

SSIS Partnership Group

June 26, 2013

Attendees: Gary Sprynczynatyk, Beth Holmgren, Tom Kine, Melinda Stefanski, Amy Lembcke, Jean Swanson Broberg, Lisa Litchfield, Brenda Mahoney, Cheri Ashfeld, Theresa Hill, Janelle White, George Borrell, David Glesener, Schuyler Rosefield, Sumitha Sunny, Michelle Miller, Tom Henderson, Ken Lewis, Dave Hemmila, Pam Selvig

Agenda Item	Discussions / Presentations	Handouts
Call to Order	Gary Sprynczynatyk (McLeod) welcomed members. Guests included summer intern Schuyler Rosefield and new Worker system analyst Sumitha Sunny. Minutes from the February 27, 2013, meeting were approved.	
SSIS Update	Tom Kine summarized the key features of Version 13.3 that will be released at the end of August:	
<i>Version 13.3 Status</i>	<ul style="list-style-type: none"> • Ability to link external docs to workgroups and clients • Spell check fixes for better consistency and thoroughness • VCL editor with same spell check consistency • Fiscal change to Do Not Claim fields • Upgraded from Delphi 2010 to Delphi XE3 (two-version jump) 	
<i>Mobile Application</i>	RedMane's mobile application development is going well. SSIS can soon begin testing features such as: client demographics, time reporting and case notes, decision tools, service plans, and genogram capability. The application is now installed on an SSIS server and iPads. Programming is needed so that the mobile unit information can re-sync at the office. The pilot will begin at the end of November, coinciding with SSIS Version 13.4.	
<i>Centralization</i>	There is centralization progress. Tom described a shift to using Citrix initially and implementing centralization over time. SSIS is working with Dodge County to do a proof of concept project. If successful, the next step will be to expand the number of counties involved and request budget for this project.	
<i>WebEx and MadExcept</i>	WebEx is a remote support tool that SSIS is purchasing. Help Line staff can use (with agency permission) to view a caller's screen and remotely control the workstation. If appropriate, a developer can be involved online to diagnosis and fix problems. MadExcept was implemented in V13.2. It is a tool used to diagnose a problem's cause. It can target the moment an exception happened, identifying everything running on the workstation at that time, and targeting the exact line of code that caused the problem.	

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<p><i>IT Advisory Group Progress</i></p>	<p>Tom recapped efforts to reach out to agency IT staff and improve understanding between the social services and technical disciplines. He approached IT workers through MCCC and MNCITLA, as well as contacting direct referrals. No agency IT staff has followed up or shown an interest in learning more about SSIS functionality. Tom may start a technical newsletter because upcoming changes will greatly affect county technical staff. They need to be informed and prepared for SSIS requesting remote access.</p>	
<p>Approval of 2014 County SSIS Allocations</p>	<p>Gary Sprynczynatyk asked members to review the county participation rates handout directors received in May. The rates are based on workgroups in 2012. Tom Henderson (Brown) moved and both Pam Selvig (Scott) and Brenda Mahoney (Stearns) seconded the motion to approve and present this agreement to MACSSA. Beth Holmgren noted that the per-workgroup cost went down because Hennepin put all their adult workgroups on SSIS.</p>	<p>County Participation Rates for SSIS Claiming/Reporting Support (<i>attached</i>)</p>
<p>MCO Billing Recommendation</p>	<p>Theresa Hill summarized Fiscal Advisory Committee (FAC) survey results when counties were asked how important it is to pursue MCO billing through SSIS. Of 80 responses, 65 were: <i>No</i>, <i>Not Important</i>, or no county response. Therefore, the FAC voted unanimously not to pursue MCO billing through SSIS unless something significant changes.</p> <p>The handout listed the primary reasons for <i>No</i> votes and a detailed list of MCO issues counties are dealing with. FAC participants would like MACSSA support to find a solution for the issues within the DHS's next contract negotiations. After discussion, Gary Sprynczynatyk offered to take a recommendation from the Partnership to the next MACSSA meeting, urging DHS to weigh the impact on counties and raise the level of importance DHS places on MCO billing issues during the next negotiation session.</p>	<p>FAC Recommendation to Partnership on MCO Billing</p>
<p>Northstar Care for Children</p>	<p>John Sellen introduced the new Northstar Care for Children. The program counters past rate discrepancies that have made it difficult to move children age six and older out of foster care and into permanent legal families. Another key feature is a single, uniform assessment process for all three components – foster care, guardianship assistance, and adoptions. SSIS will score the MAPCY (Minnesota Assessment of Parenting for Children and Youth). Northstar Care for Children will be a fiscally-shared partnership. Statute will give the commissioner authority to move a child into Northstar Care. If your county would like to volunteer to join field testing in October, contact: john.sellen@state.mn.us.</p>	<p>Northstar Care for Children</p>

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<p>Worker Mentor Program / WAG</p>	<p>Lisa Litchfield described the Worker Advisory Group’s (WAG) efforts to generate a 169-item wish list, then ask agencies to prioritize and submit their Top 30 items. Her first handout listed WAG regional representatives and the response rates of agencies in each region. All agencies’ Top 30 are needed no later than July 15. Tabulation is already underway, with trends summarized in the second handout. The SSIS design team will consider which Top 30 priorities are already in the development pipeline, and how others relate to new program involvement, such as Northstar Care for Children. Statewide results will be discussed at the July 31 WAG meeting. The next Worker Mentor Meeting is August 14. Partnership members are encouraged to email Lisa with their questions: lisa.litchfield@state.mn.us.</p> <p style="text-align: center;">Next Meeting: Wednesday, August 21, 2013 10:30 a.m.-noon</p> <p><i>Post-meeting activity:</i></p> <p>On July 27, 2013, MACSSA approved the County Participation Rates for SSIS Claiming/ Reporting Support as presented.</p>	<p>Top 30 received</p> <p>Current Trends in Top 30 Wish List Voting</p>

COUNTY PARTICIPATION RATES FOR SSIS CLAIMING / REPORTING SUPPORT						
			10-May-13			
					New Allocation Amount	
County Name	CY2010 Workgroups	CY2012 Allocation	CY2011 Workgroups	CY2013 Allocation	CY2012 Workgroups	CY2014 Allocation
Aitkin	940	\$3,469	908	\$3,137	889	\$2,657
Anoka	8,806	\$32,497	9,357	\$32,332	11,494	\$34,350
Becker	3,089	\$11,399	3,136	\$10,836	3,244	\$9,695
Beltrami	4,169	\$15,385	3,783	\$13,072	3,799	\$11,354
Benton	2,546	\$9,396	2,415	\$8,345	2,399	\$7,170
Big Stone	710	\$2,620	661	\$2,284	713	\$2,131
Blue Earth	2,991	\$11,038	3,202	\$11,064	3,359	\$10,039
Brown	1,982	\$7,314	2,147	\$7,419	1,990	\$5,947
Carlton	1,446	\$5,336	1,477	\$5,104	1,459	\$4,360
Carver	3,149	\$11,621	3,015	\$10,418	2,846	\$8,505
Cass	1,864	\$6,879	1,743	\$6,023	1,597	\$4,773
Chippewa	1,052	\$3,882	1,000	\$3,455	969	\$2,896
Chisago	2,849	\$10,514	2,759	\$9,533	2,900	\$8,667
Clay	4,366	\$16,112	4,337	\$14,986	4,353	\$13,009
Clearwater	451	\$1,664	518	\$1,790	557	\$1,665
Cook	370	\$1,365	381	\$1,316	410	\$1,225
Cottonwood	1,280	\$4,724	1,293	\$4,468	1,298	\$3,879
Crow Wing	5,129	\$18,928	5,161	\$17,833	4,786	\$14,303
Dakota	20,026	\$73,902	18,950	\$65,479	18,676	\$55,814
Dodge	1,131	\$4,174	1,129	\$3,901	1,211	\$3,619
Douglas	1,857	\$6,853	1,808	\$6,247	1,843	\$5,508
Faribault/Martin	2,597	\$9,584	2,758	\$9,530	2,571	\$7,684
Fillmore	708	\$2,613	620	\$2,142	572	\$1,709
Freeborn	2,670	\$9,853	2,472	\$8,542	1,075	\$3,213
Goodhue	2,995	\$11,053	2,875	\$9,934	2,936	\$8,774
Grant	338	\$1,247	320	\$1,106	403	\$1,204
Hennepin	21,574	\$79,615	36,836	\$127,281	69,656	\$208,171
Houston	1,001	\$3,694	916	\$3,165	864	\$2,582
Hubbard	1,576	\$5,816	1,568	\$5,418	1,543	\$4,611
Isanti	1,833	\$6,764	1,740	\$6,012	1,751	\$5,233
Itasca	2,802	\$10,340	2,552	\$8,818	2,527	\$7,552
Jackson	1,002	\$3,698	1,023	\$3,535	1,031	\$3,081
Kanabec	926	\$3,417	831	\$2,871	885	\$2,645
Kandiyohi	3,498	\$12,909	3,306	\$11,423	3,268	\$9,767
Kittson	509	\$1,878	496	\$1,714	440	\$1,315
Koochiching	1,088	\$4,015	1,024	\$3,538	842	\$2,516
Lac qui Parle	668	\$2,465	615	\$2,125	623	\$1,862
Lake	647	\$2,388	368	\$1,272	687	\$2,053
Lake of the Woods	364	\$1,343	364	\$1,258	336	\$1,004
Le Sueur	1,248	\$4,606	1,130	\$3,905	1,256	\$3,754
Lincoln/Lyon/Murray	3,281	\$12,108	See SWHHS		See SWHHS	
McLeod	2,636	\$9,728	2,497	\$8,628	2,664	\$7,962
Mahnomen	439	\$1,620	477	\$1,648	558	\$1,668
Marshall	928	\$3,425	937	\$3,238	903	\$2,699
Meeker	1,269	\$4,683	1,271	\$4,392	1,348	\$4,029
Mille Lacs	2,291	\$8,455	2,331	\$8,054	2,388	\$7,137
Morrison	1,367	\$5,045	1,408	\$4,865	1,414	\$4,226
Mower	2,822	\$10,414	2,949	\$10,190	2,922	\$8,733
Nicollet	1,030	\$3,801	1,003	\$3,466	982	\$2,935
Nobles	1,704	\$6,288	1,731	\$5,981	1,700	\$5,081
Norman	617	\$2,277	607	\$2,097	681	\$2,035
Olmsted	12,349	\$45,572	12,040	\$41,602	12,043	\$35,991
Otter Tail	3,211	\$11,850	3,094	\$10,691	3,250	\$9,713

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County Name	CY2010 Workgroups	CY2012 Allocation	CY2011 Workgroups	CY2013 Allocation	CY2012 Workgroups	CY2014 Allocation
Pennington	1,152	\$4,251	1,119	\$3,867	1,140	\$3,407
Pine	1,143	\$4,218	1,229	\$4,247	1,333	\$3,984
Pipestone	856	\$3,159	780	\$2,695	791	\$2,364
Polk	3,155	\$11,643	2,863	\$9,893	2,770	\$8,278
Pope	716	\$2,642	754	\$2,605	600	\$1,793
Ramsey	17,531	\$64,695	20,453	\$70,672	26,855	\$80,258
Red Lake	317	\$1,170	351	\$1,213	314	\$938
Redwood	1,540	\$5,683	1,502	\$5,190	1,248	\$3,730
Renville	1,371	\$5,059	1,314	\$4,540	1,407	\$4,205
Rice	2,390	\$8,820	2,404	\$8,307	2,493	\$7,450
Rock	657	\$2,425	See SWHHS		See SWHHS	
Roseau	1,187	\$4,380	1,179	\$4,074	1,168	\$3,491
St. Louis	16,583	\$61,197	16,814	\$58,098	17,084	\$51,056
Scott	4,272	\$15,765	4,478	\$15,473	4,976	\$14,871
Sherburne	3,335	\$12,307	3,143	\$10,860	3,315	\$9,907
Sibley	772	\$2,849	899	\$3,106	932	\$2,785
Stearns	8,250	\$30,445	8,667	\$29,947	8,677	\$25,932
Steele	2,544	\$9,388	2,592	\$8,956	2,564	\$7,663
Stevens	544	\$2,008	504	\$1,741	538	\$1,608
Swift	1,045	\$3,856	1,073	\$3,708	1,035	\$3,093
SWHHS		\$0	3,908	\$13,503	3,828	\$11,440
Todd	1,594	\$5,882	1,504	\$5,197	1,565	\$4,677
Traverse	153	\$565	150	\$518	167	\$499
Wabasha	774	\$2,856	773	\$2,671	716	\$2,140
Wadena	1,593	\$5,879	1,652	\$5,708	1,759	\$5,257
Waseca	571	\$2,107	636	\$2,198	635	\$1,898
Washington	7,414	\$27,360	7,711	\$26,644	8,256	\$24,674
Watsonwan	889	\$3,281	952	\$3,289	980	\$2,929
Wilkin	359	\$1,325	340	\$1,175	349	\$1,043
Winona	2,868	\$10,584	2,828	\$9,772	2,834	\$8,470
Wright	4,947	\$18,256	4,781	\$16,520	4,902	\$14,650
Yellow Medicine	1,168	\$4,310	1,128	\$3,898	1,007	\$3,009
STATEWIDE TOTAL	243,881	\$900,000	260,467	\$900,000	301,149	\$900,000
Cost per Workgroup		\$3.69		\$3.46		\$2.99

Workgroup counts include all open assessment and case management workgroups in all program areas.