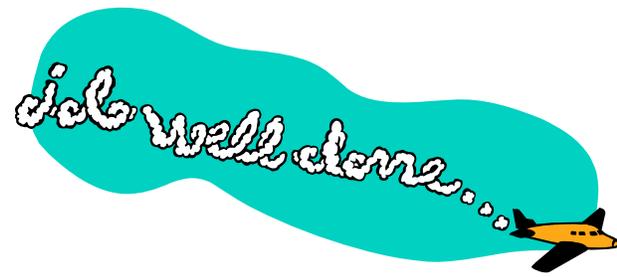


We would like to recognize Susie Morgan of Ramsey County for her customer friendly voice mail recording.



Phone Recording--Regular

External

Hi – you have reached the voice mail of Susie Morgan w/Ramsey Co. Human Services.

I am unable to take your phone call right now, as I am either away from my desk or on the phone assisting another client. I know your phone call is very important, so please – slowly and clearly leave your name, a phone number where you can be reached, and your case number. If you do not know your case number, please leave your social security number.

I will return you call as soon as possible. In the event of an emergency, or you need assistance immediately, dial 0# for assistance.

Thank you for your understanding – have a good day.

Internal

Hi – you have reached the voice mail of Susie Morgan. I am either away from my desk or assisting a client. You are welcome to leave me a message and I will follow up as soon as I am available.

Thank you – have a good day.

Alternate – Recording

External

Hi – you have reached the voice mail of Susie Morgan w/Ramsey Co. Human Services.

I will be out of the office from (day) (date) and returning (day) (date). I know your phone call is very important, so please – slowly and clearly leave your name, a phone number where you can be reached, and your case number. If you do not know your case number, please leave your social security number.

I will return you call upon my return. In the event of an emergency or you need assistance immediately, dial 0# for assistance.

Thank you for your understanding – have a good day.

Internal

Hi – you have reached the voice mail of Susie Morgan. I will be out of the office from (day) (date) and returning (day) (date). You are welcome to leave me a message and I will follow up as soon as I return to the office.

Thank you – have a good day.