



Minnesota Department of **Human Services**

MEMO

Date: October 14, 2014

To: MCO MnCHOICES Administrative Contacts and Mentors
Managed Care Organization Administrators

From: Alex Bartolic, Disability Services Division
Jean Wood, Aging and Adult Services Division

Re: MnCHOICES – Launch of Managed Care Organizations postponed (MSHO/MSC+)

The MnCHOICES team determined the launch of MCOs will be postponed. This decision will better ensure that the launch of MnCHOICES by Managed Care Organizations for MSHO/MSC+ products is successful.

Over the next three months, the MnCHOICES team plan will gather input and evaluate how the MnCHOICES application will be accessed by MCOs and their delegates. An update regarding the status of the launch of MCOs will be provided on or before Wednesday, January 7, 2015. It is anticipated that MCOs will be launched by the end of third quarter of 2015.

The decision to postpone was informed by conversations with MCOs. Since July 2014, the MnCHOICES team has completed individual conversations with each Managed Care Organization (MCO), and convened several meetings of a MCO workgroup comprised of MnCHOICES administrative contacts and mentors from Managed Care Organizations. The purpose of these activities was to obtain input and feedback about preparing to use MnCHOICES for MSHO/MSC+ products in 2015. Through these activities, DHS has identified issues related to the structure of the application to support the relationships between MCOs and their delegates.

The MnCHOICES team would like to express our sincere gratitude to the MCO staff who gave of their time to attend and participate in the Work Group meetings and Readiness conversations.