

County Managed Care Advocate Meeting

Tuesday, May 7, 2013

1:30 – 4:00 p.m.

DHS 444 Lafayette Road, Room 5137

Video streaming links

Live: [mms://stream2.video.state.mn.us/oet-live](https://stream2.video.state.mn.us/oet-live)

Archive: [mms://stream2.video.state.mn.us/oet/dhsmngdcareadvocmtg050713.wmv](https://stream2.video.state.mn.us/oet/dhsmngdcareadvocmtg050713.wmv)

Email: dhsombudsman.smhcp@state.mn.us

AGENDA

- | | | |
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| 1. Enrollment Coordinator Update | JoAnn Jones DHS Enrollment Coordinator Shelly Nelson DHS Enrollment Coordinator | 1:30 |
| 2. County Advocate Discussion- Complaint resolution | Ginny Prasek DHS Ombudsman Pauli Rancourt St Louis County Advocate Julie Jahn Swift County Advocate Sandi Gundberg Ottertail County Advocate | 2:30 |
| 3. Ombudsman Office Report- Complaint resolution | Ginny Prasek, Mary Zalazar, Jennifer Borgh, Mary Gilmer, Linda Foth DHS Ombudsman Office | 3:30 |

Locations for Video Conference Sites

Becker County – Detroit Lakes
Benton – Foley
Blue Earth County – Mankato
Cass County - Walker
Crow Wing County – Brainerd
Douglas County – Alexandria
Hubbard County – Park Rapids
Jackson County - Jackson
Marshall County – Warren
Martin County – Fairmont
Murray County - Slayton

Olmsted County – Rochester
Otter Tail County – Fergus Falls
Polk County - Crookston
Pope County – Glenwood
Redwood County – Redwood Falls
Renville County – Room 121 B Olivia
Roseau County - Roseau
Stearns County – St. Cloud

Remaining meetings for 2013 (time for all 1:30 -4:00 PM):
August 6 and November 5

Minnesota Department of Human Services