

"People living, learning, working and enjoying life in the most integrated setting"

BUILDING A PERSON-CENTERED SERVICE SYSTEM

A framework for reform that crosses across DHS programs, divisions and administrations

Quality of Life

Most Integrated Setting

Contextual

Quality Outcomes

Several strategies and initiatives enhance the existing quality framework and move Minnesota towards a quality-driven system (centered on person-centered goals)

Changing consumer preferences

Economic pressures

Shifting demographics with an aging population and increasing population of people with disabilities

Workforce Pressures

American with Disabilities Act
• Jensen settlement agreement
• Olmstead Plan
• Positive Supports Rule

Other federal requirements
• SAMHSA
• Dept. of Labor (WIOA)
• Dept. of Labor (FLSA)

CMS Home and Community-Based Services Rule

Olmstead Plan measurable goals

National Core Indicators

Lead Agency Waiver Reviews

Quality Add-Ons

Performance-based Incentives:
• Innovation Grants
• Performance-based Incentive Payment Program

Health Plan case audits

Quality of Life Survey

Mental Health chart reviews*

State Quality Council / Regional Quality Councils*

County Quality Assurance Plans

Quality Assurance Leadership Team

Quality Improvement Conference

Capacity Development

The efforts to develop the capacity to be a person-centered system can be grouped into five categories

Tools to Support Choice

- MnCHOICES
- Housing Benefits 101
- Disability Benefits 101
- Linkage Lines
- Direct Support Match Tool
- Personal Health Records for LTSS
- MinnesotaHelp.info & Finders

Standards

- HCBS Rule Transition
- Person-Centered, Informed Choice and Transition Protocol
- Employment First Policy
- Waiver wait list mgmt reform
- Positive Supports Rule
- 245D Licensing standards
- Corporate Foster Care Moratorium

Develop & Improve Services

- New and flexible intensive supports
- Supports to increase independence
- Supports to maintain independence
- Bolstering community and family supports

Training, TA & Provider Support

- Support Planners Learning Community
- Positive Supports manual and website
- Person-Centered Thinking & Person-Centered Planning
- Train the Trainer
- Communities of Practice *
- Person-Centered webpage*

Data & Data Systems Development

- Crisis data
- Employment data
- Informed choice and transition data
- Data sharing *

*initiative in development, not currently in place

Transformation Projects

CCA's transformation projects provide the platforms upon which other reforms can be built

HCBS Waiver Provider Standards

MnCHOICES assessment

Disability Waivers Rate-Setting System

Systems Modernization: MNsure, MMIS, Integrated Service Delivery Network