

What can we do?

1. Organizations strengthen own person-centered services.
 - Implement PCP in all interactions with service participants and in the access to benefits and services.
 - Explore new ideas or improve existing services. Example include:
 - TSE, Inc.: Employment exploration developed through HCBS PIPP grant. It is a 6 week program bringing people to 5 industries then they pick a 40 hour internship in an industry. The goal is paid jobs and successful employers.
 - Dakota County:
 1. Hosted 40 trainings and developed a video
 2. Audits plans for PCP
 3. Imbed important to/for concepts in the Waiver/Authorization system
 4. Case consultation with Multiple stakeholders (person, family, providers)
 5. Pilot 'way to work' /schools –focus on VR, DEED, and Education
 6. Measuring twice/yr. ;# employ/house in community or want move to
2. Increase opportunities and efforts to share/hear successes.
 - Attend DHS' Workforce Summit.
 - Host conferences. Examples include:
 - Technology conference
 - Promote providers' ideas and provide feedback on putting person centered practices into action.
 - Facilitate the sharing of best practices between providers.
3. Increase or develop quality improvement, evaluation, and data-driven decision making.
 - Share expertise in evaluation and measurement of positive supports & data-driven decision making for organization-wide and systems change (UMN-ICI)
 - Data collection on workforce issues and services.
4. Expand or develop training and education.
 - Organizations or member organizations provide education, training and technical assistance on person-centered practices.
 - Develop videos.
 - National research and training on best practices in direct support workforce development and recruitment and retention (UMN-ICI)
5. Advocate for solutions.
 - Advocacy support for organizations, service participants and families.
 - Advocate at the capitol for access to HCBS through increases in funding.
 - Bring examples of metro and out-state expenses to discuss bureaucratic obstacles, challenges of PCP related to day services, and serve as a conduit for the interchange of messages between the system and families.
 - Promote and work for policy changes needed (priority areas are CDCS, Social Services Case Management Reform, and Housing access).
 - Advocate and support people with disabilities to participate and lead their own planning and services.

- Bringing possible solutions forward to DHS.
- Advocates can bring the service participant experience forward
 - What is working
 - What is not working
 - How programs/services are actually working for the consumer/client.
- Provide a forum for 50+ organization that serve people with disabilities to develop public policies and legislation that will promote person centered planning and informed choice.