

# County Managed Care Advocate Meeting

Tuesday, November 4, 2014

1:30 – 4:00 p.m.

DHS 444 Lafayette Road, Room 5137

## Video streaming links

Live: <mms://stream2.video.state.mn.us/oet-live>

Archive: <mms://stream2.video.state.mn.us/oet/dhsquarterlycomgdcareadvocate110414.wmv>

## AGENDA

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|---|--|------|
| 1. State Fair Hearings and MNsure Appeals | Douglass Alvarado, Human Services Judge<br>Raymond Wood, Human Services Judge<br>Jessica Kennedy, MNsure appeals manager | 1:30 |
| 2. 2015 Open Enrollment Update            | JoAnn Jones, DHS Enrollment Coordinator<br>Linda Haider, Medicare Enrollment Team  | 2:45 |
| 3. Ombudsman Update                       | Margaret Manderfeld, Linda Foth<br>Mary Gilmer, Marcos Perez,<br>Mary Zalazar,<br>DHS Managed Care Ombudsman             | 3:45 |

## Locations for Video Conference Sites

Becker County –Detroit Lakes  
Benton County – Foley  
Blue Earth County – Mankato  
Cass County – Walker  
Crow Wing County – Brainerd  
Douglas County – Alexandria  
Hubbard County – Park Rapids  
Marshall County – Warren  
McLeod County – (not available November 4)  
Martin County – Slayton

Murray County - Slayton  
Olmsted County – Rochester  
Otter Tail County – Fergus Falls  
Polk County – Crookston  
Pope County – Glenwood  
Redwood County – Redwood Falls  
Renville County – Room 121B – Olivia  
Roseau County – Roseau  
Stearns County – St. Cloud  
St Louis County – Virginia–Northland 2R

Meetings in 2015:

February 3, May 5, August 4, and November 3.

**Minnesota Department of Human Services**