



Minnesota Department of **Human Services**

## **Minnesota Family Investment Program Quality Control Accuracy Report**

*Data for the 2005 Federal Fiscal Year*

**October 2004 through September 2005**  
**Final Report**

Published February 2006  
Minnesota Department of Human Services  
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St. Paul, MN 55155

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## Introduction and Observations

The Minnesota Family Investment Program (MFIP) Quality Control Accuracy Report provides monthly summary quality control data for the current federal fiscal year (2005) which runs from October 2004 through September 2005. The report focuses on case and payment accuracy and highlights problem areas. Assuring payment accuracy demonstrates Minnesota's commitment to excellent stewardship of taxpayer dollars through improved benefit accuracy and reduced fraud. It also demonstrates a commitment to excellent customer service by insuring that customers applying for MFIP receive the benefits they are entitled to.

### FFY 2005 Trends (October 2004 – September 2005):

#### Completion Rate:

- As of September 2005, 300 MFIP quality control reviews have been completed
- Seven percent or 20 cases subject to review statewide were not completed, primarily due to client non-cooperation with the QC process.
- The non-completion rate, for cases subject to review, was 7.8% for Hennepin County and it was 8.% for Ramsey County. For the rest of the state it was 3.4%.

#### Error Dollars and Error Cases:

- September had \$671 error dollars and 2 error cases.
- As of September, the MFIP payment error rate was 7.1%. Payment error rates for the four prior years were: FFY 2004 – 6.3%; FFY 2003 – 4.7%; FFY 2002 – 3.1%; and FFY 2001 -5.5%
- The overall percentage of cases with errors has been increasing.
- The MFIP case error rate was 13.3%. Case error rates for the four prior years were: FFY 2004 – 11%; FFY 2003 – 10.4%; FFY2002 – 8.8%; and FFY 2001 – 10.7%

#### Agency and Client Errors:

- The difference between the number of agency error cases (28) and client error cases (12) is greater than the split between agency and client misspent dollars.
- Agency error dollars were 64% of the year to date error payments and client errors were 36%.
- “Reported information disregarded” errors were 43% of the agency error dollars.
- “Information not reported” errors were 97% of the client error dollars.

#### Error Case List and Error Prone Eligibility Categories:

- The case error list categorizes errors by their main error element. Note that some errors involve more than one element which may not be reflected in the error list.
- Overissuance errors dollars continued to be the most frequent type, with a year to date rate of 6.3%, and represented 77% of all error dollars. These are the most labor intensive to correct.
- “Arithmetic Computation” was the most error prone eligibility category with 15 error cases and error dollars totaling \$1312. These errors focus on new cases and occurred in most instances because the agency failed to count the housing subsidy or SSI income or failed to apply the family cap.
- “Household Composition” tied with “Wages and Salaries in number of error cases, with \$2,222 in error dollars and 10 error cases. The most common error was mandatory members not being added to the assistance unit.
- Tied for second error category “Wages and Salaries” was at \$2,218 and 10 error cases. The most common error was clients failing to report income.

# Minnesota Family Investment Program

## Quality Control Review Summary

### Statewide Sample Case Data by Month - Fiscal Year 2005 through September 2005

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
<b>Error Rates</b>													
Overissuance*	1.7%	4.8%	14.9%	9.0%	5.5%	7.3%	2.7%	4.7%	8.8%	0.0%	9.9%	6.5%	6.3%
Underissuance	0.0%	0.9%	2.2%	6.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.8%
Error Dollars	1.7%	5.8%	17.0%	15.4%	5.5%	7.3%	2.7%	4.7%	8.8%	0.0%	10.7%	6.5%	7.1%
Case	7.4%	25.0%	13.3%	14.8%	19.0%	10.3%	13.6%	12.0%	15.4%	0.0%	18.2%	10.5%	13.3%
<b>Dollars</b>													
Overissuance	\$140	\$487	\$1,283	\$387	\$338	\$145	\$204	\$279	\$807	\$0	\$770	\$671	\$5,511
Underissuance	\$0	\$95	\$187	\$452	\$0	\$0	\$0	\$0	\$0	\$0	\$62	\$0	\$796
Ineligible	\$0	\$0	\$0	\$250	\$0	\$437	\$0	\$125	\$0	\$0	\$0	\$0	\$812
Error Dollars	\$140	\$582	\$1,470	\$1,089	\$338	\$582	\$204	\$404	\$807	\$0	\$832	\$671	\$7,119
Total Allotments	\$8,397	\$10,105	\$8,634	\$7,074	\$6,128	\$8,016	\$7,521	\$8,651	\$9,133	\$8,489	\$7,778	\$10,347	\$100,273
<b>Cases</b>													
Selected	29	32	36	30	22	29	25	27	27	27	24	24	332
Not Sub to Review	0	1	2	2	0	0	0	2	1	1	1	2	12
Not Completed	2	3	4	1	1	0	3	0	0	2	1	3	20
Completed	27	28	30	27	21	29	22	25	26	24	22	19	300
Errors	2	7	4	4	4	3	3	3	4	0	4	2	40
Correct	25	21	26	23	17	26	19	22	22	24	18	17	260
Overissuance	2	6	3	1	4	2	3	2	4	0	3	2	32
Underissuance	0	1	1	2	0	0	0	0	0	0	1	0	5
Ineligible	0	0	0	1	0	1	0	1	0	0	0	0	3
<b>Population</b>													
Eligible Cases	37,658	36,478	35,700	35,962	34,923	35,468	35,332	34,783	34,209	34,066	33,630	33,083	

\* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

# Minnesota Family Investment Program

## Quality Control Review Summary

### Hennepin County Sample Case Data by Month - Fiscal Year 2005 through September 2005

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
<b>Error Rates</b>													
Overissuance*	1.3%	5.5%	28.0%	21.8%	3.9%	17.5%	0.0%	4.5%	18.1%	0.0%	22.0%	8.1%	11.1%
Underissuance	0.0%	2.3%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%	0.0%	0.8%
Error Dollars	1.3%	7.8%	33.0%	21.8%	3.9%	17.5%	0.0%	4.5%	18.1%	0.0%	24.3%	8.1%	11.9%
Case	10.0%	30.0%	25.0%	22.2%	11.1%	20.0%	0.0%	20.0%	33.3%	0.0%	22.2%	22.2%	18.7%
<b>Dollars</b>													
Overissuance	\$50	\$233	\$1,058	\$387	\$97	\$95	\$0	\$95	\$540	\$0	\$601	\$671	\$3,827
Underissuance	\$0	\$95	\$187	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$62	\$0	\$344
Ineligible	\$0	\$0	\$0	\$250	\$0	\$437	\$0	\$0	\$0	\$0	\$0	\$0	\$687
Error Dollars	\$50	\$328	\$1,245	\$637	\$97	\$532	\$0	\$95	\$540	\$0	\$663	\$671	\$4,858
Total Allotments	\$3,739	\$4,207	\$3,772	\$2,919	\$2,471	\$3,044	\$2,058	\$2,132	\$2,982	\$2,386	\$2,732	\$8,306	\$40,748
<b>Cases</b>													
Selected	11	13	15	11	10	10	8	7	10	8	11	10	124
Not Sub to Review	0	1	1	1	0	0	0	2	1	0	1	1	8
Not Completed	1	2	2	1	1	0	0	0	0	1	1	0	9
Completed	10	10	12	9	9	10	8	5	9	7	9	9	107
Errors	1	3	3	2	1	2	0	1	3	0	2	2	20
Correct	9	7	9	7	8	8	8	4	6	7	7	7	87
Overissuance	1	2	2	1	1	1	0	1	3	0	1	2	15
Underissuance	0	1	1	0	0	0	0	0	0	0	1	0	3
Ineligible	0	0	0	1	0	1	0	0	0	0	0	0	2

\* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

Hennepin MFIP Case Review Summary

01/24/2006

# Minnesota Family Investment Program

## Quality Control Review Summary

### Ramsey County Sample Case Data by Month - Fiscal Year 2005 through September 2005

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
<b>Error Rates</b>													
Overissuance*	0.0%	3.0%	13.3%	0.0%	3.7%	0.0%	4.2%	9.5%	0.0%	0.0%	2.0%	0.0%	3.5%
Underissuance	0.0%	0.0%	0.0%	15.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%
Error Dollars	0.0%	3.0%	13.3%	15.8%	3.7%	0.0%	4.2%	9.5%	0.0%	0.0%	2.0%	0.0%	4.6%
Case	0.0%	16.7%	14.3%	14.3%	11.1%	0.0%	25.0%	22.2%	0.0%	0.0%	20.0%	0.0%	11.3%
<b>Dollars</b>													
Overissuance	\$0	\$50	\$225	\$0	\$89	\$0	\$141	\$184	\$0	\$0	\$44	\$0	\$733
Underissuance	\$0	\$0	\$0	\$265	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$265
Ineligible	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$125	\$0	\$0	\$0	\$0	\$125
Error Dollars	\$0	\$50	\$225	\$265	\$89	\$0	\$141	\$309	\$0	\$0	\$44	\$0	\$1,123
Total Allotments	\$1,598	\$1,682	\$1,690	\$1,673	\$2,409	\$2,344	\$3,359	\$3,254	\$694	\$2,913	\$2,227	\$624	\$24,467
<b>Cases</b>													
Selected	7	7	10	8	9	10	9	9	3	9	5	5	91
Not Sub to Review	0	0	1	1	0	0	0	0	0	1	0	1	4
Not Completed	1	1	2	0	0	0	1	0	0	0	0	2	7
Completed	6	6	7	7	9	10	8	9	3	8	5	2	80
Errors	0	1	1	1	1	0	2	2	0	0	1	0	9
Correct	6	5	6	6	8	10	6	7	3	8	4	2	71
Overissuance	0	1	1	0	1	0	2	1	0	0	1	0	7
Underissuance	0	0	0	1	0	0	0	0	0	0	0	0	1
Ineligible	0	0	0	0	0	0	0	1	0	0	0	0	1

\* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

# Minnesota Family Investment Program

## Payment Error Rates

Fiscal Year 2005 through September 2005

	Quality Control Sample Review Cases				Payment Error Types					Payment Error Rate
	Completed	Error Count	All Error Dollars	Total Payments	Agency	Client	Ineligible	Over	Under	
Aitkin	1	0		\$282						0.0%
Anoka	15	2	\$319	\$6,521	\$319			\$319		4.9%
Becker	2	1	\$90	\$319		\$90		\$90		28.2%
Beltrami	6	0		\$3,042						0.0%
Benton	2	0		\$749						0.0%
Blue Earth	1	0		\$79						0.0%
Brown	2	0		\$7						0.0%
Carlton	2	0		\$637						0.0%
Carver	1	0		\$572						0.0%
Chisago	1	0		\$38						0.0%
Clay	2	0		\$526						0.0%
Clearwater	0	0		\$0						0.0%
Cottonwood	1	0		\$324						0.0%
Dakota	11	1	\$125	\$4,088	\$125			\$125		3.1%
Freeborn	2	1	\$50	\$850	\$50			\$50		5.9%
Goodhue	1	0		\$437						0.0%
Hennepin	107	20	\$4,858	\$40,748	\$2,854	\$2,004	\$687	\$3,827	\$344	11.9%
Houston	1	0		\$57						0.0%
Isanti	1	0		\$3						0.0%
Itasca	1	0		\$50						0.0%
Kanabec	2	0		\$32						0.0%
Kandiyohi	2	1	\$95	\$969	\$95			\$95		9.8%
Kittson	1	0		\$0						0.0%

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division  
Payment Error Rates

	Quality Control Sample Review Cases				Payment Error Types					Payment Error Rate
	Completed	Error Count	All Error Dollars	Total Payments	Agency	Client	Ineligible	Over	Under	
Koochiching	2	0		\$110						0.0%
Morrison	2	0		\$357						0.0%
Mower	2	0		\$1,153						0.0%
Nicollet	1	0		\$437						0.0%
Norman	1	0		\$312						0.0%
Olmsted	9	2	\$113	\$2,720	\$113			\$113		4.2%
Otter Tail	1	0		\$0						0.0%
Pennington	2	0		\$387						0.0%
Pine	1	0		\$393						0.0%
Polk	1	0		\$343						0.0%
Ramsey	80	9	\$1,123	\$24,467	\$673	\$450	\$125	\$733	\$265	4.6%
Rice	2	0		\$55						0.0%
Rock	1	1	\$57	\$269	\$57			\$57		21.2%
Scott	4	1	\$187	\$1,491	\$187				\$187	12.5%
Sherburne	2	1	\$102	\$539	\$102			\$102		18.9%
Sibley	1	0		\$0						0.0%
St Louis	8	0		\$2,212						0.0%
Stearns	5	0		\$2,510						0.0%
Wabasha	2	0		\$250						0.0%
Waseca	2	0		\$458						0.0%
Washington	3	0		\$807						0.0%
Winona	1	0		\$417						0.0%
Wright	2	0		\$256						0.0%
Total	300	40	\$7,119	\$100,273	\$4,575	\$2,544	\$812	\$5,511	\$796	7.1%

\* Counties that have not had any reviewed cases for the fiscal year do not appear.

# Minnesota Family Investment Program

## Case Dispositions

Fiscal Year 2005 through September 2005

	Quality Control Sample Review Cases					Error Case Types					Case Error Percent
	Selected*	Not Subj to Review	Not Completed	Completed	Error	Agency	Client	Ineligible	Over	Under	
Aitkin	1			1							0.0%
Anoka	16		1	15	2	2			2		13.3%
Becker	2			2	1		1		1		50.0%
Beltrami	7		1	6							0.0%
Benton	2			2							0.0%
Blue Earth	1			1							0.0%
Brown	2			2							0.0%
Carlton	2			2							0.0%
Carver	1			1							0.0%
Chisago	1			1							0.0%
Clay	2			2							0.0%
Clearwater	1		1								0.0%
Cottonwood	1			1							0.0%
Dakota	11			11	1	1			1		9.1%
Freeborn	2			2	1	1			1		50.0%
Goodhue	1			1							0.0%
Hennepin	124	8	9	107	20	13	7	2	15	3	18.7%
Houston	1			1							0.0%
Isanti	1			1							0.0%
Itasca	1			1							0.0%
Kanabec	2			2							0.0%
Kandiyohi	2			2	1	1			1		50.0%
Kittson	1			1							0.0%
Koochiching	2			2							0.0%
Morrison	2			2							0.0%
Mower	2			2							0.0%
Nicollet	1			1							0.0%

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division  
Case Dispositions

01/24/2006

	Quality Control Sample Review Cases					Error Case Types					Case Error Percent
	Selected*	Not Sub to Review	Not Completed	Completed	Error	Agency	Client	Ineligible	Over	Under	
Norman	1			1							0.0%
Olmsted	9			9	2	2			2		22.2%
Otter Tail	1			1							0.0%
Pennington	2			2							0.0%
Pine	1			1							0.0%
Polk	1			1							0.0%
Ramsev	91	4	7	80	9	5	4	1	7	1	11.3%
Rice	2			2							0.0%
Rock	1			1	1	1			1		100.0%
Scott	4			4	1	1				1	25.0%
Sherburne	3		1	2	1	1			1		50.0%
Siblev	1			1							0.0%
St Louis	8			8							0.0%
Stearns	5			5							0.0%
Wabasha	2			2							0.0%
Waseca	2			2							0.0%
Washinaton	3			3							0.0%
Winona	1			1							0.0%
Wright	2			2							0.0%
Total	332	12	20	300	40	28	12	3	32	5	13.3%

\* Counties that have not had any reviewed cases for the fiscal year do not appear.

# Minnesota Family Investment Program

## Agency Error Cause

Fiscal Year 2005 through September 2005

	Policy incorrectly applied		Failure to verify required information		Reported information disregarded		Failure to follow up/inconsistent/incomplete		Failure to follow up on impending changes		Computer programming or mass change (1)		Miscellaneous data type errors (2)		Agency Error Totals	
	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$
Anoka	1	\$267			1	\$52									2	\$319
Dakota					1	\$125									1	\$125
Freeborn					1	\$50									1	\$50
Hennepin	3	\$746	1	\$365	7	\$1,060	1	\$621					1	\$62	13	\$2,854
Kandiyohi											1	\$95			1	\$95
Olmsted					1	\$63	1	\$50							2	\$113
Ramsey	1	\$89			3	\$319							1	\$265	5	\$673
Rock	1	\$57													1	\$57
Scott					1	\$187									1	\$187
Sherburne					1	\$102									1	\$102
<b>Total</b>	<b>6</b>	<b>\$1,159</b>	<b>1</b>	<b>\$365</b>	<b>16</b>	<b>\$1,958</b>	<b>2</b>	<b>\$671</b>			<b>1</b>	<b>\$95</b>	<b>2</b>	<b>\$265</b>	<b>28</b>	<b>\$4,575</b>

(1) Includes categories: "Computer program error" and "Mass change"

(2) Includes categories: "Information reported by collateral source was inaccurate," "Acted on incorrect federal computer match information," "Data entry or coding error," "Arithmetic computation error," and "Computer user error" and "Other error types"

# Minnesota Family Investment Program

## Client Error Cause

Fiscal Year 2005 through September 2005

	Information not reported		Information incorrect or incomplete		Information willfully not reported		Information willfully incorrect or incomplete		Client Error Totals	
	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Client	Error \$
Becker	1	\$90							1	\$90
Hennepin	6	\$1,937	1	\$67					7	\$2,004
Ramsey	4	\$450							4	\$450
Total	11	\$2,477	1	\$67	0	\$0	0	\$0	12	\$2,544

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

Client Error Cause

01/24/2006

# Minnesota Family Investment Program

## Case Error List

Fiscal Year 2005 through September 2005

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
150 Household Composition			Total Error(s)	10	Total Dollars	\$2,222	
Hennepin	101009	Client of minor child failed to report child's mother had returned to home - grandmother was no longer eligible as a relative caretaker.	\$ 250	Ineligible	Client Interview	Client	Information Not Reported
Hennepin	112008	Client failed to report niece and nephew were adopted, therefore parents and children must be certified together.	\$ 437	Overissuance	Client Interview	Client	Information Not Reported
Hennepin	112034	Agency failed to act timely to remove minor caregiver from mother's case and open her own case.	\$ 187	Underissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Hennepin	103011	Client failed to report the only eligible minor child moved out of the home in 09/2004.	\$ 437	Ineligible	Landlord	Client	Information Not Reported
Hennepin	111012	Agency failed to act timely and add a mandatory member to the assistance unit.	\$ 95	Underissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Hennepin	105009	Client failed to report that a minor child had moved out of the home.	\$ 95	Overissuance	Client Interview	Client	Information Not Reported
Ramsey	112028	Agency failed to add child's father to MFIP assistance unit.	\$ 225	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Ramsey	105018	Client failed to report the only minor child in her care left the home.	\$ 125	Ineligible	Other	Client	Information Not Reported
Ramsey	105014	Client failed to report two minor children had left home. MFIP unit should be 2, not 4.	\$ 184	Overissuance	Case Record Doc Not Automated	Client	Information Not Reported
Scott	101024	Agency failed to include a mandatory member in the MFIP assistance unit.	\$ 187	Underissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
170 Social Security Number			Total Error(s)	1	Total Dollars	\$601	

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

MFIP Case Error List

01/24/2006

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Hennepin	108003	Agency incorrectly included client's 8 year old daughter who had failed to provide a SSN. Agency also failed to follow-up and determine whether client received money directly from brother or if money was paid directly to landlord.	\$ 601	Overissuance	Case Record Doc Not Automated	Agency	Policy Incorrectly Applied
<b>311 Wages and Salaries</b>			<b>Total Error(s)</b>	<b>10</b>	<b>Total Dollars</b>	<b>\$2,218</b>	
Becker	110002	Client failed to report all income received in budget month of August 2004.	\$ 90	Overissuance	Employer	Client	Information Not Reported
Hennepin	102005	Client failed to report she had started work. Agency failed to determine if Shared Household Standard still applied after HH reported change of residence.	\$ 97	Overissuance	Client Interview	Client	Information Not Reported
Hennepin	101011	Agency failed to include wages received in budget month.	\$ 387	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Hennepin	106008	Agency failed to verify and include all wages received in the budget month.	\$ 365	Overissuance	Case Record Doc Not Automated	Agency	Failure to Verify Required Information
Hennepin	111010	Agency failed to budget earned income.	\$ 166	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Hennepin	111008	Client included only one of two paychecks received during the budget month.	\$ 67	Overissuance	Case Record Doc Not Automated	Client	Incomplete or incorrect information provided
Hennepin	112011	Client failed to report she had returned to work and received wages in the budget month.	\$ 621	Overissuance	Employer	Client	Information Not Reported
Olmsted	104013	Agency failed to include tip income when determining MFIP benefits - only wage income had been counted.	\$ 63	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Ramsey	101020	Agency incorrectly included a 2nd paycheck when only one paycheck was received.	\$ 265	Underissuance	Client Interview	Agency	Arithmetic Computation
Ramsey	104019	Client failed to report earned income received in budget month.	\$ 97	Overissuance	Case Record Doc Not Automated	Client	Information Not Reported
<b>312 Self-Employment</b>			<b>Total Error(s)</b>	<b>1</b>	<b>Total Dollars</b>	<b>\$57</b>	

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

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County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Rock	102022	Agency failed to use MFIP Rolling Average to compute self-employment income - worker treated SE as regular wages.	\$ 57	Overissuance	Case Record Doc Not Automated	Agency	Policy Incorrectly Applied
342 Contributions/Income-in-Kind			Total Error(s)	1	Total Dollars	\$621	
Hennepin	109023	Agency failed to determine and budget amount of monthly contributions given to client by her mother.	\$ 621	Overissuance	Case Record Doc Not Automated	Agency	Failure to Follow Up/Inconsistent/Incomplete Info
413 MFIP Standard			Total Error(s)	2	Total Dollars	\$88	
Ramsey	104020	Client failed to report she moved and was residing with an unrelated adult. Shared Household Standard must be used in lieu of Transitional Standard.	\$ 44	Overissuance	Client Interview	Client	Information Not Reported
Ramsey	108017	Agency failed to apply MFIP Shared Household Standard after client reported living with a friend.	\$ 44	Overissuance	Client Interview	Agency	Reported Information Disregarded/Not Applied
520 Arithmetic Computation			Total Error(s)	15	Total Dollars	\$1,312	
Anoka	106027	Agency incorrectly issued "significant change" benefits after MFIP case had been closed.	\$ 267	Overissuance	Case Record Doc Not Automated	Agency	Policy Incorrectly Applied
Anoka	111001	Agency failed to update SSI cash deduction after family reported SSI increase.	\$ 52	Overissuance	Case Record Doc Automated	Agency	Reported Information Disregarded/Not Applied
Dakota	108001	Agency failed to apply SSI cash reduction after client reported receipt of SSI benefits.	\$ 125	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Freeborn	111007	Agency failed to reduce MFIP cash portion after client reported moving to subsidized housing.	\$ 50	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Hennepin	103012	Agency failed to apply Family Cap provisions to newborn.	\$ 95	Overissuance	Case Record Doc Not Automated	Agency	Policy Incorrectly Applied
Hennepin	106010	Agency failed to apply SSI Cash Portion reduction when caregiver started to receive SSI.	\$ 125	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Hennepin	108006	Agency incorrectly computed amount of rent subject to mandatory vendoring.	\$ 62	Underissuance	Case Record Doc Not Automated	Agency	Arithmetic Computation

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/24/2006

MFIP Case Error List

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Hennepin	109006	Agency incorrectly removed housing subsidy deduction from MFIP Cash when client changed residence. Subsidy deductions are budgeted retrospectively.	\$ 50	Overissuance	Case Record Doc Not Automated	Agency	Policy Incorrectly Applied
Hennepin	110007	Agency failed to follow up on client report she was residing in subsidized housing.	\$ 50	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Hennepin	106013	Agency failed to apply the \$50 Section 8 housing subsidy deduction to the Cash Portion.	\$ 50	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Kandiyohi	102011	MAXIS programming failed to reduce Cash Portion because newborn is subject to Family Cap provisions.	\$ 95	Overissuance	Case Record Doc Not Automated	Agency	Computer program error
Olmsted	103015	Agency failed to reduce Cash portion by \$50 when client resided in subsidized housing.	\$ 50	Overissuance	Case Record Doc Not Automated	Agency	Failure to Follow Up/Inconsistent/Incomplete Info
Ramsey	102018	Agency failed to apply Family Cap Cash provisions to child born in January, 2005..	\$ 89	Overissuance	Case Record Doc Not Automated	Agency	Policy Incorrectly Applied
Ramsey	111023	Agency failed to reduce MFIP cash portion when client resided in subsidized housing.	\$ 50	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Sherburne	111028	Agency failed to reduce MFIP cash portion by \$125 for parent receiving SSI.	\$ 102	Overissuance	Case Record Doc Not Automated	Agency	Reported Information Disregarded/Not Applied
Total Number of Errors		40	Error Dollars	\$ 7,119			