



Minnesota Department of **Human Services**

Minnesota Food Support Program Quality Control Accuracy Report

Data for the 2007 Federal Fiscal Year
October 2006 through September 2007

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Minnesota Department of Human Services
Program Assessment & Integrity Division, 651-431-3936
444 Lafayette Road North
St. Paul, MN 55155

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Quality Control Accuracy Report, click here.](#)

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Table of Contents

Introduction and Observations	3
Quality Control Review Summary	6
Quality Control Summary Anoka County	7
Quality Control Summary Dakota County	8
Quality Control Summary Hennepin County	9
Quality Control Summary Olmsted County	10
Quality Control Summary Ramsey County	11
Quality Control Summary St. Louis County	12
Payment Error Rates	13
Case Dispositions	16
Agency Error Cause	19
Client Error Cause	21
Timeliness of Cases	23
Case Error List	26
Quality Control Negative Case Review Summary	35

Introduction and Observations

The Minnesota Food Support (FS) Program Quality Control Review Findings provide monthly summary quality control data for the current federal fiscal year (FFY2007) which runs from October 2006 through September 2007. The report focuses on case and payment accuracy, highlights problem areas, and includes only payment errors required to be reported by USDA. Most errors under \$26 are not required to be reported. Therefore, the payment (dollar) error rate may be higher than what is reflected in this report.

Observations of October 2006 through September 2007 Quality Control Data

PAYMENT ACCURACY:

The following are historically the four most error prone categories found during quality control reviews. The results from quality control reviews of 950 cases for October through the end of FFY 2007 found 46.2 percent of all dollar errors were in these categories.

	Household Composition	Wages & Salaries	Shelter Deduction	Utility Deduction	Totals in 4 categories	YTD Error Totals in all areas	Percent in Most Error Prone Categories
Total CASE errors	10	22	10	12	54	99	54.5 %
Agency	8	16	10	11	45	80	56.2 %
Client	2	6	0	1	9	19	47.4%
Total DOLLAR errors	\$1,264	\$2,517	\$654	\$580	\$5,015	\$10,847	46.2%
Agency	\$1,046	\$1,857	\$654	\$534	\$4,091	\$8,157	50.1%
Client	\$218	\$660	\$0	\$46	\$924	\$2,690	34.3%

18.5 percent of the September dollar errors were in these categories (\$114 of \$617)

Household Comp	Monthly \$ Rate	Average Cost Per Case	HH Comp Errors 9/07
2007	\$105.33	\$126.40	No new hh comp errors
2006	\$130	\$119	
2005	\$271	\$148	

Wages & Salaries	Monthly \$ Rate	Average Cost Per Case	Wage Errors 9/07
2007	\$209.75	\$114.41	(2) agency \$114
2006	\$248	\$99	
2005	\$227	\$118	

Shelter	Monthly \$ Rate	Average Cost Per Case	Shelter Errors 9/07
2007	\$54.50	\$65.40	No new shelter errors
2006	\$45	\$62	
2005	\$105	\$78	

Utilities	Monthly \$ Rate	Average Cost Per Case	Utility Errors 9/07
2007	\$48.33	\$48.33	No new utility errors
2006	\$82	\$45	
2005	\$79	\$50	

Agency and Client Errors:

Total **agency** error dollars in the most error prone categories total \$4,091 which is **37.7% percent** of all error dollars incurred (\$10,847). See case error list beginning on page 26 for detailed description of errors.

Agency Errors	Totals	Monthly \$ Rate	Average Cost Per Case	Agency Errors 9/07
2007	\$8,157	\$679.75	\$101.96	(2) \$503
2006	\$7,985	\$665	\$92	
2005	\$8,215	\$441	\$58	

Client Errors	Totals	Monthly \$ Rate	Average Cost Per Case	Client Errors 9/07
2007	\$2,690	\$224.17	\$141.58	(2) \$114
2006	\$4,900	\$408	\$109	
2005	\$4,664	\$389	\$76	

- Total error *cases* were divided 80.8% *agency* and 19.2% *client*.
- Total error *dollars* were divided 75.2% *agency* and 24.8% *client*.
 - “Policy incorrectly applied” errors were 25.3% of the *agency* error dollars, and 19% of *all* error dollars.
 - “Reported information disregarded” errors were 38.2% of the *agency* error dollars, and 28.7% of *all* error dollars.
 - Other agency inaction errors were 27.4% of *agency* error dollars, and 20.6% of *all* error dollars. (Includes: “failure to verify, follow-up on inconsistent/incomplete information & impending changes”).
 - Information not reported errors were 91.9% of the *client* error dollars, and 22.8% of *all* error dollars.

Error Dollars and Error Cases:

Federal Fiscal Year	Dollar Error Rates	Case Error Rates
2007 unofficial	6.3%	10.4%
2006	7.56%	14.0%
2005	7.60%	12.7%
2004	6.35%	11.0%
2003	7.96%	10.9%
2002	5.73%	9.2%

Dollar Errors	Totals	Monthly \$ Rate	Average Cost Per Case	9/07 Dollar Errors
2007	\$10,847	\$903.92	\$135.59	\$617
2006	\$12,885	\$1,073	\$97	
2005	\$12,879	\$1,073	\$100	

Case Errors	Totals	Monthly Rate	N/A	9/07 Case Errors
2007	99	8.25	--	4
2006	132	11	--	
2005	129	11	--	

- *Food only* case errors represented 85% (\$9,220) of the payment errors, 12.1% (\$1,317) were in *MFIP cases* and 2.9% (\$310) were in “*Uncle Harry*” cases.
- The average cost per error for *food only* cases was \$111.08, for *MFIP food* cases \$101.31, and “*Uncle Harry*” cases, \$103.33.
- Over issuances and ineligibles represented 72.8% (\$7,899) of the dollar errors, and 68.7% (68) of case errors.

To avoid the potential for sanction, Minnesota’s payment error rate must be below 6% (accuracy rate 94% or above). Minnesota’s unofficial accuracy rate for FFY 2007 is 93.7%.

PROCESSING TIMELINESS:

- As of September 2007, the state’s overall timeliness rate was **90.3%**, down from a high of **97.5%** through December 2005. Timeliness data for FFY 2007 indicate that 58.6% of the cases cited with a timeliness error were expedited cases.

To be competitive for a performance bonus on this measure, which includes cases processed within the 30 day timeframe and those meeting expedited criteria, Minnesota must have an accuracy rate of **98%** or above. Minnesota typically does well meeting the *30 day processing timeframes*, however meeting *expedited time frames* is still problematic for many counties.

NEGATIVE ERRORS:

Of the 760 cases reviewed for FFY 2007 for appropriate negative actions, three errors were found for a negative error rate of .4 percent. For FFY 2006 Minnesota earned nearly one million bonus dollars based on a negative error rate of 1.08 percent. We were able to collect the bonus as we avoided a sanction in the payment accuracy category by \$32.07. If we had not avoided sanction on the payment accuracy measure, we would have lost the negative bonus award.

Minnesota also earned 2.5 million based on an error rate of .59 percent in FFY 2005.

Minnesota Food Support Program

Quality Control Review Summary

Statewide Sample Case Data by Month - Fiscal Year 2007 through September 2007

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
Error Rates													
<u>Overissuance*</u>	5.5%	6.2%	6.7%	11.0%	2.5%	6.4%	3.7%	2.6%	2.4%	3.9%	1.5%	4.1%	4.6%
<u>Underissuance</u>	2.0%	2.6%	0.8%	0.5%	1.2%	3.2%	3.8%	1.3%	2.1%	1.3%	1.0%	0.0%	1.7%
<u>Error Dollars</u>	7.5%	8.7%	7.4%	11.6%	3.8%	9.6%	7.5%	3.9%	4.5%	5.1%	2.5%	4.1%	6.3%
<u>Case</u>	13.9%	11.5%	11.7%	11.0%	11.3%	12.0%	12.5%	7.4%	11.0%	12.3%	5.1%	5.1%	10.4%
Dollars													
<u>Overissuance</u>	\$726	\$699	\$544	\$463	\$346	\$517	\$315	\$338	\$399	\$561	\$217	\$586	\$5,711
<u>Underissuance</u>	\$256	\$386	\$88	\$70	\$171	\$466	\$675	\$166	\$339	\$186	\$145		\$2,948
<u>Ineligible</u>		\$229	\$209	\$980		\$408	\$331					\$31	\$2,188
<u>Error Dollars</u>	\$982	\$1,314	\$841	\$1,513	\$517	\$1,391	\$1,321	\$504	\$738	\$747	\$362	\$617	\$10,847
<u>Total Allotments</u>	\$13,127	\$15,048	\$11,319	\$13,095	\$13,727	\$14,440	\$17,694	\$12,901	\$16,371	\$14,526	\$14,359	\$14,986	\$171,593
Cases													
<u>Selected</u>	90	89	89	90	90	91	92	92	93	92	92	92	1,092
<u>Not Sub to Review</u>	4	5	3	8	3	3	1	4	2	2	1	6	42
<u>Not Completed</u>	7	6	9	9	7	5	11	7	9	9	13	8	100
<u>Completed</u>	79	78	77	73	80	83	80	81	82	81	78	78	950
<u>Errors</u>	11	9	9	8	9	10	10	6	9	10	4	4	99
<u>Correct</u>	68	69	68	65	71	73	70	75	73	71	74	74	851
<u>Overissuance</u>	7	4	6	4	7	5	2	4	6	8	2	3	58
<u>Underissuance</u>	4	4	1	1	2	4	6	2	3	2	2		31
<u>Ineligible</u>		1	2	3		1	2					1	10
Population													
<u>Eligible Cases</u>	134575	133433	134188	135099	134448	136149	137905	137447	139226	138770	138804	139853	
<u>Issuance</u>	\$24,578,616	\$24,116,749	\$24,577,306	\$24,493,353	\$24,223,923	\$24,838,582	\$24,728,872	\$24,838,582	\$25,012,715	\$24,788,938	\$25,454,034	\$25,500,555	\$297,152,225

* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Minnesota Food Support Program

Quality Control Review Summary

Anoka County Sample Case Data by Month - Fiscal Year 2007 through September 2007

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
Error Rates													
<u>Over Payment *</u>	0.0%	0.0%	18.7%	0.0%	0.0%	24.0%	33.6%	0.0%	14.2%	0.0%	0.0%	0.0%	8.5%
<u>Underissuance</u>	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<u>All Error Dollars</u>	0.0%	0.0%	18.7%	0.0%	0.0%	24.0%	33.6%	0.0%	14.2%	0.0%	0.0%	0.0%	8.5%
<u>Case</u>	0.0%	0.0%	33.3%	0.0%	0.0%	50.0%	33.3%	0.0%	20.0%	0.0%	0.0%	0.0%	10.8%
Dollars													
<u>Overissuance</u>						\$144	\$274		\$30				\$448
<u>Underissuance</u>													\$0
<u>Ineligible</u>			\$84										\$84
<u>Error Dollars</u>			\$84			\$144	\$274		\$30				\$532
<u>Total Allotments</u>	\$129	\$790	\$450		\$290	\$601	\$816	\$1,096	\$211	\$92	\$811	\$939	\$6,225
Cases													
<u>Selected</u>	4	6	4	2	2	2	3	5	6	2	6	3	45
<u>Not Sub to Review</u>	1			1				1					3
<u>NotCompleted</u>	1		1	1				1	1				5
<u>Completed</u>	2	6	3		2	2	3	3	5	2	6	3	37
<u>Errors</u>			1			1	1		1				4
<u>Correct</u>	2	6	2		2	1	2	3	4	2	6	3	33
<u>Overissuance</u>						1	1		1				3
<u>Underissuance</u>													0
<u>Ineligible</u>			1										1

* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Minnesota Food Support Program

Quality Control Review Summary

Dakota County Sample Case Data by Month - Fiscal Year 2007 through September 2007

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
Error Rates													
<u>Over Payment *</u>	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	55.7%	0.0%	8.7%	0.0%	0.0%	2.4%
<u>Underissuance</u>	3.2%	0.0%	0.0%	0.0%	0.0%	8.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.2%
<u>All Error Dollars</u>	3.2%	0.0%	0.0%	0.0%	0.0%	8.2%	0.0%	55.7%	0.0%	8.7%	0.0%	0.0%	3.7%
<u>Case</u>	25.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	33.3%	0.0%	33.3%	0.0%	0.0%	11.4%
Dollars													
<u>Overissuance</u>								\$151		\$26			\$177
<u>Underissuance</u>	\$27					\$61							\$88
<u>Ineligible</u>													\$0
<u>Error Dollars</u>	\$27					\$61		\$151		\$26			\$265
<u>Total Allotments</u>	\$851	\$273	\$443	\$1,175	\$380	\$741	\$1,745	\$271	\$184	\$298	\$248	\$624	\$7,233
Cases													
<u>Selected</u>	4	3	2	3	2	4	5	3	2	3	1	6	38
<u>Not Sub to Review</u>						1							1
<u>NotCompleted</u>		1	1										2
<u>Completed</u>	4	2	1	3	2	3	5	3	2	3	1	6	35
<u>Errors</u>	1					1		1		1			4
<u>Correct</u>	3	2	1	3	2	2	5	2	2	2	1	6	31
<u>Overissuance</u>								1		1			2
<u>Underissuance</u>	1					1							2
<u>Ineligible</u>													0

* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Minnesota Food Support Program

Quality Control Review Summary

Hennepin County Sample Case Data by Month - Fiscal Year 2007 through September 2007

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
Error Rates													
<u>Over Payment *</u>	2.4%	7.5%	4.3%	4.2%	5.0%	6.0%	0.0%	2.3%	1.9%	7.8%	0.0%	3.0%	4.1%
<u>Underissuance</u>	0.0%	2.5%	0.0%	0.0%	0.0%	4.8%	21.6%	2.2%	0.0%	0.0%	0.0%	0.0%	1.8%
<u>All Error Dollars</u>	2.4%	10.0%	4.3%	4.2%	5.0%	10.8%	21.6%	4.5%	1.9%	7.8%	0.0%	3.0%	5.9%
<u>Case</u>	4.5%	17.4%	4.8%	3.7%	13.6%	13.8%	18.2%	9.5%	6.9%	16.0%	0.0%	6.9%	9.4%
Dollars													
<u>Overissuance</u>	\$80	\$407	\$116		\$191	\$255		\$66	\$91	\$327		\$185	\$1,718
<u>Underissuance</u>		\$133				\$205	\$446	\$64					\$848
<u>Ineligible</u>				\$155									\$155
<u>Error Dollars</u>	\$80	\$540	\$116	\$155	\$191	\$460	\$446	\$130	\$91	\$327		\$185	\$2,721
<u>Total Allotments</u>	\$3,396	\$5,401	\$2,688	\$3,661	\$3,786	\$4,269	\$2,067	\$2,869	\$4,725	\$4,179	\$2,815	\$6,262	\$46,118
Cases													
<u>Selected</u>	28	28	25	34	28	31	15	25	33	29	26	34	336
<u>Not Sub to Review</u>	1	1	1	3	3	1		1		1	1	3	16
<u>NotCompleted</u>	5	4	3	4	3	1	4	3	4	3	6	2	42
<u>Completed</u>	22	23	21	27	22	29	11	21	29	25	19	29	278
<u>Errors</u>	1	4	1	1	3	4	2	2	2	4		2	26
<u>Correct</u>	21	19	20	26	19	25	9	19	27	21	19	27	252
<u>Overissuance</u>	1	3	1		3	2		1	2	4		2	19
<u>Underissuance</u>		1				2	2	1					6
<u>Ineligible</u>				1									1

* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Minnesota Food Support Program

Quality Control Review Summary

Olmsted County Sample Case Data by Month - Fiscal Year 2007 through September 2007

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
Error Rates													
<u>Over Payment *</u>	41.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	2.8%
<u>Underissuance</u>	0.0%	101.5%	0.0%	0.0%	159.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%
<u>All Error Dollars</u>	41.8%	101.5%	0.0%	0.0%	159.3%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	8.7%
<u>Case</u>	100.0%	100.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	18.2%
Dollars													
<u>Overissuance</u>	\$46									\$54			\$100
<u>Underissuance</u>		\$69			\$145								\$214
<u>Ineligible</u>													\$0
<u>Error Dollars</u>	\$46	\$69			\$145					\$54			\$314
<u>Total Allotments</u>	\$110	\$68	\$569	\$227	\$91	\$10	\$930	\$360		\$54	\$633	\$562	\$3,614
Cases													
<u>Selected</u>	1	1	2	2	2	1	6	3		2	2	2	24
<u>Not Sub to Review</u>				1						1			2
<u>NotCompleted</u>													0
<u>Completed</u>	1	1	2	1	2	1	6	3		1	2	2	22
<u>Errors</u>	1	1			1					1			4
<u>Correct</u>			2	1	1	1	6	3			2	2	18
<u>Overissuance</u>	1									1			2
<u>Underissuance</u>		1			1								2
<u>Ineligible</u>													0

* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Minnesota Food Support Program

Quality Control Review Summary

Ramsey County Sample Case Data by Month - Fiscal Year 2007 through September 2007

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
Error Rates													
<u>Over Payment *</u>	0.0%	0.0%	6.3%	1.0%	0.0%	0.0%	2.5%	1.1%	1.1%	3.0%	0.0%	0.0%	1.4%
<u>Underissuance</u>	0.0%	0.0%	0.0%	0.0%	1.2%	0.0%	4.3%	0.0%	0.0%	3.2%	0.8%	0.0%	1.0%
<u>All Error Dollars</u>	0.0%	0.0%	6.3%	1.0%	1.2%	0.0%	6.7%	1.1%	1.1%	6.2%	0.8%	0.0%	2.4%
<u>Case</u>	0.0%	0.0%	17.6%	9.1%	6.7%	0.0%	26.3%	5.6%	7.7%	12.5%	6.3%	0.0%	9.1%
Dollars													
<u>Overissuance</u>			\$202	\$26			\$41	\$30	\$42	\$64			\$405
<u>Underissuance</u>					\$26		\$189			\$69	\$33		\$317
<u>Ineligible</u>							\$67						\$67
<u>Error Dollars</u>			\$202	\$26	\$26		\$297	\$30	\$42	\$133	\$33		\$789
<u>Total Allotments</u>	\$2,123	\$1,833	\$3,203	\$2,524	\$2,109	\$2,382	\$4,405	\$2,624	\$3,947	\$2,131	\$4,162	\$1,698	\$33,141
Cases													
<u>Selected</u>	14	11	19	13	15	13	21	19	13	21	17	10	186
<u>Not Sub to Review</u>	2	1	1										4
<u>NotCompleted</u>	1	1	1	2		1	2	1		5	1	2	17
<u>Completed</u>	11	9	17	11	15	12	19	18	13	16	16	8	165
<u>Errors</u>			3	1	1		5	1	1	2	1		15
<u>Correct</u>	11	9	14	10	14	12	14	17	12	14	15	8	150
<u>Overissuance</u>			3	1			1	1	1	1			8
<u>Underissuance</u>					1		3			1	1		6
<u>Ineligible</u>							1						1

* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Minnesota Food Support Program

Quality Control Review Summary

St Louis County Sample Case Data by Month - Fiscal Year 2007 through September 2007

	October	November	December	January	February	March	April	May	June	July	August	September	Cumulative
Error Rates													
<u>Over Payment *</u>	0.0%	0.0%	17.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%
<u>Underissuance</u>	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	8.1%	0.0%	207.4%	0.0%	3.2%
<u>All Error Dollars</u>	0.0%	0.0%	17.1%	0.0%	0.0%	0.0%	0.0%	6.7%	8.1%	0.0%	207.4%	0.0%	4.2%
<u>Case</u>	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	25.0%	33.3%	0.0%	20.0%	0.0%	8.2%
Dollars													
<u>Overissuance</u>			\$79										\$79
<u>Underissuance</u>								\$102	\$42		\$112		\$256
<u>Ineligible</u>													\$0
<u>Error Dollars</u>			\$79					\$102	\$42		\$112		\$335
<u>Total Allotments</u>	\$185	\$526	\$462	\$816	\$558	\$455	\$792	\$1,533	\$519	\$1,179	\$54	\$940	\$8,019
Cases													
<u>Selected</u>	2	2	4	6	5	6	7	4	5	5	6	8	60
<u>Not Sub to Review</u>									1				1
<u>NotCompleted</u>			1	1	2		2		1		1	2	10
<u>Completed</u>	2	2	3	5	3	6	5	4	3	5	5	6	49
<u>Errors</u>			1					1	1		1		4
<u>Correct</u>	2	2	2	5	3	6	5	3	2	5	4	6	45
<u>Overissuance</u>			1										1
<u>Underissuance</u>								1	1		1		3
<u>Ineligible</u>													0

* Includes overissuance payments made to eligible cases and issuances made to ineligible cases

Minnesota Food Support Program

Payment Error Rates

Fiscal Year 2007 through September 2007

	Quality Control Sample Review Cases				Payment Error Types								Payment Error Rate**
	Completed	Error Count	All Error Dollars	Total Payments	Agency	Client	Ineligible	Over	Under	FS	MFIP	UH	
Aitkin	3	0		\$566									0.0%
Anoka	37	4	\$532	\$6,225	\$258	\$274	\$84	\$448		\$532			8.5%
Becker	9	2	\$448	\$1,729	\$448		\$408		\$40	\$448			25.9%
Beltrami	23	3	\$266	\$4,926	\$266			\$266		\$266			5.4%
Benton	5	0		\$1,266									0.0%
Blue Earth	9	5	\$656	\$1,884	\$464	\$192	\$125	\$331	\$200	\$317	\$339		34.8%
Brown	3	1	\$31	\$196		\$31	\$31			\$31			15.8%
Carlton	5	0		\$934									0.0%
Carver	11	1	\$105	\$2,820		\$105		\$105		\$105			3.7%
Chippewa	1	0		\$107									0.0%
Chisago	8	0		\$1,801									0.0%
Clay	8	0		\$1,906									0.0%
Clearwater	4	1	\$70	\$1,046	\$70				\$70	\$70			6.7%
Cook	1	0		\$155									0.0%
Cottonwood	3	0		\$318									0.0%
Crow Wing	11	3	\$121	\$919	\$70	\$51		\$78	\$43	\$121			13.2%
Dakota	35	4	\$265	\$7,233	\$114	\$151		\$177	\$88	\$265			3.7%
Dodge	2	0		\$371									0.0%
Douglas	4	0		\$820									0.0%
Faribault	2	0		\$261									0.0%
Fillmore	1	0		\$137									0.0%
Freeborn	13	1	\$41	\$2,684	\$41				\$41	\$41			1.5%
Goodhue	6	1	\$541	\$1,577		\$541	\$541			\$541			34.3%
Hennepin	278	26	\$2,721	\$46,118	\$2,525	\$196	\$155	\$1,718	\$848	\$1,849	\$647	\$225	5.9%
Hubbard	5	0		\$1,035									0.0%
Isanti	2	0		\$292									0.0%
Itasca	11	0		\$1,535									0.0%
Jackson	1	0		\$615									0.0%
Kanabec	3	0		\$940									0.0%
Kandiyohi	7	1	\$105	\$730		\$105			\$105	\$105			14.4%
Kittson	1	0		\$73									0.0%
Koochiching	4	0		\$180									0.0%

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

Payment Error Rates

01/29/2008

	Quality Control Sample Review Cases				Payment Error Types								Payment Error Rate**
	Completed	Error Count	All Error Dollars	Total Payments	Agency	Client	Ineligible	Over	Under	FS	MFIP	UH	
Lake	1	0		\$94									0.0%
Lake of the Woods	1	0		\$10									0.0%
Le Sueur	5	2	\$289	\$1,121	\$62	\$227		\$289		\$289			25.8%
Lyon	5	1	\$88	\$422	\$88				\$88	\$88			20.9%
Mahnomen	4	0		\$757									0.0%
Marshall	1	0		\$109									0.0%
Martin	4	0		\$1,157									0.0%
McLeod	3	0		\$978									0.0%
Meeker	3	0		\$205									0.0%
Mille Lacs	3	0		\$645									0.0%
Morrison	2	1	\$117	\$607	\$117				\$117	\$117			19.3%
Mower	9	2	\$255	\$1,682	\$229	\$26	\$229	\$26		\$255			15.2%
Murray	1	1	\$44	\$173	\$44			\$44		\$44			25.4%
Nicollet	5	0		\$1,013									0.0%
Nobles	3	0		\$621									0.0%
Olmsted	22	4	\$314	\$3,614	\$214	\$100		\$100	\$214	\$314			8.7%
Otter Tail	10	0		\$1,737									0.0%
Pennington	3	1	\$150	\$353	\$150				\$150	\$150			42.5%
Pine	8	2	\$200	\$1,415	\$200			\$200		\$200			14.1%
Pipestone	2	0		\$54									0.0%
Polk	7	1	\$35	\$867		\$35		\$35		\$35			4.0%
Pope	2	0		\$297									0.0%
Ramsey	165	15	\$789	\$33,141	\$748	\$41	\$67	\$405	\$317	\$599	\$105	\$85	2.4%
Renville	3	0		\$401									0.0%
Rice	9	1	\$284	\$1,703		\$284	\$284			\$284			16.7%
Rock	3	0		\$1,042									0.0%
Roseau	2	0		\$477									0.0%
Scott	3	0		\$616									0.0%
Sherburne	5	0		\$1,338									0.0%
Sibley	2	0		\$453									0.0%
St Louis	49	4	\$335	\$8,019	\$335			\$79	\$256	\$335			4.2%
Stearns	26	1	\$147	\$4,741	\$147			\$147		\$147			3.1%
Steele	4	0		\$155									0.0%
Todd	6	2	\$101	\$1,012	\$34	\$67		\$67	\$34	\$101			10.0%
Traverse	1	0		\$58									0.0%
Wabasha	4	0		\$451									0.0%
Wadena	4	1	\$187	\$728	\$187			\$187		\$187			25.7%
Waseca	2	0		\$145									0.0%
Washington	14	2	\$627	\$2,544	\$627			\$627		\$401	\$226		24.6%
Winona	13	2	\$409	\$2,098	\$145	\$264	\$264		\$145	\$409			19.5%

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

Payment Error Rates

14

	Quality Control Sample Review Cases				Payment Error Types								Payment Error Rate**
	Completed	Error Count	All Error Dollars	Total Payments	Agency	Client	Ineligible	Over	Under	FS	MFIP	UH	
Wright	11	3	\$574	\$2,636	\$574			\$382	\$192	\$574			21.8%
Yellow Medicine	4	0		\$505									0.0%
Total*	950	99	\$10,847	\$171,593	\$8,157	\$2,690	\$2,188	\$5,711	\$2,948	\$9,220	\$1,317	\$310	6.3%

* Counties that have not had any QC review cases completed for the fiscal year do not appear.

** Payment Error Rate equals county All Error Dollars divided by county Total Payments

Minnesota Food Support Program

Case Dispositions

Fiscal Year 2007 through September 2007

	Quality Control Sample Review Cases					Case Error Types								Case Error Percent***
	Selected*	NSTR**	Not Completed	Completed	Error	Agency	Client	Ineligible	Over	Under	FS	MFIP	UH	
Aitkin	3			3										0.0%
Anoka	45	3	5	37	4	3	1	1	3		4			10.8%
Becker	10	1		9	2	2		1		1	2			22.2%
Beltrami	27		4	23	3	3			3		3			13.0%
Benton	6	1		5										0.0%
Blue Earth	9			9	5	4	1	1	3	1	2	3		55.6%
Brown	3			3	1		1	1			1			33.3%
Carlton	5			5										0.0%
Carver	11			11	1		1		1		1			9.1%
Chippewa	2		1	1										0.0%
Chisago	9		1	8										0.0%
Clay	10	1	1	8										0.0%
Clearwater	6		2	4	1	1				1	1			25.0%
Cook	1			1										0.0%
Cottonwood	3			3										0.0%
Crow Wing	11			11	3	2	1		2	1	3			27.3%
Dakota	38	1	2	35	4	3	1		2	2	4			11.4%
Dodge	2			2										0.0%
Douglas	4			4										0.0%
Faribault	2			2										0.0%
Fillmore	1			1										0.0%
Freeborn	13			13	1	1				1	1			7.7%
Goodhue	6			6	1		1	1			1			16.7%
Hennepin	336	16	42	278	26	24	2	1	19	6	17	7	2	9.4%
Hubbard	5			5										0.0%
Isanti	3	1		2										0.0%
Itasca	13	1	1	11										0.0%

	Quality Control Sample Review Cases					Case Error Types								Case Error Percent****
	Selected*	NSTR**	Not Completed	Completed	Error	Agency	Client	Ineligible	Over	Under	FS	MFIP	UH	
Jackson	1			1										0.0%
Kanabec	3			3										0.0%
Kandiyohi	8		1	7	1		1			1	1			14.3%
Kittson	1			1										0.0%
Koochiching	4			4										0.0%
Lake	1			1										0.0%
Lake of the Woods	1			1										0.0%
Le Sueur	5			5	2	1	1		2		2			40.0%
Lyon	6	1		5	1	1				1	1			20.0%
Mahnomen	4			4										0.0%
Marshall	1			1										0.0%
Martin	5	1		4										0.0%
Mcleod	3			3										0.0%
Meeker	3			3										0.0%
Mille Lacs	3			3										0.0%
Morrison	3		1	2	1	1				1	1			50.0%
Mower	10	1		9	2	1	1	1	1		2			22.2%
Murray	1			1	1	1			1		1			100.0%
Nicollet	6		1	5										0.0%
Nobles	3			3										0.0%
Norman	1		1											0.0%
Olmsted	24	2		22	4	2	2		2	2	4			18.2%
Otter Tail	13	2	1	10										0.0%
Pennington	3			3	1	1				1	1			33.3%
Pine	9		1	8	2	2			2		2			25.0%
Pipestone	2			2										0.0%
Polk	10		3	7	1		1		1		1			14.3%
Pope	2			2										0.0%
Ramsey	186	4	17	165	15	14	1	1	8	6	12	2	1	9.1%
Renville	3			3										0.0%
Rice	9			9	1		1	1			1			11.1%
Rock	3			3										0.0%
Roseau	3	1		2										0.0%

	Quality Control Sample Review Cases					Case Error Types								Case Error Percent****
	Selected*	NSTR**	Not Completed	Completed	Error	Agency	Client	Ineligible	Over	Under	FS	MFIP	UH	
Scott	5		2	3										0.0%
Sherburne	5			5										0.0%
Sibley	2			2										0.0%
St Louis	60	1	10	49	4	4			1	3	4			8.2%
Stearns	28	2		26	1	1			1		1			3.8%
Steele	4			4										0.0%
Todd	7		1	6	2	1	1		1	1	2			33.3%
Traverse	1			1										0.0%
Wabasha	4			4										0.0%
Wadena	5	1		4	1	1			1		1			25.0%
Waseca	2			2										0.0%
Washington	15	1		14	2	2			2		1	1		14.3%
Winona	13			13	2	1	1	1		1	2			15.4%
Wright	13		2	11	3	3			2	1	3			27.3%
Yellow Medicine	4			4										0.0%
Total	1,092	42	100	950	99	80	19	10	58	31	83	13	3	10.4%

* Counties that have not had any QC review cases selected for the fiscal year do not appear

** NSTR - Not Subject to Review

*** Case Error Rate equals county Error cases divided by county Completed cases

Minnesota Food Support Program

Agency Error Cause

Fiscal Year 2007 through September 2007

	Policy incorrectly applied		Failure to verify required information		Reported information disregarded		Failure to follow up/inconsistent/incomplete		Failure to follow up on impending changes		Computer programming or mass change (1)		Miscellaneous data type errors (2)		Agency Error Totals	
	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$
Anoka	1	\$144					2	\$114							3	\$258
Becker	1	\$408			1	\$40									2	\$448
Beltrami			1	\$102	2	\$164									3	\$266
Blue Earth					1	\$30	1	\$109	1	\$125			1	\$200	4	\$464
Clearwater					1	\$70									1	\$70
Crow Wing	2	\$70													2	\$70
Dakota							2	\$87					1	\$27	3	\$114
Freeborn	1	\$41													1	\$41
Hennepin	1	\$173			14	\$1,305	3	\$231	3	\$522			3	\$294	24	\$2,525
Le Sueur	1	\$62													1	\$62
Lyon					1	\$88									1	\$88
Morrison							1	\$117							1	\$117
Mower	1	\$229													1	\$229
Murray					1	\$44									1	\$44
Olmsted			1	\$145	1	\$69									2	\$214
Pennington					1	\$150									1	\$150
Pine					2	\$200									2	\$200
Ramsey	2	\$174	4	\$126	6	\$351	1	\$64					1	\$33	14	\$748
St Louis	1	\$102			3	\$233									4	\$335
Stearns					1	\$147									1	\$147

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

Agency Error Cause

	Policy incorrectly applied		Failure to verify required information		Reported information disregarded		Failure to follow up/ inconsistent/ incomplete		Failure to follow up on impending changes		Computer programming or mass change (1)		Miscellaneous data type errors (2)		Agency Error Totals	
	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$
Todd					1	\$34									1	\$34
Wadena					1	\$187									1	\$187
Washington	1	\$226					1	\$401							2	\$627
Winona	1	\$145													1	\$145
Wright	1	\$292	1	\$90									1	\$192	3	\$574
Total	14	\$2,066	7	\$463	37	\$3,112	11	\$1,123	4	\$647	0	\$0	7	\$294	80	\$8,157

(1) Includes categories: "Computer program error" and "Mass change"

(2) Includes categories: "Information reported by collateral source was inaccurate," "Acted on incorrect federal computer match information," "Data entry or coding error," "Arithmetic computation error," and "Computer user error" and "Other error types"

Minnesota Food Support Program

Client Error Cause

Fiscal Year 2007 through September 2007

	Information not reported		Information incorrect or incomplete		Information willfully not reported		Information willfully incorrect or incomplete		Client Error Totals	
	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$
Anoka	1	\$274							1	\$274
Blue Earth	1	\$192							1	\$192
Brown	1	\$31							1	\$31
Carver	1	\$105							1	\$105
Crow Wing	1	\$51							1	\$51
Dakota	1	\$151							1	\$151
Goodhue	1	\$541							1	\$541
Hennepin	2	\$196							2	\$196
Kandiyohi			1	\$105					1	\$105
Le Sueur	1	\$227							1	\$227
Mower	1	\$26							1	\$26
Olmsted	1	\$54	1	\$46					2	\$100
Polk	1	\$35							1	\$35
Ramsey	1	\$41							1	\$41
Rice	1	\$284							1	\$284
Todd			1	\$67					1	\$67
Winona	1	\$264							1	\$264

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

Client Error Cause

21

	Information not reported		Information incorrect or incomplete		Information willfully not reported		Information willfully incorrect or incomplete		Client Error Totals	
	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$	Cases	Error \$
Total	16	\$2,472	3	\$218	0	\$0	0	\$0	19	\$2,690

Minnesota Food Support Program

Timeliness of Case Processing

Fiscal Year 2007 through September 2007

	Total Cases considered for Timeliness*	Timeliness Correct	Timeliness Incorrect	Expedited Incorrect	Percent of cases with a Timeliness Error
Anoka	17	16	1		5.9%
Becker	2	2			
Beltrami	9	9			
Benton	2	2			
Blue Earth	2	2			
Brown	1	1			
Carlton	1	1			
Carver	3	3			
Chippewa	1	1			
Chisago	2	2			
Clay	2	2			
Clearwater	5	5			
Crow Wing	2	2			
Dakota	7	7			
Douglas	1	1			
Faribault	1	1			
Fillmore	1	1			
Freeborn	4	4			
Hennepin	90	83	7	6	7.8%
Hubbard	2	2			

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

	Total Cases considered for Timeliness*	Timeliness Correct	Timeliness Incorrect	Expedited Incorrect	Percent of cases with a Timeliness Error
Isanti	2	2			
Itasca	5	3	2	1	40.0%
Kanabec	2	2			
Kandiyohi	5	5			
Koochiching	1	1			
Le Sueur	2	2			
Lyon	2	2			
Mahnomen	2	2			
Martin	2	2			
Mille Lacs	1	1			
Morrison	1	1			
Mower	1		1		100.0%
Nicollet	2	2			
Nobles	1	1			
Olmsted	10	7	3	2	30.0%
Otter Tail	5	5			
Pennington	1		1	1	100.0%
Pine	3	3			
Polk	2	2			
Ramsey	40	27	13	7	32.5%
Rice	3	3			
Roseau	1	1			
Scott	2	2			
Sherburne	3	3			
Sibley	1	1			

	Total Cases considered for Timeliness*	Timeliness Correct	Timeliness Incorrect	Expedited Incorrect	Percent of cases with a Timeliness Error
St Louis	18	17	1		5.6%
Stearns	10	10			
Todd	2	2			
Traverse	1	1			
Waseca	1	1			
Washington	4	4			
Winona	2	2			
Wright	5	5			
Total	298	269	29	17	9.7%

* Counties that have not had any QC review cases completed for the fiscal year with a timeliness issue do not appear.

Minnesota Food Support Program

Case Error List

Fiscal Year 2007 through September 2007

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
311	Wages and Salaries		Total Error(s)	22	Total Dollars	\$2,517	
Anoka	204001	Client failed to report job start and earned income to the agency timely. 2. Agency failed to budget DWP grant.	\$274	Overissuance	Case Record Doc, Not Automated	Client	Information not reported.
Blue Earth	110001	Agency failed to follow-up on client report she had a second job.	\$109	Overissuance	Case Record Doc, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
Blue Earth	212006	Agency failed to anticipate client would receive 3 paychecks in prospective month and would have excess gross income.	\$125	Ineligible	Case Record Doc, Not Automated	Agency	Failure to follow up on impending changes.
Brown	209003	Client failed to report job start and wages.	\$31	Ineligible	Client Interview	Client	Information not reported.
Dakota	205056	Client failed to report job started prior to application. Agency failed to allow \$305 Utility Standard due to A/C operating costs.	\$151	Overissuance	Client Interview	Client	Information not reported.
Hennepin	205027	Agency only included 4 of 5 paychecks received by client in the retrospective month of Mar h	\$66	Overissuance	Employer	Agency	Reported information disregarded/not applied.
Hennepin	211055	Agency incorrectly included wages not received in the budget month.	\$133	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Hennepin	103024	Agency incorrectly counted net in lieu of gross earnings.	\$52	Overissuance	Case Record Doc, Not Automated	Agency	Data entry or coding.
Hennepin	206022	Agency incorrectly budgeted net wages in lieu of gross wages	\$52	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Hennepin	307001	Agency failed to budget all May, 2007 wages,	\$150	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Hennepin	105021	Agency used incorrect gross wages in MFIP budget	\$64	Underissuance	Client Interview	Agency	Failure to follow up/inconsistent/incomplete info.

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Hennepin	211028	Agency failed to act on client report he had earned income.	\$142	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Hennepin	111006	Agency failed to verify child's RSDI when approving MFIP benefits.	\$92	Overissuance	Case Record Doc, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
Hennepin	209023	Client failed to report job start and wages. Client also failed to report moving and change in utility obligation.	\$83	Overissuance	Employer	Client	Information not reported.
Hennepin	203016	Agency incorrectly used prospective in lieu of retrospective budgeting to open FS after MFIP closed.	\$203	Overissuance	Case Record Doc, Not Automated	Agency	Data entry or coding.
Mower	211036	Agency failed to include all paychecks reported received in the budget month. Total income exceeds maximum allowed	\$229	Ineligible	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
Murray	206059	Agency underestimated prospective wages based on information provided at interview.	\$44	Overissuance	Employer	Agency	Reported information disregarded/not applied.
Olmsted	207057	Client failed to report all wages received in application month.	\$54	Overissuance	Employer	Client	Information not reported.
Ramsey	107025	Agency failed to verify paydates and wage amounts received in budget month.	\$64	Overissuance	Case Record Doc, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
Todd	203048	Client failed to report all paychecks received in the budget month. Agency failed to include reported child care expenses.	\$67	Overissuance	Employer	Client	Information incorrect or incomplete.
Wadena	208046	Agency failed to budget paycheck received in June, 2007 budget month. Agency failed to budget all Child Support received in June, 2007 budget month.	\$187	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Winona	210068	Agency incorrectly counted non-recurring wages from a prospective month when determining FS in a retrospective month.	\$145	Underissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.

150	Household Composition	Total Error(s)	10	Total Dollars	\$1,264		
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Beltrami	210060	Agency failed to remove child from unit after receiving reported change in HH composition.	\$124	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Carver	210007	Client failed to report her 21 year old son had entered the home. Agency failed to follow-up on report client was sharing rent.	\$105	Overissuance	Client Interview	Client	Information not reported.

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Hennepin	107004	Agency failed to anticipate HS graduation of 18 year old.	\$73	Overissuance	Case Record Doc, Not Automated	Agency	Failure to follow up on impending changes.
Hennepin	104014	Client's SSI ended 3/1/07. Client failed to report SSI ending timely.	\$113	Underissuance	Client Interview	Client	Information not reported.
Hennepin	212015	Agency failed to include former MFIP unit members along their income as mandatory members of the FS unit.	\$116	Overissuance	Case Record Doc, Not Automated	Agency	Failure to follow up on impending changes.
Pennington	211039	Agency social worker failed to report a mandatory unit member lived with the FS unit member. Client incorrectly reported they were not responsible for operating an air conditioner.	\$150	Underissuance	Client Interview	Agency	Reported information disregarded/not applied.
Pine	205035	Agency failed to include all mandatory assistance unit members and their income in the budget	\$91	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Ramsey	204037	Agency failed to follow up on report of child in the household. SSI Income Error - COLA was not implemented. SDI Income Error- COLA not implemented.	\$88	Underissuance	Client Interview	Agency	Reported information disregarded/not applied.
St Louis	208038	Household Composition Error, Client lives with her boyfriend and they purchase/prepare/eat together. Boyfriend has no reported income or assets.	\$112	Underissuance	Client Interview	Agency	Reported information disregarded/not applied.
Wright	211023	Agency incorrectly included members of MFIP unit as FS unit members, and failed to include GA income. Client failed to report earned income.	\$292	Overissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
211	Bank Accounts or Cash on Hand	Total Error(s)	3	Total Dollars	\$1,089		
Goodhue	201007	Client failed to report IRA which exceeds resource limit.	\$541	Ineligible	Client Interview	Client	Information not reported.
Rice	201043	Client failed to report having checking accounts exceeding \$2000 asset limit.	\$284	Ineligible	Client Interview	Client	Information not reported.
Winona	204055	Client failed to report savings account with balance exceeding \$2000	\$264	Ineligible	Financial Institution	Client	Information not reported.
350	Support Payments Received from Absent	Total Error(s)	9	Total Dollars	\$826		

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Beltrami	202005	Agency failed to include reported child support as income; and failed to remove utility standard after household reported no utility expense; and failed to remove child support deduction.	\$40	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Blue Earth	108001	Agency failed to budget Child Support arrears in addition to current Child Support received	\$30	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Blue Earth	103003	Agency incorrectly created a duplicate UNEA panel for same child support income.	\$200	Underissuance	Case Record Doc, Automated	Agency	Data entry or coding.
Hennepin	110008	Agency failed to approve new ELIG results with increased child support income	\$80	Overissuance	Case Record Doc, Automated	Agency	Reported information disregarded/not applied.
Le Sueur	210039	Client failed to report receipt of \$600 direct child support in budget month. Client failed to report dependent care cost paid in budget month.	\$227	Overissuance	Client Interview	Client	Information not reported.
Lyon	212029	Agency failed to act on reported change in child support disbursements.	\$88	Underissuance	Case Record Doc, Automated	Agency	Reported information disregarded/not applied.
Mower	202038	Client failed to report receipt of child support disbursements.	\$26	Overissuance	Case Record Doc, Not Automated	Client	Information not reported.
Ramsey	208030	Agency used incorrect Child Support amount in FS Budget. Agency failed to allow full Utility Standard due to A/C	\$33	Underissuance	Other Gov Ag, Automated	Agency	Data entry or coding.
St Louis	205050	Agency budgeted CS received for child in error. Payments were actually refunds of support paid by father.	\$102	Underissuance	Other Gov Ag, Automated	Agency	Policy incorrectly applied.

363	Shelter Deduction	Total Error(s)	10	Total Dollars	\$654		
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Beltrami	201003	Agency failed to verify shelter costs and included subsidized portion of rent.	\$102	Overissuance	Case Record Doc, Not Automated	Agency	Failure to verify required information.
Crow Wing	210012	Agency incorrectly removed the rent cost from the Food Support budget in lieu of allowing an unverified reduced rent figure.	\$43	Underissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Freeborn	210015	Agency incorrectly allowed only half of the shelter costs as a deduction when client was responsible for all shelter and utilities and allowed only half of the utility standard as a deduction.	\$41	Underissuance	Case Record Doc, Automated	Agency	Policy incorrectly applied.
Hennepin	207008	Agency budgeted mortgage payment despite report that the mortgage had been paid off.	\$39	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Morrison	207056	Agency failed to budget all rent paid in budget month. Agency failed to determine and budget actual budget month wages.	\$117	Underissuance	Case Record Doc, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
Pine	201033	Agency failed to act on reported change in rent and incorrectly allowed utility standard in lieu of phone standard.	\$109	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Ramsey	204034	Agency failed to follow up on reported change, for shelter cost and utility.	\$70	Underissuance	Client Interview	Agency	Reported information disregarded/not applied.
Ramsey	201058	Agency failed to verify shelter cost when household reported move.	\$26	Overissuance	Client Interview	Agency	Failure to verify required information.
Ramsey	212044	Agency failed to send HRF so client did not report rent from budget month, and failed to send HRF so client did not report wages from budget month.	\$28	Overissuance	Client Interview	Agency	Failure to verify required information.
St Louis	212051	Agency failed to update SHEL with reduced rent amount.	\$79	Overissuance	Client Interview	Agency	Reported information disregarded/not applied.
364	Standard Utility Allowance	Total Error(s)	12	Total Dollars	\$580		
Anoka	206002	Agency used Standard Utility, when client is not responsible for any utility expenses at residence. The electric of \$75 & \$25 for phone should not be allowed as shelter cost.	\$30	Overissuance	Case Record Doc, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
Becker	204003	Agency failed to use full \$305 Utility Standard due to A/C.	\$40	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Clearwater	201051	Agency failed to allow utility standard; failed to allow reported child care expense; allowed rent expenses when none was reported.	\$70	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Dakota	203049	Agency failed to give full utility deduction.	\$61	Underissuance	Client Interview	Agency	Failure to follow up/inconsistent/incomplete info.

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Le Sueur	202035	Agency incorrectly allowed utility standard when client reported not being responsible for heating or cooling costs.	\$62	Overissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
Olmsted	211037	Agency incorrectly allowed electric standard in lieu of utility standard when client reported paying for heat and electricity.	\$69	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Olmsted	210043	Client incorrectly reported she paid all utilities when utilities are shared.	\$46	Overissuance	Case Record Doc, Not Automated	Client	Information incorrect or incomplete.
Ramsey	202047	Agency incorrectly allowed electric and phone standards as shelter costs in lieu of the utility standard.	\$26	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Ramsey	204029	Agency failed to allow utility standard when client reported cooling costs.	\$31	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Ramsey	207039	Agency failed to allow full \$305 utility standard due to A/C use reported at recertification.	\$69	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
St Louis	206044	Agency failed to allow a Utility Standard, also Agency budgeted Child Care expenses, although HRF listed no expenses paid in budget month.	\$42	Underissuance	Client Interview	Agency	Reported information disregarded/not applied.
Todd	211047	Agency failed to allow utility standard after client reported having electric and air conditioning expenses.	\$34	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
312	Self-Employment	Total Error(s)	4	Total Dollars	\$539		
Anoka	203001	Agency incorrectly computed self employment business expense. Agency failed to include reported change in rent.	\$144	Overissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
Blue Earth	206008	Client failed to report self-employment income	\$192	Overissuance	Client Interview	Client	Information not reported.
Hennepin	111005	Agency failed to use rolling average and incorrectly included personal expenses as business costs.	\$173	Overissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
Ramsey	205060	Agency incorrectly determined net Self-Employment income	\$30	Overissuance	Case Record Doc, Not Automated	Agency	Failure to verify required information.
323	Dependent Care Deduction	Total Error(s)	4	Total Dollars	\$531		

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Hennepin	209060	Agency failed to delete old DCEX panel, causing dependent care expenses to be incorrectly deducted.	\$102	Overissuance	Case Record Doc, Automated	Agency	Reported information disregarded/not applied.
Stearns	212053	Agency continued to allow child care deduction after household reported no expense, and incorrectly entered wage figures on STS/JOBS.	\$147	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Wright	206053	Agency failed to allow dependent care expenses	\$192	Underissuance	Case Record Doc, Not Automated	Agency	Data entry or coding.
Wright	207052	Agency allowed incorrect amount for child care expenses, also agency allowed incorrect amount for shelter expenses.	\$90	Overissuance	Other Gov. Ag, Not Automated	Agency	Failure to verify required information.

334	Unemployment Compensation	Total Error(s)	4	Total Dollars	\$510		
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Anoka	212060	Agency failed to follow-up on report UC would be received.	\$84	Ineligible	Case Record Doc, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
Dakota	207005	Agency failed to verify and budget actual May, 2007 unemployment Compensation.	\$26	Overissuance	Other Gov Ag, Automated	Agency	Failure to follow up/inconsistent/incomplete info.
Hennepin	204015	Agency shouldn't counted UC in 4/07 FS budget, and improperly allowed full Utility Standard client only pays telephone, and failed to allow client her rent abilgation as a shelter cost.	\$333	Underissuance	Other Gov. Ag, Not Automated	Agency	Failure to follow up on impending changes.
Ramsey	204051	Agency failed to anticipate a 3rd UC check in the prospective application month.	\$67	Ineligible	Case Record Doc, Automated	Agency	Reported information disregarded/not applied.

331	RSDI Benefits	Total Error(s)	4	Total Dollars	\$509		
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Crow Wing	202008	Agency incorrectly included net RSDI in lieu of gross benefit.	\$27	Overissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
Hennepin	206057	Agency failed to budget RSDI for child in assistance unit.	\$39	Overissuance	Case Record Doc, Automated	Agency	Other.
Ramsey	206040	Agency failed to budget RSDI income.	\$42	Overissuance	Other Gov. Ag, Not Automated	Agency	Failure to verify required information.

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
Washington	209067	Agency failed to budget RSDI by children. Agency budgeted dependent care expenses when household reported none.	\$401	Overissuance	Other Gov. Ag, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
224 Other Non-Liquid Resources			Total Error(s)	1	Total Dollars	\$408	
Becker	203003	Agency incorrectly excluded an IRA and a non-liquid asset. Total ssets exceed the Food Stamp asset limit, household is ineligible.	\$408	Ineligible	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
333 SSI and/or State SSI Supplement			Total Error(s)	5	Total Dollars	\$323	
Dakota	210013	Agency used incorrect SSI figure to determine review month Food Support allotment.	\$27	Underissuance	Case Record Doc, Not Automated	Agency	Information reported by collateral inaccurate.
Hennepin	202023	Agency failed to include MSA grant as income.	\$36	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Hennepin	202062	Agency failed to include reported SSI benefit.	\$80	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Olmsted	202064	Agency failed to verify whether client received SSI. SSI counted but was not received.	\$145	Underissuance	Case Record Doc, Automated	Agency	Failure to verify required information.
Polk	210044	Client failed to report \$80 increase in SSI benefits.	\$35	Overissuance	Case Record Doc, Not Automated	Client	Information not reported.
130 Citizenship and Non-Citizen Status			Total Error(s)	2	Total Dollars	\$315	
Ramsey	212043	Agency incorrectly included an ineligible non-citizen in the FS household.	\$89	Overissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.
Washington	101022	Agency incorrectly included two ineligible non-citizens in the MFIP unit.	\$226	Overissuance	Other Gov. Ag, Not Automated	Agency	Policy incorrectly applied.
161 Time-limited Participation			Total Error(s)	2	Total Dollars	\$214	
Hennepin	203011	Agency failed to include eligible ABAWD son in FS assistance unit.	\$129	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Ramsey	312003	Agency incorrectly exempted ABAWD as participant in Work First Program, and failed to verify SSI benefit.	\$85	Overissuance	Case Record Doc, Not Automated	Agency	Policy incorrectly applied.

County	Review Number	Description	Error Amount	Finding	Discovery	Agency/Client	Description
140	Residency		Total Error(s)	1	Total Dollars	\$155	
Hennepin	201025	Agency failed to act on report client had entered an ineligible GRH facility.	\$155	Ineligible	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
343	Deemed Income		Total Error(s)	2	Total Dollars	\$106	
Hennepin	207016	Agency failed to budget all wage income known to agency.	\$65	Overissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
Ramsey	104023	Client failed to report job start.	\$41	Overissuance	Employer	Client	Information not reported.
111	Student Status		Total Error(s)	1	Total Dollars	\$105	
Kandiyohi	206033	Client incorrectly reported she was a full time student, she was not therefore a mandatory member of the Food Support unit.	\$105	Underissuance	Other	Client	Information incorrect or incomplete.
365	Medical Deductions		Total Error(s)	1	Total Dollars	\$76	
Hennepin	203020	Agency failed to include MA spenddown on FMED panel. Agency failed to follow up on inconsistant RSDI benefit information.	\$76	Underissuance	Case Record Doc, Not Automated	Agency	Reported information disregarded/not applied.
346	Other Unearned Income		Total Error(s)	1	Total Dollars	\$75	
Hennepin	302001	Agency failed to follow-up on how former spouse was making mortgage payment.	\$75	Overissuance	Case Record Doc, Not Automated	Agency	Failure to follow up/inconsistent/incomplete info.
332	Veterans Benefits		Total Error(s)	1	Total Dollars	\$51	
Crow Wing	203008	Client failed to report VA benefits had increased more than \$50. #366 - Client failed to report change in child support paid.	\$51	Overissuance	Client Interview	Client	Information not reported.
Total Number of Errors		99	Error Dollars	\$10,847			

Minnesota Food Support Program

Quality Control Negative Case Review Summary

Statewide Sample Case Data by Month - Fiscal Year 2007 through September 2007

	Selected Negative Cases	Not Subject to Review	Complete	Correct	Error	Negative Case Error Rate
Aitkin	2		2	2		0.0%
Anoka	43	2	41	40	1	2.4%
Becker	7	1	6	6		0.0%
Beltrami	20	3	17	17		0.0%
Benton	9	3	6	6		0.0%
Big Stone	1		1	1		0.0%
Blue Earth	8		8	7	1	12.5%
Brown	4		4	4		0.0%
Carlton	3	1	2	2		0.0%
Carver	6		6	6		0.0%
Cass	6	1	5	5		0.0%
Chippewa	1		1	1		0.0%
Chisago	10	1	9	9		0.0%
Clay	13		13	13		0.0%
Clearwater	2		2	2		0.0%
Crow Wing	8		8	8		0.0%
Dakota	36	2	34	34		0.0%
Dodge	1		1	1		0.0%
Douglas	6	1	5	5		0.0%
Faribault	2		2	2		0.0%
Fillmore	3		3	3		0.0%
Freeborn	4		4	4		0.0%
Goodhue	5	1	4	4		0.0%
Grant	2		2	2		0.0%

	Selected Negative Cases	Not Subject to Review	Complete	Correct	Error	Negative Case Error Rate
Hennepin	234	15	219	218	1	0.5%
Houston	1		1	1		0.0%
Hubbard	3	1	2	2		0.0%
Isanti	2	1	1	1		0.0%
Itasca	13	1	12	12		0.0%
Kanabec	3		3	3		0.0%
Kandiyohi	12	1	11	11		0.0%
Koochiching	5		5	5		0.0%
Lac Qui Parle	1		1	1		0.0%
Lake	1		1	1		0.0%
Le Sueur	6		6	6		0.0%
Lyon	1		1	1		0.0%
Mahnomen	2		2	2		0.0%
Marshall	1		1	1		0.0%
Martin	7		7	7		0.0%
Mcleod	6		6	6		0.0%
Meeker	2		2	2		0.0%
Mille Lacs	2		2	2		0.0%
Morrison	5	1	4	4		0.0%
Mower	5		5	5		0.0%
Murray	1		1	1		0.0%
Nicollet	2		2	2		0.0%
Nobles	3	1	2	2		0.0%
Olmsted	17	1	16	16		0.0%
Otter Tail	7		7	7		0.0%
Pine	5		5	5		0.0%
Pipestone	1		1	1		0.0%
Polk	8		8	8		0.0%
Pope	2		2	2		0.0%

Source: Minnesota Department of Human Services, Program Assessment and Integrity Division

01/29/2008

	Selected Negative Cases	Not Subject to Review	Complete	Correct	Error	Negative Case Error Rate
Ramsey	93	4	89	89		0.0%
Redwood	4		4	4		0.0%
Renville	7	2	5	5		0.0%
Rice	8		8	8		0.0%
Rock	1		1	1		0.0%
Roseau	1		1	1		0.0%
Scott	6	1	5	5		0.0%
Sherburne	12	2	10	10		0.0%
Sibley	2		2	2		0.0%
St Louis	35		35	35		0.0%
Stearns	19	2	17	17		0.0%
Steele	4		4	4		0.0%
Stevens	1		1	1		0.0%
Swift	2		2	2		0.0%
Todd	7		7	7		0.0%
Traverse	1		1	1		0.0%
Tribal TANF	3	1	2	2		0.0%
Wabasha	1		1	1		0.0%
Wadena	4		4	4		0.0%
Waseca	3		3	3		0.0%
Washington	16		16	16		0.0%
Watonwan	1		1	1		0.0%
Wilkin	2		2	2		0.0%
Winona	8		8	8		0.0%
Wright	11	3	8	8		0.0%
Yellow Medicine	1		1	1		0.0%
Total	813	53	760	757	3	0.4%

Minnesota Food Support Program

Negative Case Error List

Fiscal Year 2007 through September 2007

	ReviewNo	Action Reason	Nature Code Description	Validity Reason	Expanded Validity Reason
413 Application			Total Errors	1	
Blue Earth	55010	Missed scheduled interview(s)	Improper denial within 30-day period for missing interview(s)	Invalid.Agency Action action reason invalid	No Expanded Review Performed
415 Verification			Total Errors	1	
Hennepin	75055	Failed to provide verification	No application or case record information to support	Invalid.Agency Action action reason invalid	No Expanded Review Performed
511 Other			Total Errors	1	
Anoka	65060	Termination/denial due to TANF termination/denial	Other	Invalid.Agency Action action reason invalid	Invalid agency action
Total Number of Errors		3			