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Help Desk 651.431.4801
dhs.ssishelp@state.mn.us

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NEXT REPOSITORY UPLOAD

JULY 31, 2014

SSIS Update

Social Service Information System News from **MN.IT @ DHS** | SSIS | **ISSUE 400** | July 11, 2014

Changes in Technical and Policy Support for RMS (Rate Management System - a.k.a. Disability Waiver Rate System)

All support questions for the RMS should now be directed to the DSD Response Center at DSD.ResponseCenter@state.mn.us or 651-431-4300

Previous versions of the RMS directed users to multiple sources for support including the SSIS Help Desk. While questions regarding the RMS may ultimately be directed to the SSIS Help Desk for resolution, the DSD Response Center should be used as the sole entry point for all RMS issues.

ATTN: Agency IT Staff Install SSIS Silently with only the Worker/Fiscal Feature

Recently, we had an inquiry on how to install SSIS silently with only the Worker/Fiscal feature installed. The syntax, from the directory where our SETUP exe resides, is:

```
Start /wait setup.exe /s /v/qn  
start /wait setup.exe /s /v/qn  
/V"REMOVE=AdminFeature,PushPullFeature,RepositoryFeature,  
TableViewFeature,ChartingFeature"
```

This will work with version 14.2 or later. It installs everything and then removes everything, except Worker/Fiscal.

For additional information, please contact the SSIS Help Desk at 651.431.4801, or via email at dhs.ssishelp@state.mn.us.

CountyLink Updates

Fiscal New Worker Training

DHS Systems and IT Updates >
 SSIS Resources > Training: Worker & Fiscal > [F-New Worker Training](#)

[Payment Overview](#)
[State Reports Overview](#)

SSIS Vulnerable Adult Common Entry Point Training

DHS Systems and IT Updates >
 SSIS Resources > [Training: Worker & Fiscal](#)

[VA-CEP Adult Maltreatment Tip Sheet](#)

Upcoming Meetings & Training Events

SSIS Basics Classes (Formerly SSIS New Worker Training)

SSIS Basics—Intake
 August 5, September 16

SSIS Basics—Case & Workgroup
 August 6, September 17

SSIS Basics—Child Services
 August 7, September 18

Class Locations for SSIS Basics
 August—St. Paul
 September—Duluth

For more information, see [Implementation Memo #148](#)

SSIS Fiscal New Worker 2-Day Training [FNWT]

This course is designed for new Fiscal workers and can also be used as a refresher course for current staff working with fiscal tasks such as Service Arrangements, Payments & Healthcare Claims. Participants work directly in SSIS during the two-day class.

Class Dates & Locations for FNWT
 July 23-24 Willmar (FULL)
 August 13-14 Metro (St. Paul)

For more information, see [Implementation Memo #151](#)

Register for Meetings and Classes Online at [TrainLink](#) !

2014 SSIS Worker Mentor Meetings

Thursday, August 14th
 Tuesday, November 18th



Mentor Changes?

Please send mentor information changes (contact info, status, etc.) to:

- [Mary Klinghagen](#)
 Fiscal Mentor Coordinator
- [Lisa Litchfield](#)
 Worker Mentor Coordinator

If you have a new mentor, be sure to include their phone, email, and status as a Primary or Alternate mentor.