Interpreter & Coordinator* Julie Hample HSPH.ASL.interpreter@hennepin.us (612) 490-1587 (V)</p>

Special Phone/Equipment/Assistance Needs

Telephone Equipment Distribution Program (TED Program)

Golden Rule Building
85 East 7th Place, Suite 105 (at Robert St.)
downtown St. Paul

Mailing Address: 444 Lafayette Rd.
St. Paul, MN 55155-3814

1-888-206-6555 (TTY)
(651) 431-5945 (V)
(651) 431-7857 (FAX)
E-Mail: ted.program@state.mn.us
Website: www.tedprogram.org

Deaf and Hard of Hearing Services (DHHS) Metro oversees this service. TED focuses on helping people who have problems hearing or speaking on the telephone. People who are eligible can receive telecommunication equipment at no cost to help them communicate on the phone. For more information, or an application form, please write, call or stop in.

Can Do Canines

9440 Science Center Drive
New Hope, Minnesota 55428

formerly
"Hearing and
Service Dogs
of
Minnesota"

(763) 331-3000 V, (763)331-3009 (FAX)

Contact: Al Peters
E-mail: info@can-do-canines.org
Website: www.can-do-canines.org

Offers these specific assistance dog programs: Hearing Assist Dogs for people who are deaf or hard-of-hearing, Mobility Assist Dogs for people with physical disabilities, Diabetes Assist Dogs for diabetics with hypoglycemia unawareness, Seizure Assist Dogs for people with seizure disorders and Autism Assist Dogs for children with autism and their families. Dogs provided at no charge to clients.

Center for Customers with Disabilities (formerly Special Needs Center)

CenturyLink (formerly Qwest and U.S. West)

1-800-223-3131 (V/TTY)

Website:
<http://shop.centurylink.com/residential/disabled/index.html>

The Center for Customers with Disabilities at CenturyLink™ assists customers who are vision- or hearing-impaired, have mobility, cognitive or other disabilities. If you are a CenturyLink customer with a disability, we can design communications solutions for you and determine whether you qualify for service discounts. We will also help you with service orders, repair services and billing questions.

Communication Service for the Deaf (CSD) of Minnesota

2800 Rice Street, Suite 154
St. Paul, MN 55113

1-800-223-3131 (V/TTY)

Website:
<http://shop.centurylink.com/residential/disabled/index.html>

A public VP is located in the entryway. Available for use during CSDs standard business hours: 8:00 a.m. – 4:00 p.m.

Special Phone/Equipment/Assistance Needs – Cont.

Dogs for the Deaf, Inc.
10175 Wheeler Road
Central Point, OR 97502

(541) 826-9220 (V)
(541) 826-6696 (Fax)
E-mail: info@dogsforthe deaf.org
Website: www.dogsforthe deaf.org

DFD rescues and professionally trains dogs to assist people and enhance their lives. With the exception of a \$50 nonrefundable application fee, Dogs for the Deaf places Hearing Dogs free of charge* to qualified applicants.

* Those accepted to receive a Hearing Dog will be required to pay a \$500 Refundable Good Faith Deposit. Once the team has been together for one year, the deposit is refunded.

Federal Communication Commission

ASL Consumer Support Line
Call 844-4-FCC-ASL (844-432-2275) or
202-810-0444
Monday – Friday, 10 a.m. – 5:30 p.m. (Eastern Time)

Washington, D.C. – The FCC has launched a video consumer support service, the ASL Consumer Support Line, specifically designed to enable consumers who are deaf and hard of hearing to engage in a direct video call with a consumer specialist at the FCC. The service will allow deaf and hard of hearing consumers to communicate in their primary language, American Sign Language (ASL). Until now deaf and hard of hearing consumers only had the option to communicate using relay services or by filing a complaint form online.

The FCC's ASL Consumer Support Line, operated by the Consumer and Governmental Affairs Bureau's Disability Rights Office, gives consumers using videophones direct access to the FCC through a ten-digit telephone number connecting them to an ASL Consumer Specialist. The ASL Consumer Specialist will be able to assist consumers with filing informal complaints. In addition, the Specialist can help consumers obtain information in response to inquiries on a wide range of disability-related matters, such as telecommunications relay service (TRS), closed captioning and access to emergency information on television, and general telecommunication matters, such as slamming, Do-Not-Call telemarketing violations and broadband services. Visit <http://www.fcc.gov/encyclopedia/disability-rights-office> to watch an ASL web video about the ASL Consumer Support Line.

Minneapolis Central Library

300 Nicollet Mall
Minneapolis, Minnesota 55401

The Library has a Z phone for use by library customers who use sign language. It is available during library open hours. It is set up to be used in the Adaptive Technology Lab on first floor and can be requested from the Welcome Desk.

Special Phone/Equipment/Assistance Needs – Cont.

<p>Regions Hospital 640 Jackson Street St. Paul, MN 55101</p>	<p>A video phone is accessible for patients and families on the first floor in the atrium.</p>
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<p>Vocational Rehabilitation Services - Metro Deaf and Hard of Hearing Unit 540 Fairview Avenue N., Suite 100, St. Paul (at University Avenue and Fairview, in the Griggs-Midway Building)</p>	<p>A public VP is located in the resource room. Ask for the remotes (one for monitor and one for VP) from the front desk.</p>
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<p>TTY Operator Services</p> <p>AT&T – 800-855-1155</p> <p>SPRINT – 800-676-3777</p> <p>VERIZON – 800-974-6006</p>	<p>24 hours a day, seven days a week services providing:</p> <ul style="list-style-type: none"> ✓ operator assisted calls; ✓ charge calls to a calling card and collect calls; ✓ directory assistance; ✓ placing calls; and <p>possibly arranging billing and providing immediate credit for wrong numbers dialed</p>
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<p>Relay Services – National</p> <p>http://deafness.about.com/cs/relayservices/a/internetrelay.htm</p>	
<p>Video Relay</p> <ul style="list-style-type: none"> ▪ AT&T ▪ Communication Access Center ▪ Communication Services for the Deaf ▪ Hands on Video Relay Services ▪ Sorenson Video Relay Services ▪ Z Video Relay Services 	<p>Other Relay Services</p> <ul style="list-style-type: none"> • i711 (IP Relay) • MN Relay 711 or 1-800-627-3529 • NexTalk
<p>There is also a Federal Video Relay Service, for deferral employees (FedVRS.US/). There are also wireless relay services from Print Relay, IP Relay, and Hamilton Relay which do not use instant messaging. Instead, an application is downloaded or installed on a cell phone.</p>	

Special Phone/Equipment/Assistance Needs – Cont.

Minnesota Relay (Telecommunications Relay Service)

To place a call using Minnesota Relay, dial 7-1-1 or 1-800-627-3529 (voice/TTY/ASCII)

Minnesota Relay is a free service that provides full telephone accessibility to persons who are deaf, deaf/blind, hard of hearing, or speech disabled. A specially trained communications assistant (CA) relays the telephone conversation between a person who has a hearing loss or speech disability and the person with whom they wish to speak. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year, with no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

If you would like information on the services available through Minnesota Relay, have questions on how to place or receive a Minnesota Relay call, or would like to schedule a free-of-charge presentation or training please contact:

Minnesota Relay Outreach

(651) 602-9005 / 1-800-657-3775

E-mail: mn.relay@state.mn.us

Information and Brochures are also available at www.mnrelay.org

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