



Deaf and Hard of Hearing Services

invites you to our FREE training sessions offered at the Golden Rule Building in Downtown St. Paul
September 2012 – June 2013



September 13, 2012
Thursday

Community Advisory Meeting:
 9:30 AM - Noon
 A public meeting for people interested in addressing the needs of individuals who are Deaf, DeafBlind and Hard of Hearing

October 16, 2012
Tuesday

Deaf Culture
 9:00 AM – Noon

The Impact of Hearing Loss
 1:00 – 4:00 PM

November 8, 2012
Thursday

Mental Health Needs of People Who are Late Deafened and Hard of Hearing
 9:00 AM – Noon

Working with Persons with Combined Hearing and Vision Loss
 1:00 – 4:00 PM

December 11, 2012
Tuesday

Laws/Communication Access...in the Workplace
 9:00 AM – Noon

Caregivers: What to Do When there is a Hearing Loss, Too
 1:00 – 4:00 PM

January 16, 2013
Wednesday

Ombudsman Services for D/HH in Nursing Homes / Long Term Care Facilities
 9:00 AM – Noon

Beginning Sign Language
 1:00 – 4:00 PM

February 7, 2013
Thursday

Deaf Panel
 9:00 – 11:00 AM

Hearing Loss in the Workplace
 1:00 – 4:00 PM

March 12, 2013
Tuesday

Working with a Sign Language Interpreter
 9:00 AM – Noon

For Public Servants: Law Enforcement, Firefighters, and Sheriff Personnel
 1:00 – 4:00 PM

April 10, 2013
Wednesday

Mental Health Services in the Deaf Community
 9:00 AM – Noon

Beginning Sign Language
 1:00 – 4:00 PM

May 14 / 15, 2013 ****Choose One**
Tuesday / Wednesday

Immersion into the World of Hearing Loss (Deaf, Deaf World and More!)

****May 14 1:00-4:00 PM**

Immersion into the World of Hearing Loss (Deaf, Deaf World and More!)

****May 15 9:00 AM - Noon**

June 6, 2013
Thursday

The Impact of Hearing Loss
 9:00 AM – Noon

Deaf Culture
 1:00 – 4:00 PM

Please provide the following information when registering:

- * Name
- * Employer and Job Title
- * E-mail Address
- * Name of Training
- * Phone Number
- * Date and Time of the Training

It's easy to register!



E-mail: dhhs.metro@state.mn.us

Phone: 651/431-5940 (Voice or use your preferred relay provider)

After you register, we will send you additional information – including parking choices near the Golden Rule Building.

Course Descriptions

Beginning Sign Language: Intimidated when interacting with a person who is deaf and relies on sign language to communicate? Learn basic signs that will help make you feel more comfortable. Become familiar with some of the characteristics of American Sign Language and glean an understanding of the importance of gestures, mimes, and reading facial expressions and body language.

Caregivers: What to Do When There is a Hearing Loss, Too: The responsibility for caring for seniors with a hearing loss requires the acquisition of new information and skills. The purpose of this workshop is to provide you with some basic information about hearing loss, related caregiver issues, and some solutions to common communication challenges.

Community Advisory Meeting: If you have an interest in becoming engaged in a public meeting and discussion regarding the emerging needs of individuals who are Deaf, DeafBlind or hard of hearing, please join us for this event.

Deaf Culture Learn more about the vibrant Deaf Community – its history, values, norms, traditions and the impact of deafness in everyday life. Helpful communication tips, factsheets and current community resources will be shared during this training. Panel members who are deaf will join a *portion* of this training to talk about their personal experiences as a deaf person and to answer questions from participants.

Deaf Panel: A very special 2-hour session that will allow participants to “listen to” an eclectic group of individuals who are Deaf. Panel members will share their personal “life journey stories” as a person with a hearing loss and their personal philosophies on hearing loss related issues. Learn about the difference between “Big D” and “little d,” and what it means to be “culturally deaf” versus “late deafened.”

For Public Servants: Law Enforcement, Firefighters, and Sheriff Personnel: Participants will view two videos designed specifically for public servants to help them learn appropriate methods to interact and communicate with citizens who are Deaf, DeafBlind and hard of hearing. A group discussion will follow each video, and participants will have an opportunity to discuss and identify common challenges and success stories.

Hearing Loss in the Workplace: Of the 30 million people with a hearing loss in the United States, 60% of them are working-age adults, 21 to 65 years old. This workshop will identify effective communication strategies, helpful assistive technology, and valuable resources to help the employer and employee.

Immersion into the World of Hearing Loss (Deaf, Deaf World and More!): Set your destination for a new world – where all the citizens are Deaf, DeafBlind or hard of hearing. In this fun, interactive experience, learn more about the unique communication needs of people with a hearing loss. There will be a large group discussion after your journey. Learn effective communication strategies and end your journey with factsheets and community resources. **NOTE: This training is designed for hearing individuals who have had limited exposure interacting with people who are Deaf, Deafblind or hard of hearing.**

The Impact of Hearing Loss: If you know someone who is hard of hearing or late deafened, this workshop will provide a keen awareness of what it is like to live with an acquired hearing loss. Partake in a simulated hearing loss and speechreading exercises and learn successful communication strategies.

Laws/Communication Access...in the Workplace: Learn how the Americans with Disabilities Act (ADA) and other laws apply to persons with a hearing loss? Why and when is it necessary to use a sign language interpreter or other accommodations? What are some ramifications of not providing communication access? This training will provide answers to these commonly asked questions and share additional resources to assist employers with employees who have a hearing loss.

Mental Health Services in the Deaf Community: Mental health issues in the Deaf Community are unique. Come and learn about various mental health needs that are often found in the Deaf Community including communication and cultural concerns. Also learn why it's so important to work with a specialized mental health interpreter.

Mental Health Needs of People Who are Late Deafened and Hard of Hearing: Hearing loss that occurs later in life, whether mild or severe, may increase a person's stress and anxiety and may lead to isolation and depression. Learn about some of the common issues that people who are late deafened and hard of hearing face and some healthy coping strategies.

Ombudsman Services for D/HH in Long Term Care Facilities: Learn about the inequities and communication barriers that residents who are deaf and hard of hearing face in long term care facilities and what steps can be taken to address these issues. Become familiar with the role of an Ombudsman and how they can advocate for residents in these facilities.

Working with a Sign Language Interpreter: This workshop will cover the basics of working effectively with sign language interpreters and what not to do when working with a client who is Deaf or hard of hearing and an interpreter. We will cover such things as lighting, interpreter placement, language, and ethics. These and other burning questions will be addressed in this interactive session.

Working with Persons with Combined Hearing and Vision Loss: This presentation introduces participants to basic knowledge and skills needed to better communicate with people who are DeafBlind or who have a dual sensory loss of hearing and vision. Come and learn the functional implications of types and degrees of vision loss, alternative modes of communication, sign modification and sighted guide techniques.

Accommodations

If you need a sign language interpreter or other accommodation, you must notify us at least two weeks prior to the training session.

Assistive listening devices (ALDs) are available at all times – ask the presenter for a receiver on the day of your session.